

Federal Trade Commission November 2024



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The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2024, there were 254 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at <u>donotcall.gov</u> or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at telemarketing.donotcall.gov.

Companies that make unwanted calls to consumers may be violating the Do Not Call rules. Consumers can report the call to the Federal Trade Commission (FTC) online at <u>donotcall.gov</u> or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit <u>ftc.gov/sentinel</u>. Law enforcement personnel may join Sentinel at <u>register.consumersentinel.gov</u>.

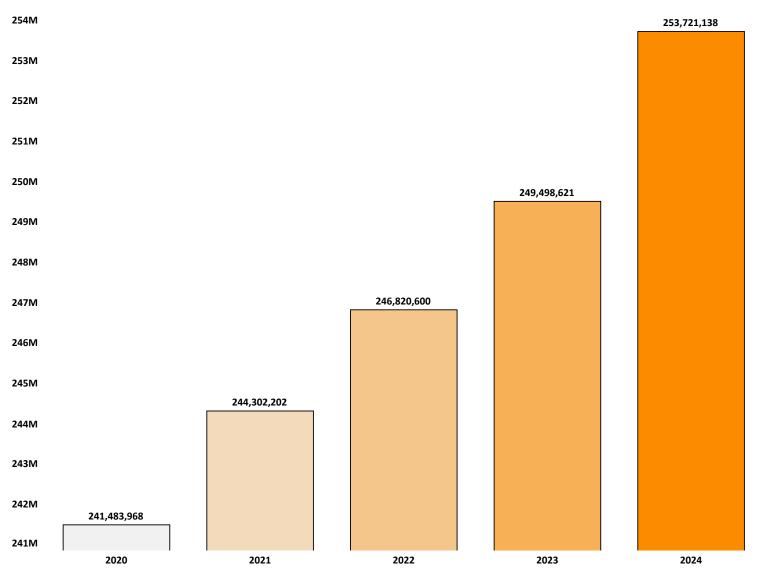
The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many
 were robocalls and how many came from live callers. With a few exceptions, telemarketing
 robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always,
 when it's a live caller, we verify that the consumer's telephone number was registered on the
 DNC registry before we take the complaint.
- Our online complaint form asks for the topic of the call.
 - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
 - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
 - o If consumers report their state, we use the state they report.
 - o If consumers do not report their state, we use their area code.
 - o The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: www.ftc.gov/data.
- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2024 complaints submitted to the FTC. Population estimates are based on 2021 U.S. Census population estimates (2017-2021 American Community Survey 5-Year Estimates).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned. Numbers that have been disconnected but not reassigned remain on the registry.

Active Registrations by Fiscal Year



[&]quot;Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2024.

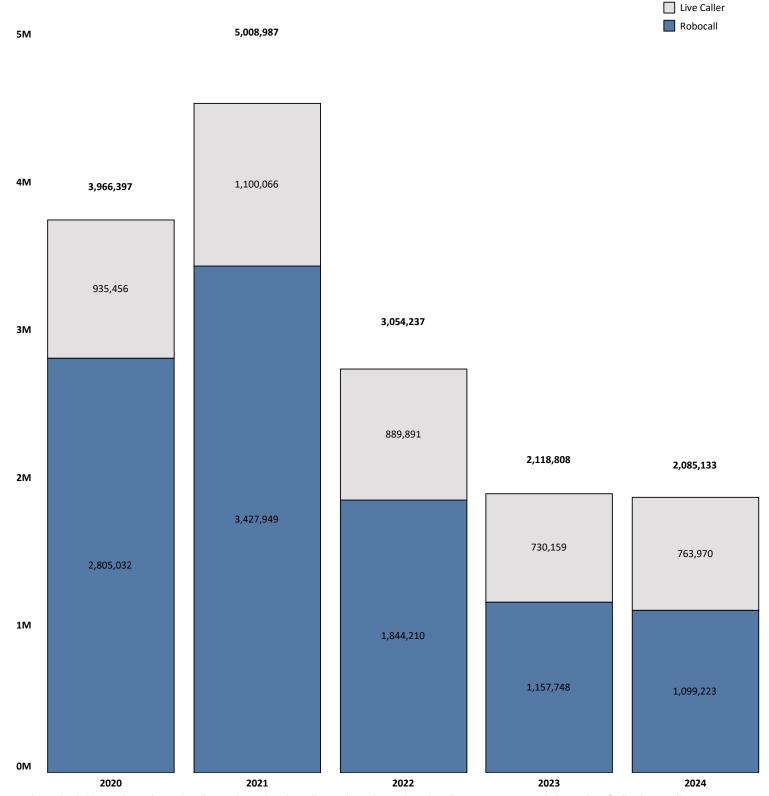
Organizations Accessing the Registry by Fiscal Year

	2020	2021	2022	2023	2024
5 or Fewer Area Codes	10,420	9,595	8,502	7,814	7,045
Organizations Who Paid	1,952	2,000	2,116	1,963	1,768
Exempt Organizations	556	512	567	570	605
Total	12,928	12,107	11,185	10,347	9,418

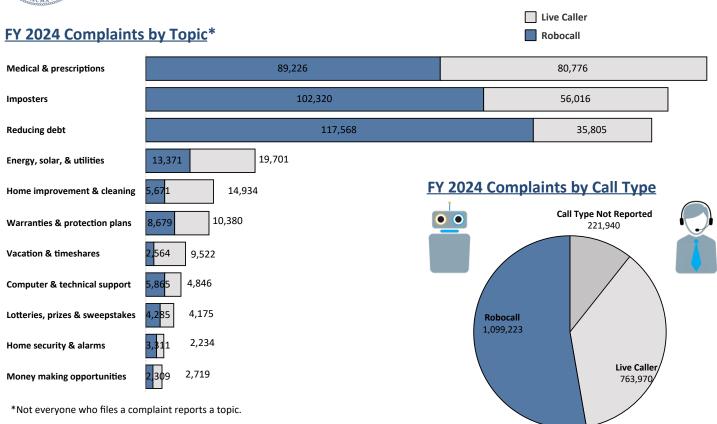
Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



