# ICAC TRAINING & TECHNICAL ASSISTANCE

Solid State Devices and Forensics

Gary C. Kessler April 21, 2015





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## Overview

- **GOAL:** Introduce solid state device technology and assist the forensic examiner to understand SSD's impact on forensics and digital evidence
- Introduction to solid state devices
- SSD terms, concepts, and operation
- Impact on digital forensics
- Conclusion

### Acronyms and Abbreviations

μs	Microsecond; millionths (10 <sup>-6</sup> ) of seconds	P/E	Pro
16LC	16-level cell	PBA	Ph
b	Bit	RAID	Re
В	Byte (8 bits)	SATA	Se
CHS	Cylinder, head, sector	SSD	So
exFAT	Extended File Allocation Table	SLC	Sin
ext3/ext4	Third/Fourth extended file system	TLC	Tri
F2FS	Flash-Friendly File System	TSOP	Th
FAT32	File Allocation Table (32-bit) file system	UFS	Un
FTL	Flash Translation Layer	V	Vo
GB	Gigabyte; billions (2 <sup>30</sup> ) of bytes	YAFFS	Yet
GC	Garbage collection		
HDD	Hard disk drive		
HFS	Hierarchical File System (aka Mac OS Standard)		
HFS+	HFS Plus ( <i>aka</i> Mac OS Extended)		
I/O	Input/output		
KB	Kilobyte; thousands (2 <sup>10</sup> ) of bytes		
LBA	Logical Block Addressing		
MBps	Megabytes per second; millions (2 <sup>20</sup> ) of bytes		
MLC	Multi-level cell		
ms	Millisecond; thousandths (10 <sup>-3</sup> ) of seconds		
NAND	Not AND		
NTFS	New Technology File System		
OP	Over provisioning		
OS	Operating system		

P/E	Program/erase
PBA	Physical block addressing
RAID	Redundant array of independent (inexpensive) disks
SATA	Serial Advanced Technology Attachment
SSD	Solid state device ( <i>or</i> disk)
SLC	Single-level cell
TLC	Tri-level cell
TSOP	Thin small outline package
UFS	Unix File System
V	Volts
YAFFS	Yet Another Flash File System 2

#### **Solid State Devices**



#### Why Study SSDs?



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# Really, Why Study SSDs?

- No, the sky is *not* falling...
  - But things are changing and we will need to wear helmets!
- Solid state devices (SSDs) operate very differently from traditional spinning hard disk drives (HDDs) and this will affect our forensic analysis
  - Unallocated space will not yield reliable and complete information
  - Inferences cannot be drawn about a wiped drive
  - Data loss can occur on an SSD without a command by the computer, arguably causing loss of evidence

## Why Do You Need to Know This?

- More and more SSDs are in use
- A digital forensics examiner might have to:
  - Explain why there is a hash mismatch during imaging but that the data is still reliable
  - Why deleted files can't be found in unallocated space
  - Why a judge's order to delete certain files and spaces on a drive cannot be carried out
  - Determine the limitation of current forensic tools

## What Is An SSD?

- SSDs are storage devices based on NAND flash memory
  - Thumb drives
  - Hard drive replacements



- Instead of spinning platters, SSDs have some number of NAND memory chips on a board
- SSDs are packaged as HDD replacements
  - E.g., standard 2½" and 3½" drives with a SATA interface

#### HDD and SSD



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## Why Use SSDs?

- Pros
  - They're cool
    - I.e., the latest and greatest
  - Low power
  - Fast I/O

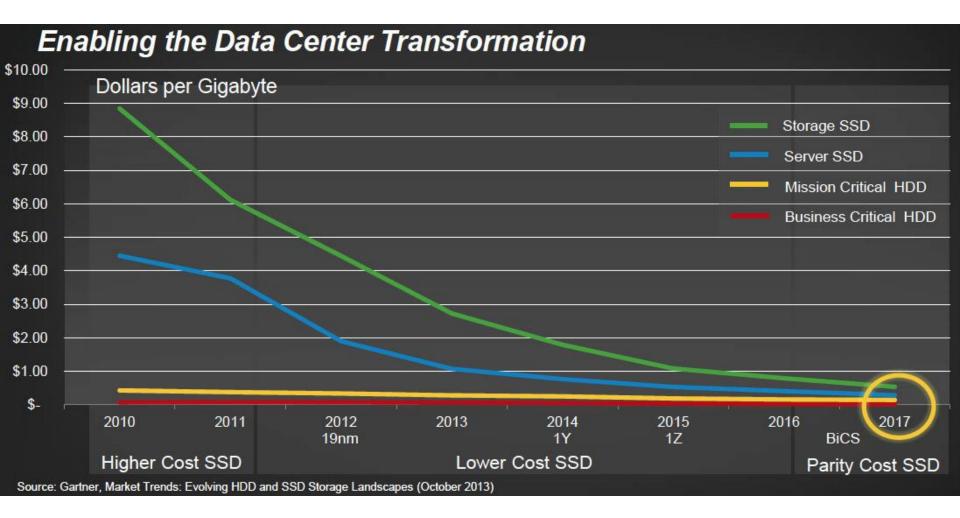
- Cons
  - Expensive
    - But prices are dropping
  - Lower capacity than
     HDDs
    - But catching up...

## **Cost and Performance**

#### • Cost

- SSD <40¢/GB and dropping</p>
- HDD 10¢/GB (2½"), 5¢/GB (3½"), and stable
- Performance
  - SSD read/write latency is lower and data transfer rates higher than HDDs
    - Typical SSD: 10 μs read latency, 100 μs write latency, 275 MBps transfer rate
    - Typical HDD: 3-10 ms read/write latency, 150 MBps transfer rate

## Cost per Gigabyte



#### Example: SanDisk Ultra SSD 240 GB

NOTE: No CHS geometry information on the case...

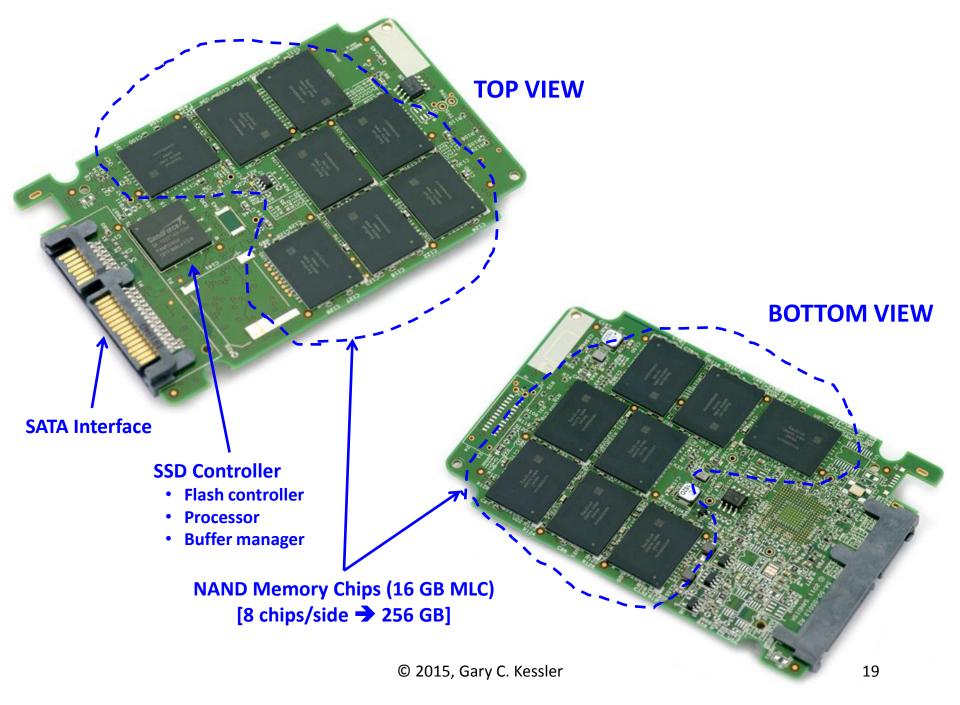
apacity.

240

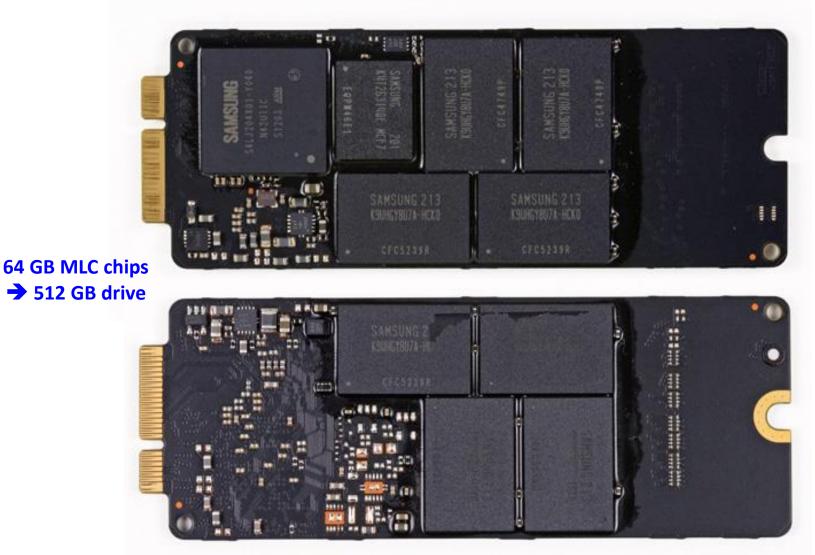
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Solid State Drive