Complaints by Call Type and Fiscal Year

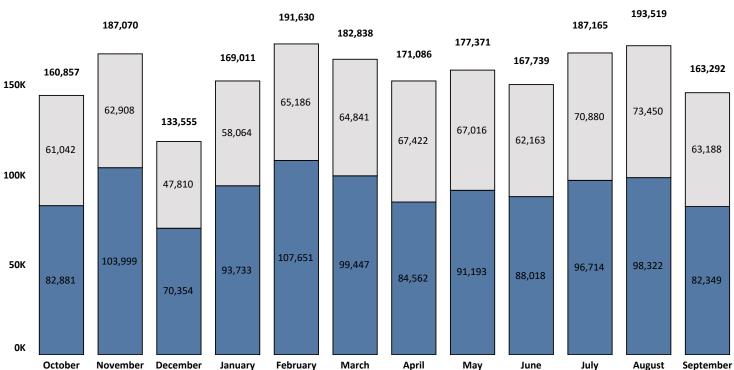


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at ftc.gov/data.



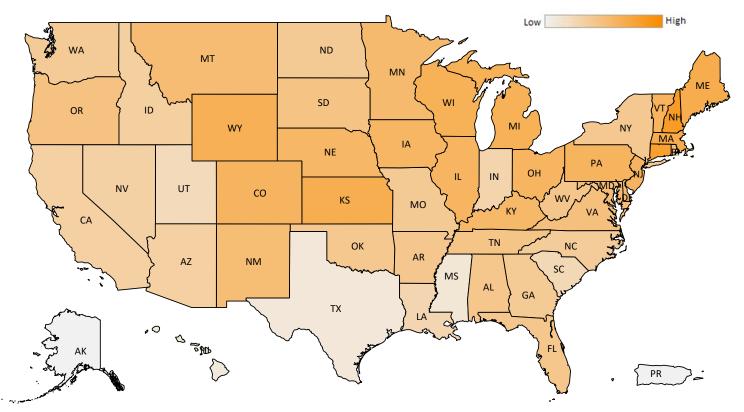
FY 2024 Complaints by Month





The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at ftc.gov/data.

State Rankings for National Do Not Call Registry Registrations per 100K Population

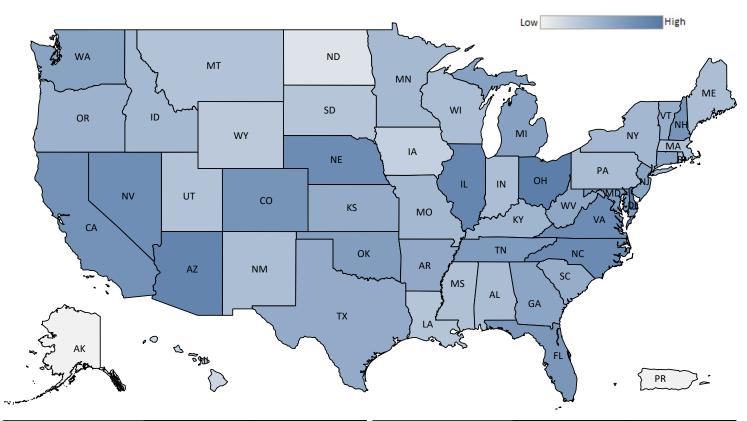


Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,318,580	96,094
2	Connecticut	3,405,203	94,449
3	Massachusetts	6,256,722	89,486
4	Maine	1,201,753	88,557
5	Kansas	2,588,157	88,270
6	Wyoming	501,606	86,988
7	Michigan	8,747,235	86,929
8	Wisconsin	5,099,145	86,843
9	Vermont	549,047	85,570
10	Pennsylvania	11,070,192	85,348
11	New Jersey	7,863,020	85,153
12	Colorado	4,870,177	85,096
13	Ohio	9,988,693	84,866
14	Illinois	10,870,557	84,782
15	Iowa	2,683,037	84,396
16	Nebraska	1,635,777	83,822
17	Kentucky	3,735,889	83,128
18	Minnesota	4,675,213	82,448
19	Delaware	802,479	81,728
20	Montana	878,624	81,507
21	Maryland	5,002,858	81,367
22	New Mexico	1,711,405	81,134
23	Rhode Island	870,864	79,753
24	Virginia	6,813,298	79,386
25	Oregon	3,308,575	78,641
26	South Dakota	688,843	78,119

Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	Tennessee	5,311,697	77,436
28	West Virginia	1,380,744	76,663
29	Alabama	3,820,539	76,446
30	Florida	16,300,425	76,385
31	Arkansas	2,291,777	76,232
32	Oklahoma	2,997,802	75,930
33	New York	15,216,119	75,647
34	Missouri	4,608,397	75,037
35	North Dakota	580,013	75,001
36	Georgia	7,937,103	74,698
37	Washington	5,664,034	74,357
38	North Carolina	7,649,099	73,783
39	Idaho	1,308,375	72,221
40	California	28,367,286	71,897
41	Arizona	5,082,919	71,801
42	Nevada	2,188,813	71,548
43	Indiana	4,722,983	69,956
44	Louisiana	3,212,097	68,969
45	South Carolina	3,457,052	68,067
46	Utah	2,173,439	67,261
47	Mississippi	1,832,931	61,777
48	Texas	17,621,450	61,053
49	Hawaii	874,326	60,153
50	Alaska	412,984	56,116
	District of Columbia	707,239	103,526
	Puerto Rico	431,397	13,028

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2024. Population estimates are based on 2021 U.S. Census population estimates.