### Apple MacBook SSD



# Techie Side Note

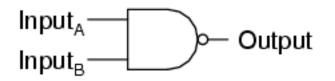
- Two types of memory chip: NAND and NOR
  - Non-volatile
  - Electrically erasable programmable read-only memory (EEPROM, aka E<sup>2</sup>PROM)
  - Must be erased before writing
- NOR (Not OR)
  - Random access
  - Long erase times
  - ~100,000 erase/write cycles

- NAND (Not AND)
  - Sequential read/write
  - Short erase time
  - ~1,000,000 erase/write cycles

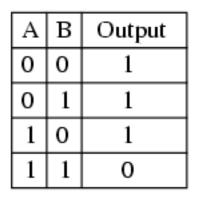
# NAND Techie Side Note

- NAND named for the *not AND* Boolean logic function
  - Output is false (0; 0 V) only if all inputs are true (1; 5 V)

2-input NAND gate



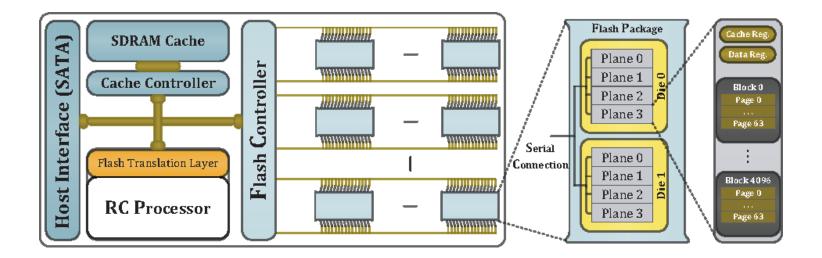
 Functionally complete because any Boolean function can be implemented using combinations of NAND gates



## File Systems on SSDs

- Traditional file systems that were designed for traditional HDDs still work on SSDs
  - E.g., ext3/ext4, FAT32, HFS/HFS+, NTFS, and UFS all work on SSDs
- Some file systems have been created specifically for flash memory devices
  - E.g., exFAT, F2FS, JFFS2, YAFFS2

#### **Terms and Concepts**



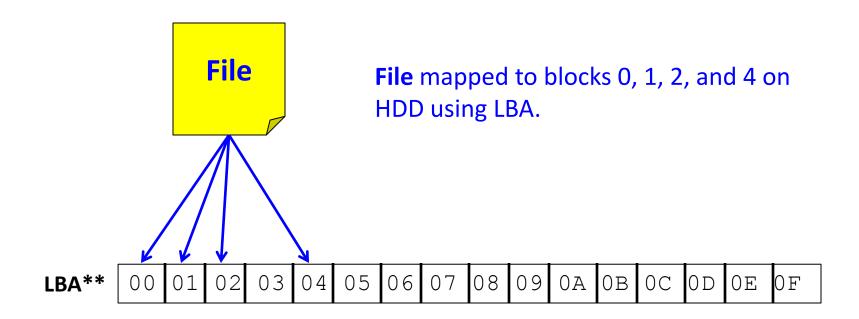
## Terms, Terms, and More Terms...

- Addressing, Architecture, and Operation
  - Addressing
  - Page, block, and more!
  - Reading, writing, and erasing
  - Memory cell density
- Improving SSD performance
  - Wear leveling
  - Write amplification
  - Garbage collection
  - TRIM
  - Over provisioning