State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	Delaware	8,685	885	27	Oregon	22,943	545
2	Ohio	99,873	849	28	Kentucky	23,885	531
3	Arizona	57,589	813	29	New York	104,812	521
4	Illinois	102,690	801	30	Missouri	31,798	518
5	North Carolina	80,692	778	31	Idaho	9,300	513
6	Nebraska	14,925	765	32	Minnesota	29,033	512
7	Virginia	65,527	763	33	Pennsylvania	64,515	497
8	Nevada	23,014	752	34	Alabama	24,493	490
9	California	287,916	730	35	Maine	6,618	488
10	Colorado	41,173	719	36	New Mexico	10,263	487
11	New Hampshire	9,834	717	37	Wisconsin	28,465	485
12	Florida	149,236	699	38	Indiana	32,636	483
13	Maryland	41,831	680	39	Massachusetts	33,184	475
14	Tennessee	46,489	678	40	Rhode Island	5,124	469
15	Oklahoma	26,262	665	41	Mississippi	13,903	469
16	Michigan	65,083	647	42	Utah	14,873	460
17	Connecticut	23,048	639	43	Montana	4,955	460
18	Washington	47,940	629	44	Louisiana	20,908	449
19	New Jersey	57,922	627	45	South Dakota	3,927	445
20	Georgia	65,710	618	46	Wyoming	2,455	426
21	West Virginia	11,000	611	47	Iowa	12,409	390
22	Arkansas	17,881	595	48	Hawaii	5,237	360
23	Texas	170,483	591	49	North Dakota	2,307	298
24	Kansas	17,009	580	50	Alaska	1,718	233
25	South Carolina	29,033	572		District of Columbia	4,488	657
26	Vermont	3.639	567		Puerto Rico	1.456	44

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2024 complaints submitted to the FTC. Population estimates are based on 2021 U.S. Census population estimates.

Alabama

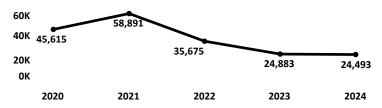
Complaints by County

State Totals

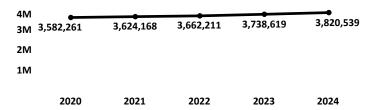
Complaints: 24,493 (#34 nationally, per 100K population)

Active Registrations: 3,820,539 (#29 nationally, per 100K population)

Complaints by Fiscal Year

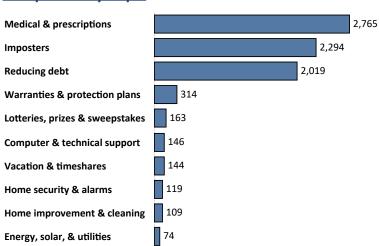


Active Registrations by Fiscal Year

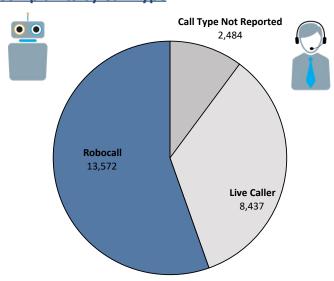




Complaints by Topic*

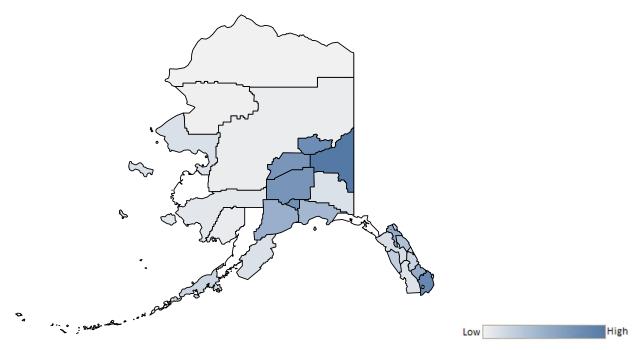


*Not everyone who files a complaint reports a topic.



Alaska

Complaints by Borough or Census Area

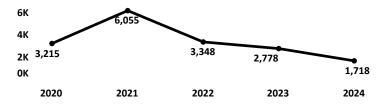


State Totals

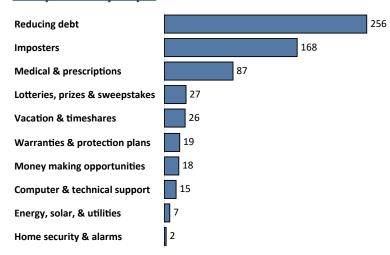
Complaints: 1,718 (#50 nationally, per 100K population)

Active Registrations: 412,984 (#50 nationally, per 100K population)

Complaints by Fiscal Year

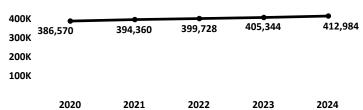


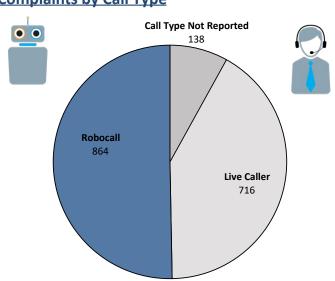
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





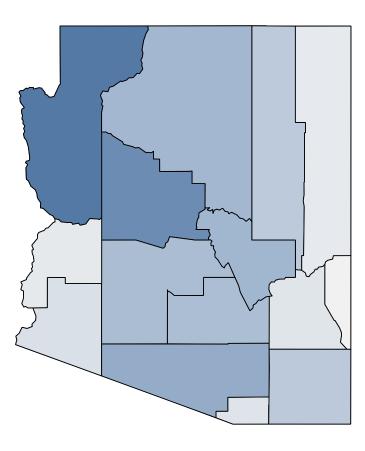
Arizona

Complaints by County

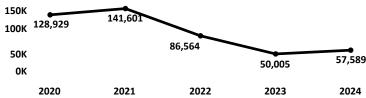
State Totals

Complaints: 57,589 (#3 nationally, per 100K population)

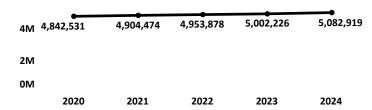
Active Registrations: 5,082,919 (#41 nationally, per 100K population)



Complaints by Fiscal Year

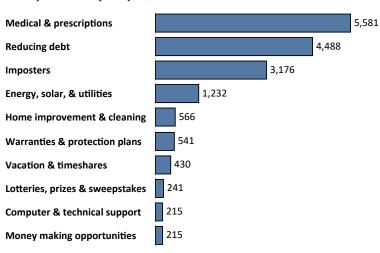


Active Registrations by Fiscal Year

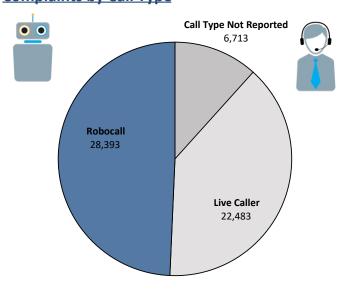




Complaints by Topic*

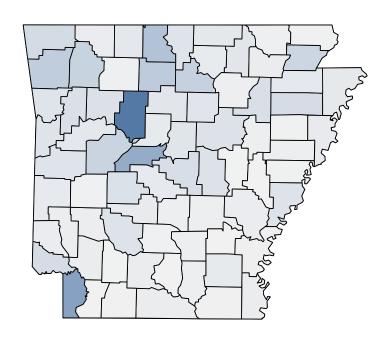


*Not everyone who files a complaint reports a topic.



Arkansas

Complaints by County



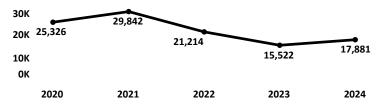


State Totals

Complaints: 17,881 (#22 nationally, per 100K population)

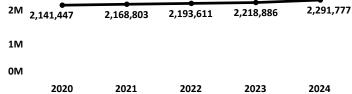
Active Registrations: 2,291,777 (#31 nationally, per 100K population)

Complaints by Fiscal Year

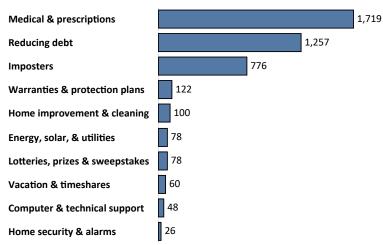


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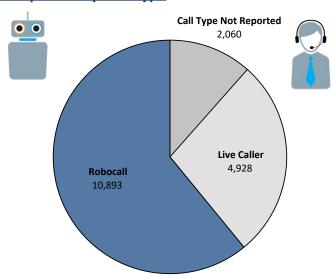
Active Registrations by Fiscal Year



Complaints by Topic*



*Not everyone who files a complaint reports a topic.



California

Complaints by County

State Totals

Complaints: 287,916 (#9 nationally, per 100K population)

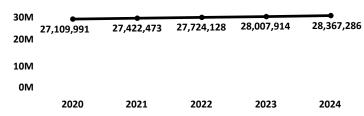
Active Registrations: 28,367,286 (#40 nationally, per 100K population)



Complaints by Fiscal Year



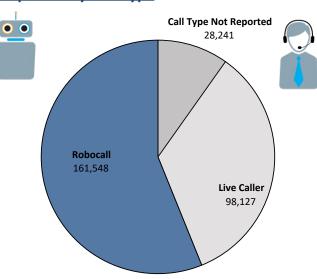
Active Registrations by Fiscal Year





Complaints by Topic*

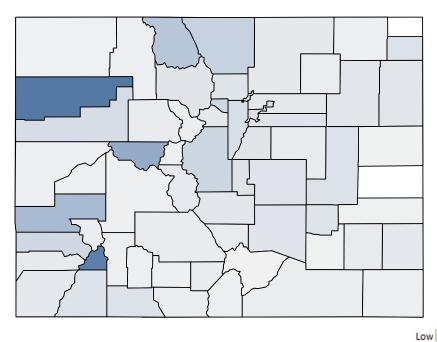
27,125 **Imposters** 20,756 **Reducing debt Medical & prescriptions** 13,374 8,657 Energy, solar, & utilities 6,203 Home improvement & cleaning 1,573 Warranties & protection plans **Vacation & timeshares** 1,454 1,217 Computer & technical support 1,029 Lotteries, prizes & sweepstakes Money making opportunities



^{*}Not everyone who files a complaint reports a topic.

Colorado

Complaints by County

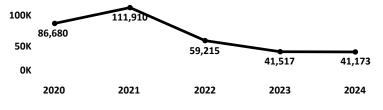


State Totals

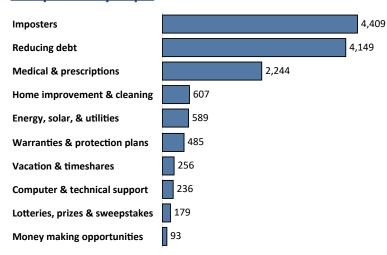
Complaints: 41,173 (#10 nationally, per 100K population)

Active Registrations: 4,870,177 (#12 nationally, per 100K population)

Complaints by Fiscal Year

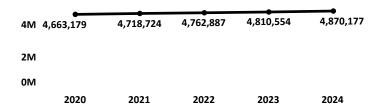


Complaints by Topic*

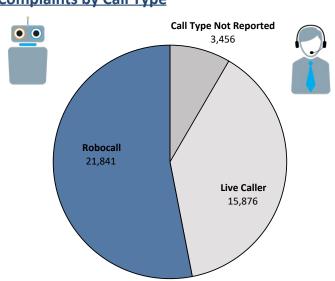


^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year

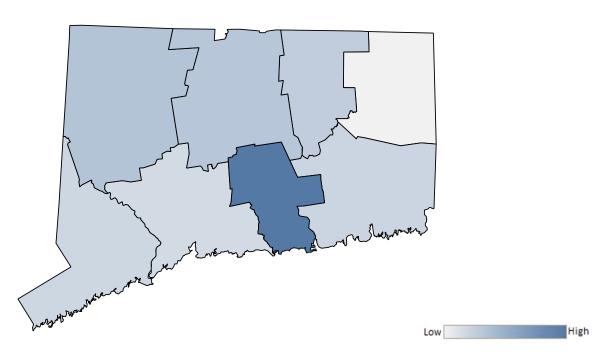


High



Connecticut

Complaints by County

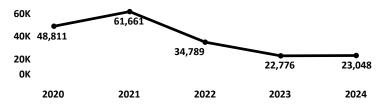


State Totals

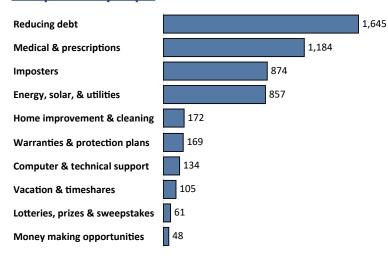
Complaints: 23,048 (#17 nationally, per 100K population)