## Addressing in HDD and SSD

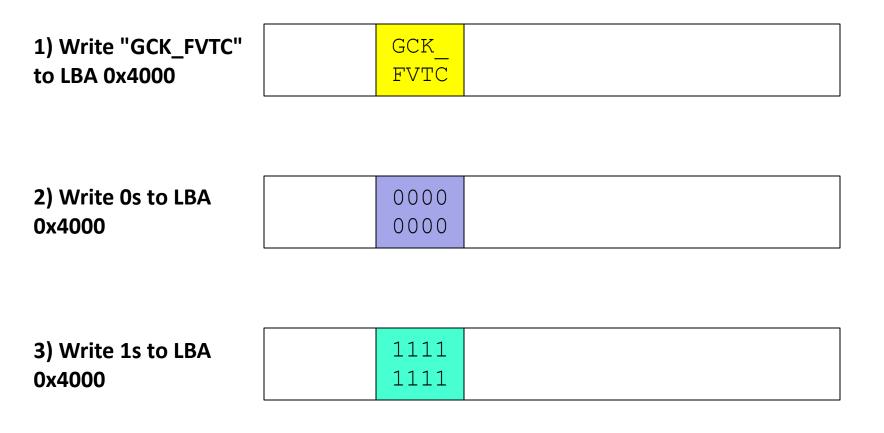
- HDD
  - 1-1 mapping between logical and physical address
    - Disk drive controller translates logical block address (LBA) to cylinder/head/sector (CHS) address
  - Data does not move
- SSD
  - Memory cells wear out
  - No 1-1 address mapping
    - SSD's Flash Translation Layer (FTL) translates LBA to physical address on device
  - Data moves due to wear leveling, garbage collection, and over-provisioning

## HDD LBA

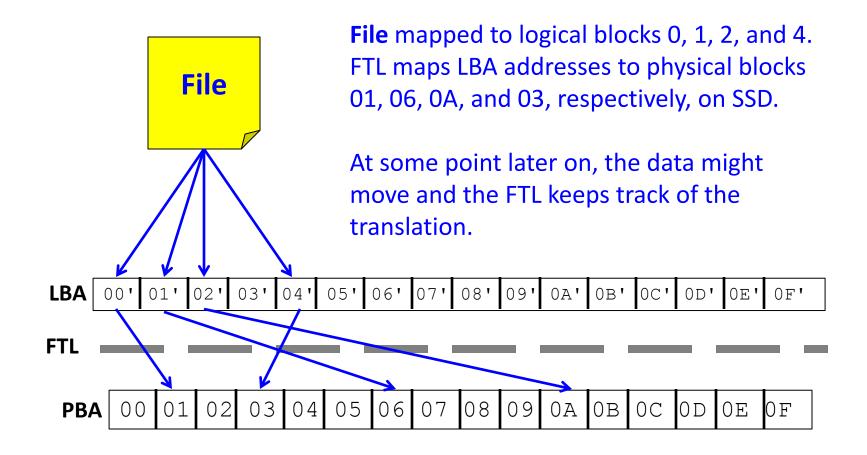


**\*\*** LBA is translated to physical CHS addressing by the disk controller.

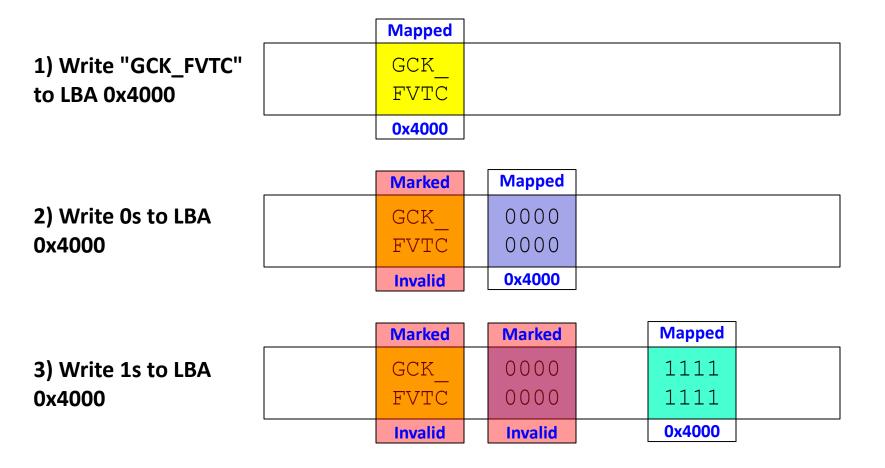
### Data Doesn't Move On An HDD



### **SSD LBA-PBA Translation**

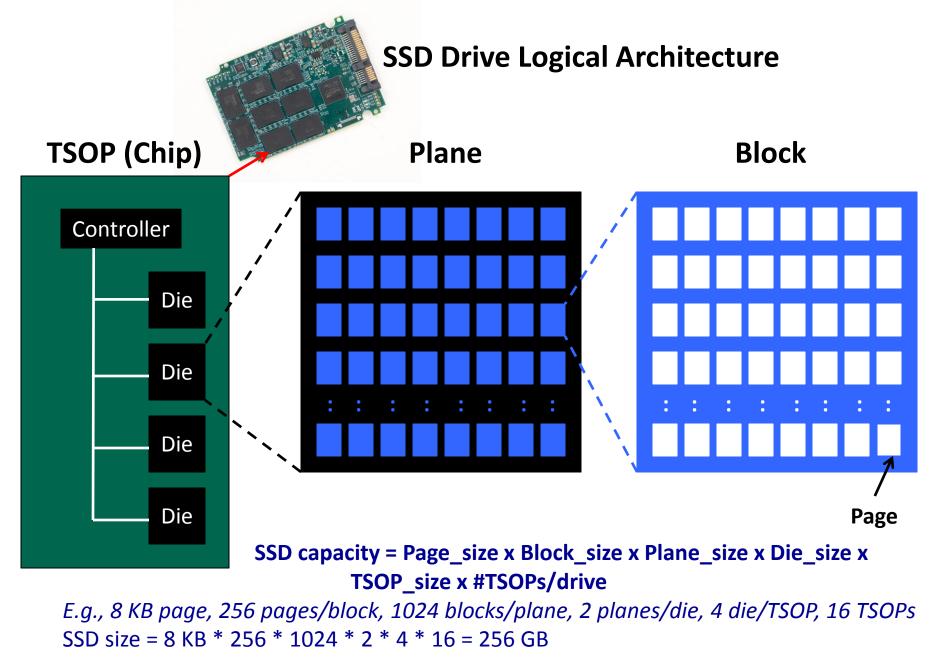


### Data Moves On An SSD



## Pages, Blocks, and Planes... Oh my!

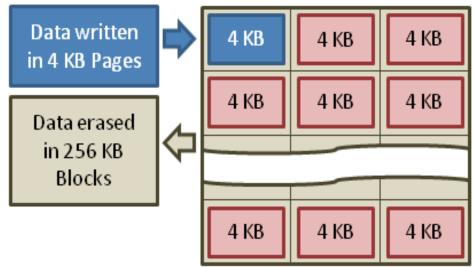
- Page -- smallest unit of a read/write operation
  2 KB, 4 KB, 8 KB, 16 KB
- *Block* -- smallest unit of an erase operation
  - Composed of 64, 128, 256, or 512 pages
- Plane
  - Composed of 1,024 or 2,048 blocks
- *Die* -- independently functioning block
  - Composed of 1, 2, or 4 planes
- Thin Small Outline Package (TSOP) -- NAND chip
   Composed of 1, 2, or 4 die
- *SSD device* composed of some number of TSOPs



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## Reading, Writing, and Erasing

- Reading is performed at the page level
- Writing is performed at page level
  - A page must be erased before it can be overwritten (see next page)
- Erasing is performed at the block level
  - This process is slow, up to 10 ms

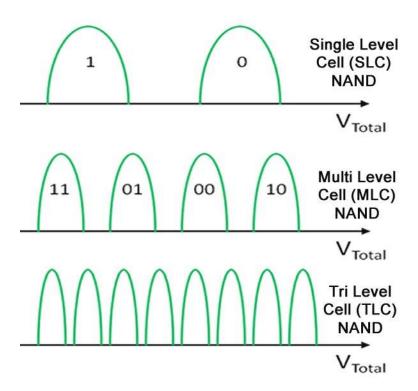


## Program and Erase Operations

- NAND flash has only two operations
  - Erase: Set bits to 1
  - Program (aka write): Change bit from 1 to 0
  - Cannot change a bit from 0 to 1
- To write a page within a block, all of the page's bits need to be set to 1 (erase) and then other bits set to 0 (program), as appropriate
- NAND memory becomes unreliable after a finite number of program/erase (P/E) cycles
  - Dense memory cells have reduced P/E cycles

## Memory Cell Density

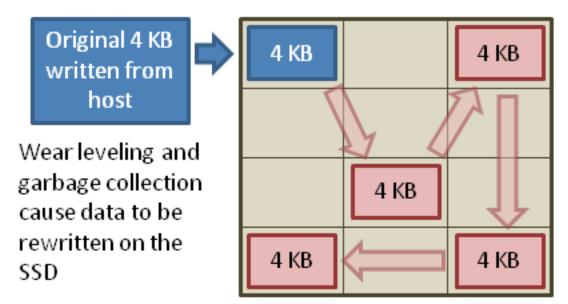
- SLC NAND stores 1 bit per memory cell (i.e., 2 states)
   – Long lifetime (i.e., most P/E cycles)
- MLC NAND stores 2 bits per cell (i.e., 4 states)
  - Higher latency and reduced lifetime compared to SLC
- *TLC* NAND stores 3 bits per cell (i.e., 8 states)
  - Even higher latency, reduced lifetime
- 16 Level Cell (16LC) stores 4 bits per cell (i.e., 16 states)
  - Not (yet) in use