Active Registrations: 3,405,203 (#2 nationally, per 100K population)

Complaints by Fiscal Year

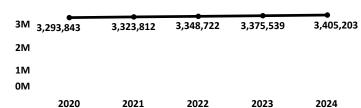


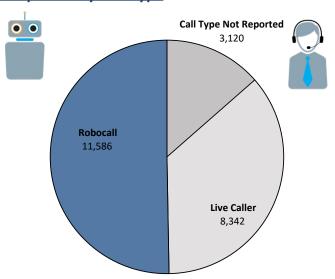
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

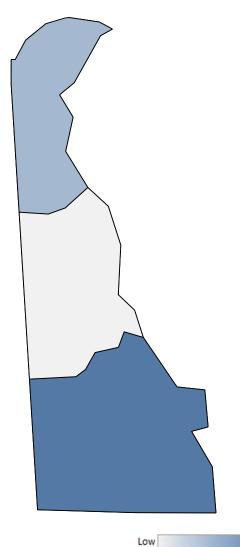
Active Registrations by Fiscal Year





Delaware

Complaints by County

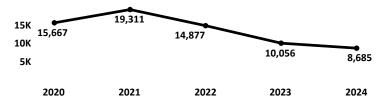


State Totals

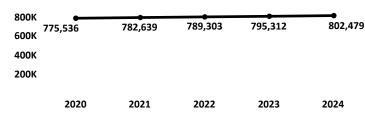
Complaints: 8,685 (#1 nationally, per 100K population)

Active Registrations: 802,479 (#19 nationally, per 100K population)

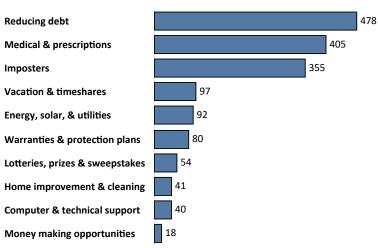
Complaints by Fiscal Year



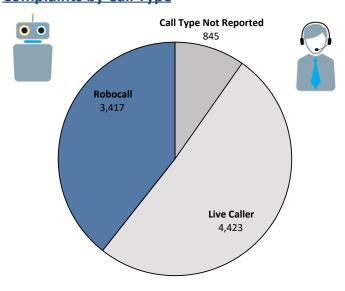
Active Registrations by Fiscal Year



Complaints by Topic*



*Not everyone who files a complaint reports a topic.



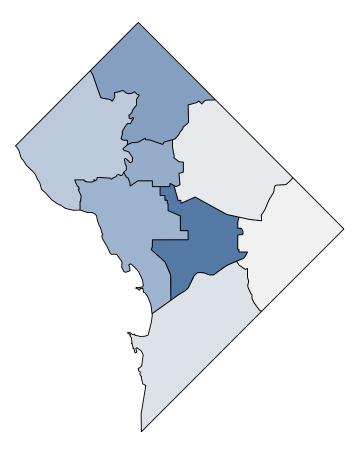
District of Columbia

Complaints by Ward

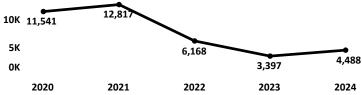
District of Columbia Totals

Complaints: 4,488 (Not Ranked)

Active Registrations: 707,239 (Not Ranked)



Complaints by Fiscal Year



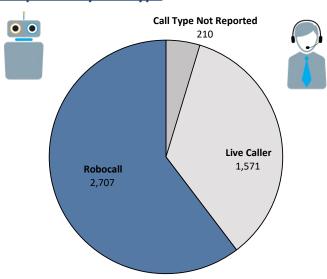
Active Registrations by Fiscal Year

		_		_	
600K ₆	62,907	675,309	685,894	695,863	707,239
400K					
200K					
0K					
	2020	2021	2022	2023	2024



Complaints by Topic*

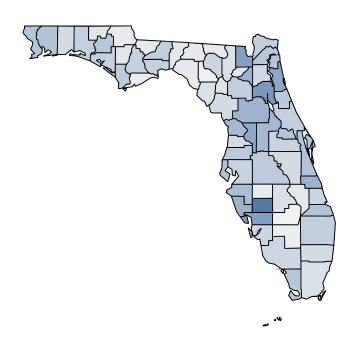
711 **Imposters** 433 **Reducing debt Medical & prescriptions** 272 95 Home improvement & cleaning 78 Energy, solar, & utilities 76 Warranties & protection plans Computer & technical support 36 Vacation & timeshares Money making opportunities Lotteries, prizes & sweepstakes



^{*}Not everyone who files a complaint reports a topic.

Florida

Complaints by County



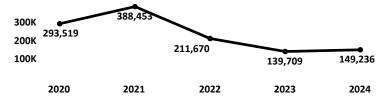


State Totals

Complaints: 149,236 (#12 nationally, per 100K population)

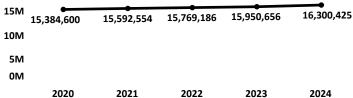
Active Registrations: 16,300,425 (#30 nationally, per 100K population)

Complaints by Fiscal Year

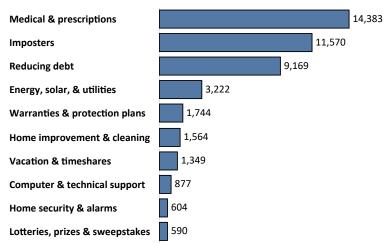


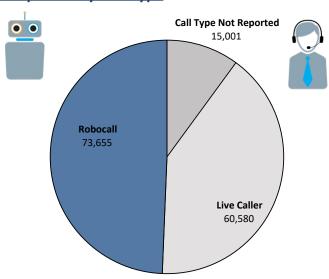
10M

Active Registrations by Fiscal Year



Complaints by Topic*





^{*}Not everyone who files a complaint reports a topic.

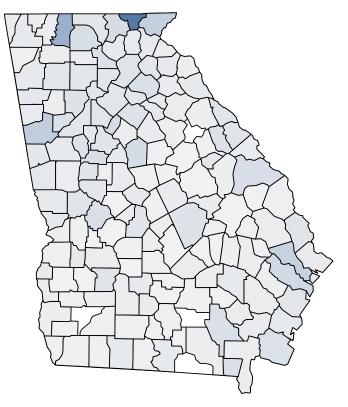
Georgia

Complaints by County

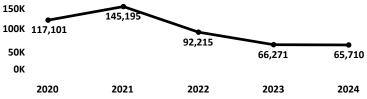
State Totals

Complaints: 65,710 (#20 nationally, per 100K population)

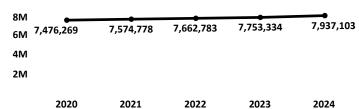
Active Registrations: 7,937,103 (#36 nationally, per 100K population)



Complaints by Fiscal Year



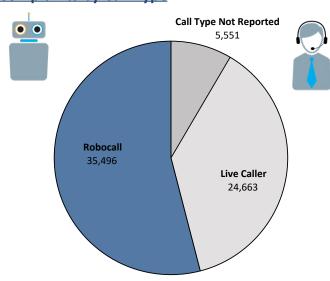
Active Registrations by Fiscal Year





Complaints by Topic*

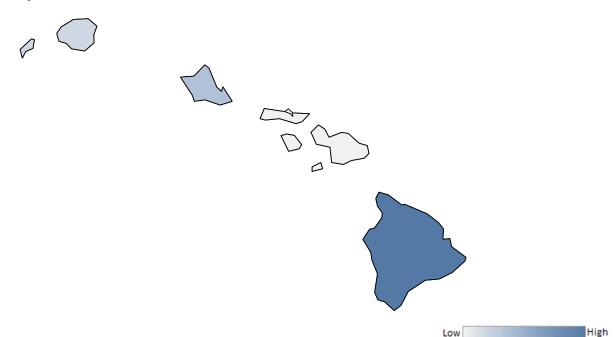
7,416 **Medical & prescriptions** 5,882 Imposters **Reducing debt** 4,516 760 Warranties & protection plans 492 Vacation & timeshares 406 Home improvement & cleaning Energy, solar, & utilities 397 Computer & technical support 379 Home security & alarms 351 Lotteries, prizes & sweepstakes



^{*}Not everyone who files a complaint reports a topic.

Hawaii

Complaints by County

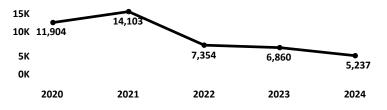


State Totals

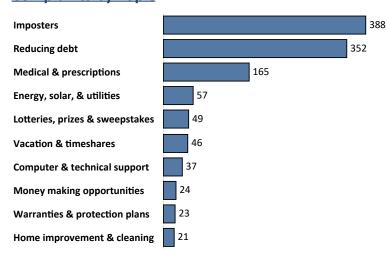
Complaints: 5,237 (#48 nationally, per 100K population)

Active Registrations: 874,326 (#49 nationally, per 100K population)

Complaints by Fiscal Year

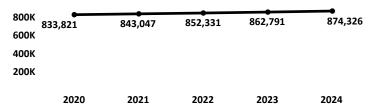


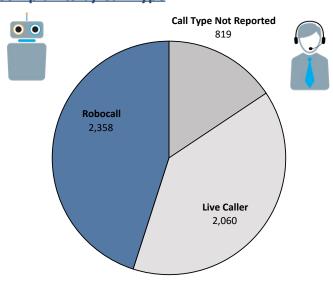
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

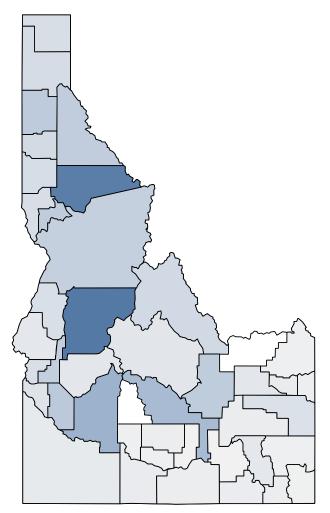
Active Registrations by Fiscal Year





Idaho

Complaints by County

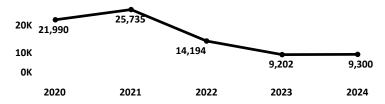


State Totals

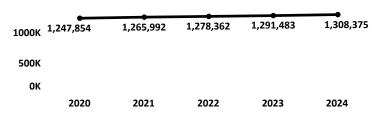
Complaints: 9,300 (#31 nationally, per 100K population)

Active Registrations: 1,308,375 (#39 nationally, per 100K population)

Complaints by Fiscal Year

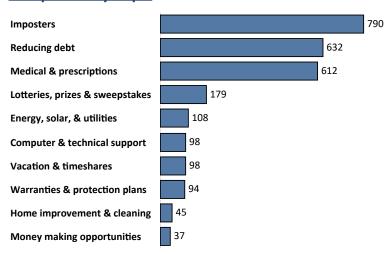


Active Registrations by Fiscal Year

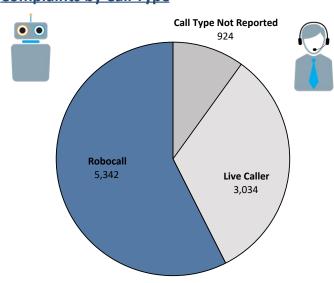




Complaints by Topic*

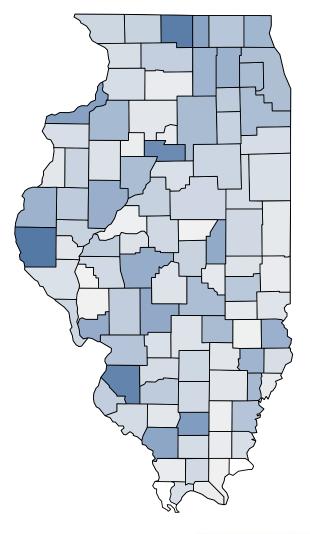


*Not everyone who files a complaint reports a topic.