# Page Architecture

- *Pages* are measured in bytes
- Pages are composed of memory cells, each of which holds some number of bits
  - SLC = 1 b/cell, MLC = 2 b/cell, TLC = 3 b/cell,
    16LC = 4b/cell
- #\_cells/page = page\_size (B) / #bits\_per\_cell
  - E.g., a 4 KB page requires 4096 SLC cells, 2048 MLC cells, 1366 TLC cells, and 1024 16LC cells

## Wear Leveling & Garbage Collection



Solid-state drive Flash memory

# Wear Leveling

- *Wear leveling* is a form of statistical "write balancing"
  - The FTL ensures that writing is spread out to lesswritten blocks to prevent premature failure of cells
  - Pages can be individually written (programmed), but an entire block has to be erased at one time
    - If a block is erased as part of wear leveling, the valid contents of the block are re-written to other pages
    - This results in *write amplification*, where even a nonchanging page might be written to memory multiple times due to the effects of wear leveling

## **Garbage Collection**

- A worst-case scenario of wear leveling would be the need to erase an entire block due to having to write a single byte to a single page
  - Large hit to performance since erase\_time >> program\_time
- Garbage collection (aka self-healing) identifies blocks that appear to be prone to such behavior and erase them when they are not otherwise in use

#### Write Amplification and Garbage Collection

Γ	A	В	C			A	В	С		free	free	free
k× ×	D	free	free	×γ.	××	D	E	F	ck ×	free	free	free
Block X	free	free	free		Block X	G	н	Α'	Block X	free	free	free
	free	free	free			B	- c' -	D		free	free	free
	free	free	free			free	free	free		free	free	free
7	free	free	free		k⊻	free	free	free	Block Y	free	E	F
×									Ι×			
Block	free	free	free		Block	free	free	free	BIG	G	н	A'

## Issues With Garbage Collection

- A problem with GC is that "not otherwise in use" varies by file system and the fact that the SSD controller has no way of knowing what file system is being used
  - E.g., Samsung developed a proprietary algorithm optimized for NTFS by examining the \$Bitmap structure and employs NTFS exclusively on their SSDs
- GC algorithms are proprietary and vary by SSD make and model

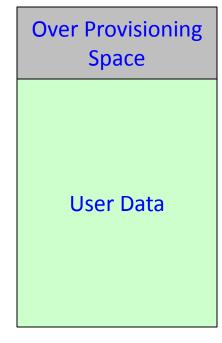
# TRIM

- A command that allows an SSD-aware operating system to explicitly tell the SSD that some blocks are no longer in use
  - A mechanism to optimize garbage collection and improve device efficiency
- Available starting in Android 4.3, Mac OS X 10.6.8 (Snow Leopard), Linux 2.6.28, Windows 7, and various Unix versions
  - Does not work on RAID systems or on encrypted disks

```
gck@Moriarty:~# sudo hdparm -I /dev/sda | grep -i trim
                Data Set Management TRIM supported (limit 8 blocks)
                Deterministic read ZEROs after TRIM
           *
gck@Moriarty:~# echo Gary > tyui.txt ; sync
gck@Moriarty:~# hdparm --fibmap tyui.txt
tvui.txt:
filesystem blocksize 4096, begins at LBA 41283534, assuming 512 byte sectors.
byte offset begin LBA end LBA sectors
          0 68356222 68356229 8
gck@Moriarty:~# hdparm --read-sector 68356222 /dev/sda | head -n 4
/dev/sda:
reading sector 68356222: succeeded
6147 7972 000a 0000 0000 0000 0000 0000
gck@Moriarty:~# rm -f tyui.txt
gck@Moriarty:~# fstrim -v . ; sync
.: 2678761472 bytes was trimmed
gck@Moriarty:~# hdparm --read-sector 68356222 /dev/sda | head -n 4
/dev/sda:
reading sector 68356222: succeeded
0000 0000 0000 0000 0000 0000 0000
gck@Moriarty:~#
```