Illinois

Complaints by County

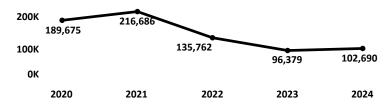


State Totals

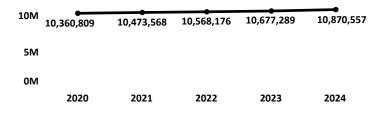
Complaints: 102,690 (#4 nationally, per 100K population)

Active Registrations: 10,870,557 (#14 nationally, per 100K population)

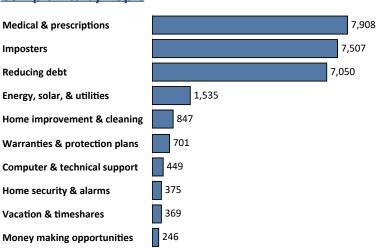
Complaints by Fiscal Year

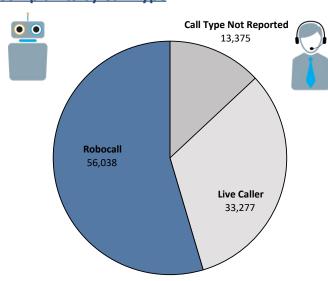


Active Registrations by Fiscal Year



Complaints by Topic*

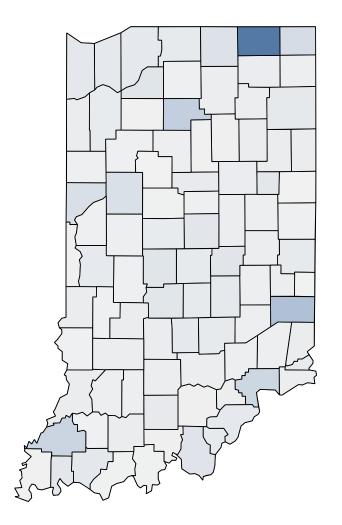




^{*}Not everyone who files a complaint reports a topic.

Indiana

Complaints by County

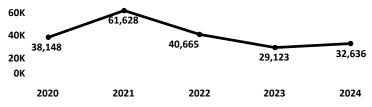


State Totals

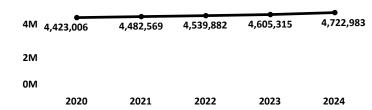
Complaints: 32,636 (#38 nationally, per 100K population)

Active Registrations: 4,722,983 (#43 nationally, per 100K population)

Complaints by Fiscal Year

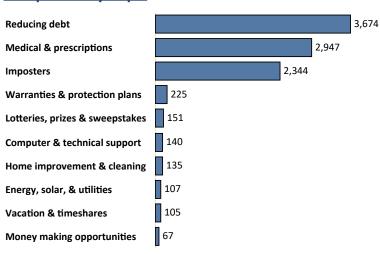


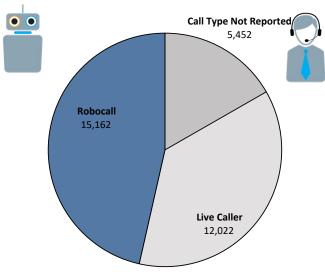
Active Registrations by Fiscal Year





Complaints by Topic*

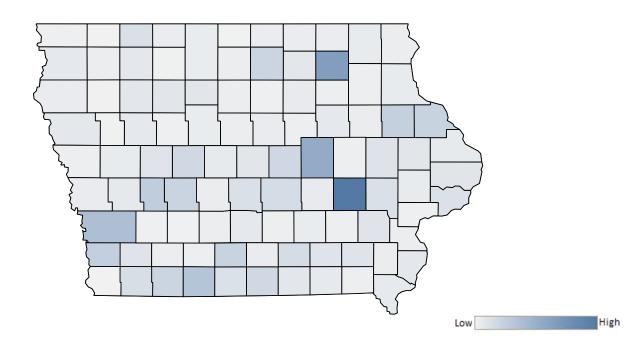




^{*}Not everyone who files a complaint reports a topic.

lowa

Complaints by County

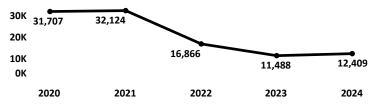


State Totals

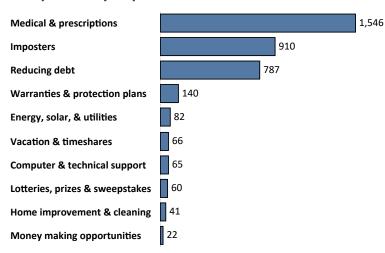
Complaints: 12,409 (#47 nationally, per 100K population)

Active Registrations: 2,683,037 (#15 nationally, per 100K population)

Complaints by Fiscal Year

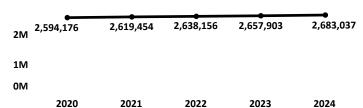


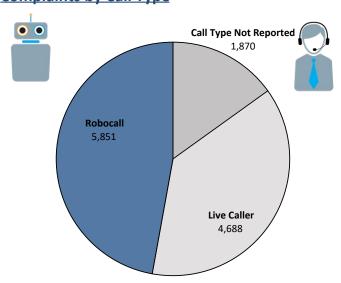
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

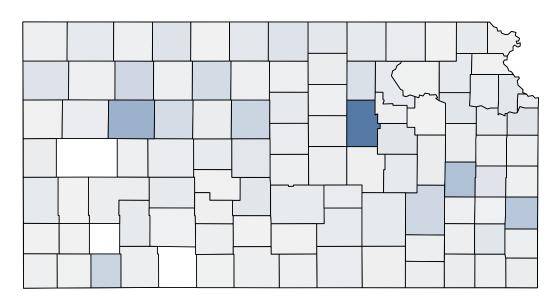
Active Registrations by Fiscal Year





Kansas

Complaints by County





2,545,419

2023

2,520,559

2022

2,588,157

2024

State Totals

Complaints: 17,009 (#24 nationally, per 100K population)

Active Registrations: 2,588,157 (#5 nationally, per 100K population)