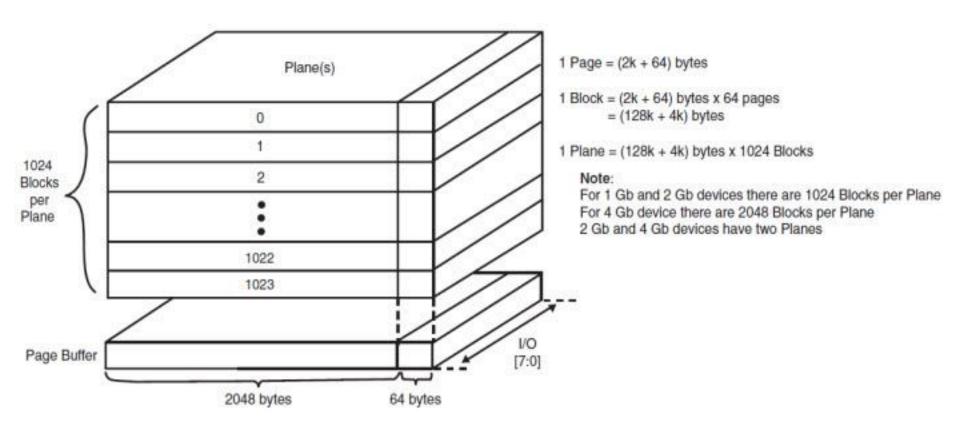
# **Over Provisioning**

- A portion of the total SSD capacity -- generally about 7% -- is reserved for garbage collection and other functions
  - A higher amount of over provisioning (OP) yields higher write performance, lower write amplification, and longer SSD useful life
  - Over provisioned space is not available to standard forensic tools
- Do not confuse this with OP on a HDD which provides a permanent, static replacement for bad sectors

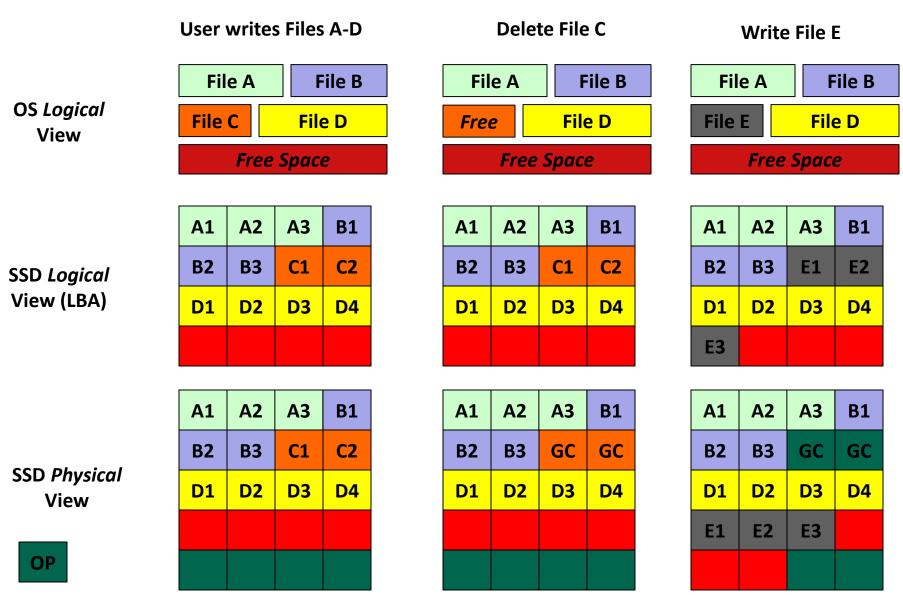


Flash-Based SSD

#### **Over Provisioning**



#### Garbage Collection and Over Provisioning



# So, By Way of Review...



- Write (program) a page; erase entire block
- Wear leveling prevents early demise of SSD by distributing the P/E operations
- Erase operations take a long time; garbage collection minimizes the performance hit
- TRIM commands allow the OS to tell the SSD about unused pages, further optimizing garbage collection
- Over provisioned space allows even better efficiency of SSD operation
  - But OP pages are inaccessible to standard software

#### **SSD** Forensics



# Imaging an SSD

- Imaging an SSD will follow the same process as imaging a spinning HDD
  - Employ a write-blocker and standard imaging software
- "Unallocated space" will not be as plentiful as on an HDD
- The very act of connecting an SSD into a writeblocker will supply power to the SSD and possibly start garbage collection
  - Corollary: Image the SSD as soon as possible after seizure

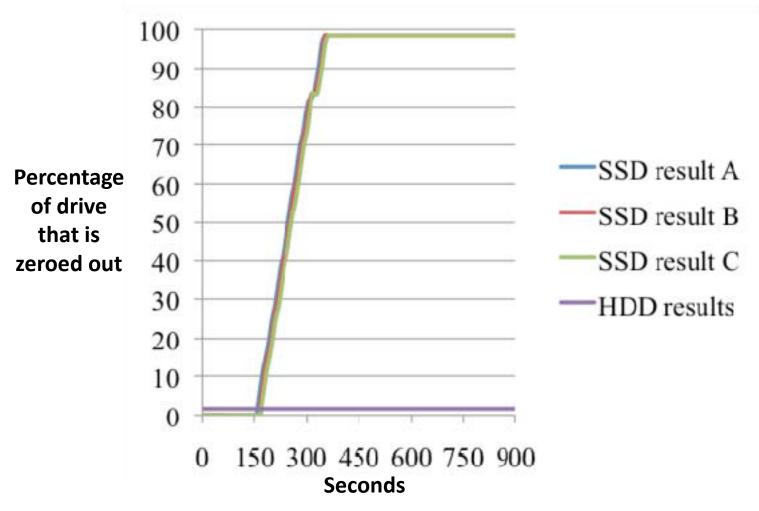
# Garbage Collection During Imaging

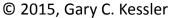
- A GC operation that occurs while imaging an SSD will likely cause *evidence corrosion*
- GC can also cause problems with image validation
  - If the image hash doesn't match the SSD hash, it is most likely that the *original* device has lost data compared to the copy
  - We tend to interpret hash mismatches as an error with the copy
- Without knowing the GC algorithm and schedule, it is impossible to know when GC last occurred, when GC will next occur, and what is impacted by GC

### Formatting an SSD

- Bell & Boddington (2010) compared how long an HDD and SSD held on to "deleted" data after a Quick Format
  - HDD holds the "deleted" space forever
  - SSD starts GC within a few minutes and completely wipes the device in ~5 minutes
- On an SSD, a Quick Format and Full Format are essentially equivalent

#### The Minutes After A Quick Format



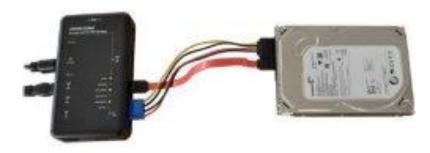


#### Can the Original SSD State be Restored?

- Bell & Boddington (2010) imaged an HDD and SSD behind a write-blocker (disks plugged in for several minutes prior to imaging)
  - Since SSD Controller is *in* the SSD, the SSD internals are transparent to the OS and file system, and there is no control by the computer
  - Write-blocker will block any computer instructions that might trigger GC, but every model SSD has its own GC algorithm and schedule; plugging in the SSD powers it
- Analysis
  - Recovered 395,762 of 395,763 files (>99.999%) on HDD
  - Recovered 1,090 of 316,666 files (0.34%) on SSD

## Do Write Blockers Help?

- Bell & Boddington (2010) tried different configurations of imaging, write-blockers, and power
  - Write-blockers can help preserve "deleted" data but cannot completely preserve the target drive
  - Start imaging as soon as possible after connecting



### About the TRIM Command...

- After the TRIM command is issued, data might still reside on the SSD but be inaccessible via today's read or forensics methods
  - E.g., pages might be in over provisioned space



#### **Final Comments and Observations**



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#### Some Predictions...

- GC algorithms will become more aggressive in order to improve performance of larger, faster SSDs
- TRIM-initiated GC -- issued by the OS rather than waiting to be initiated by the drive itself -- will cause even faster evidence corrosion
- These issues might also start to impact newer USB flash drives

### More Predictions...

- It will become next-to-impossible to reliably:
  - Recover "deleted" files
  - Conclude any user intent when finding a "wiped" drive
- Chip-off forensics techniques will be developed
  - GC will still destroy a lot of potentially probative information
  - We'll get access to OP space

## Conclusions

- Need to educate our "clients"
  - I.e., investigators, prosecutors, and judges
- The up and coming reality
  - Unallocated space will not yield reliable and complete information
  - Inferences cannot be drawn about a wiped drive
  - Data loss can occur on an SSD without a command by the computer, arguably causing loss of probative information
  - A hash mismatch after imaging may not mean what we think it means
  - It is impossible to reliably delete an SSD

#### **Useful References**

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- "Why SSD Drives Destroy Court Evidence, and What Can Be Done About It" (Gubanov & Afonin)
  - http://forensic.belkasoft.com/en/why-ssd-destroy-court-evidence
- "Recovering Evidence from SSD Drives in 2014" (Gubanovis & Afonin)
  - http://articles.forensicfocus.com/2014/09/23/recovering-evidencefrom-ssd-drives-in-2014-understanding-trim-garbage-collection-andexclusions/

## Summary

- Introduction to solid state devices
- SSD terms, concepts, and operation
- Impact on digital forensics
- Conclusion