Complaints by Fiscal Year



2020 2021

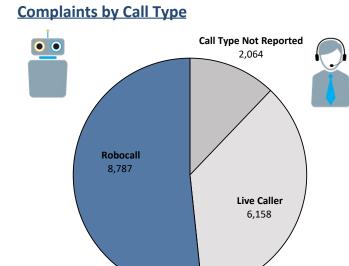
2M 2,467,364

1M

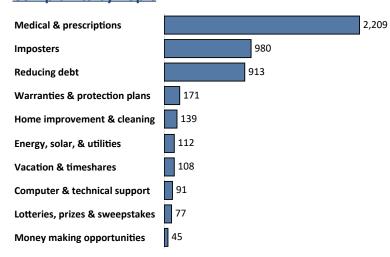
0M

Active Registrations by Fiscal Year

2,495,825



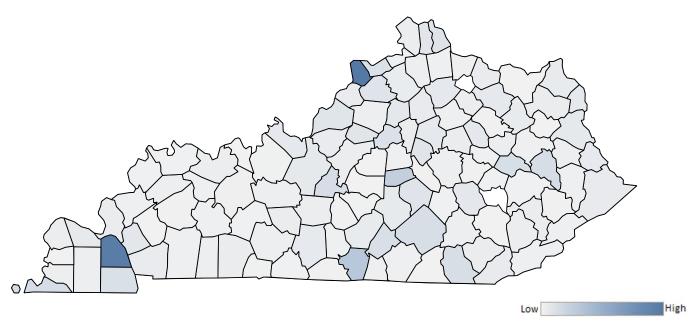
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Kentucky

Complaints by County

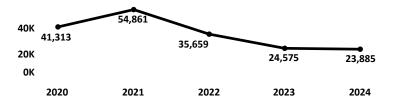


State Totals

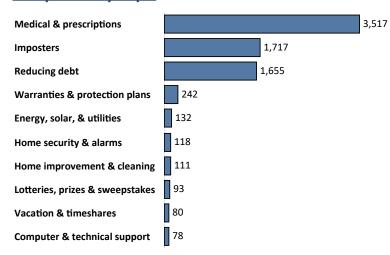
Complaints: 23,885 (#28 nationally, per 100K population)

Active Registrations: 3,735,889 (#17 nationally, per 100K population)

Complaints by Fiscal Year

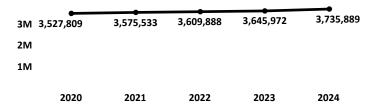


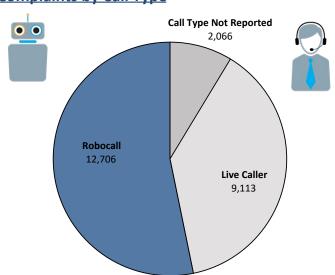
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

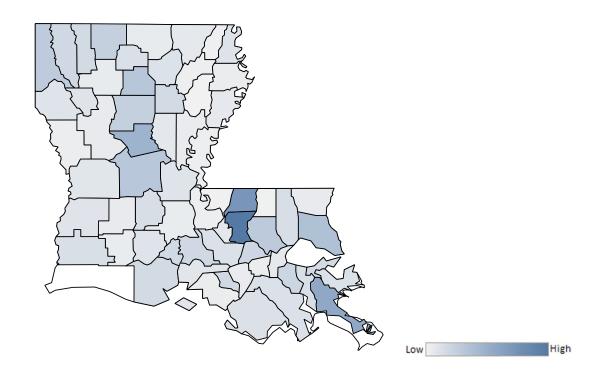
Active Registrations by Fiscal Year





Louisiana

Complaints by Parish

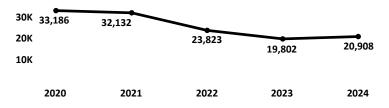


State Totals

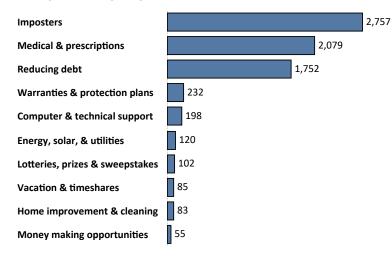
Complaints: 20,908 (#44 nationally, per 100K population)

Active Registrations: 3,212,097 (#44 nationally, per 100K population)

Complaints by Fiscal Year

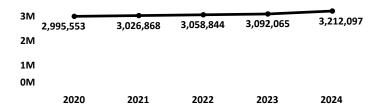


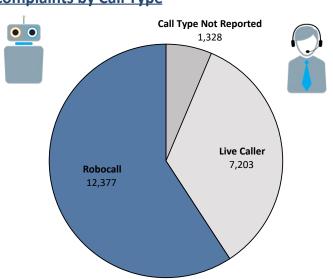
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

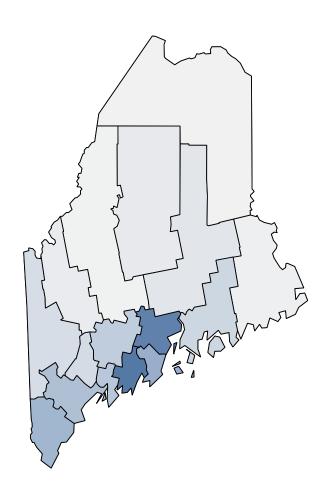
Active Registrations by Fiscal Year





Maine

Complaints by County

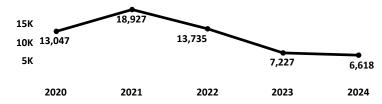


State Totals

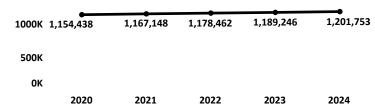
Complaints: 6,618 (#35 nationally, per 100K population)

Active Registrations: 1,201,753 (#4 nationally, per 100K population)

Complaints by Fiscal Year

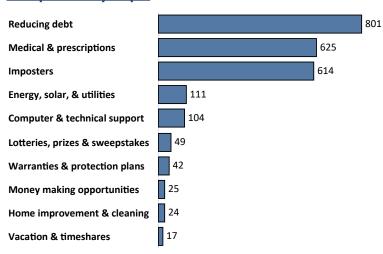


Active Registrations by Fiscal Year

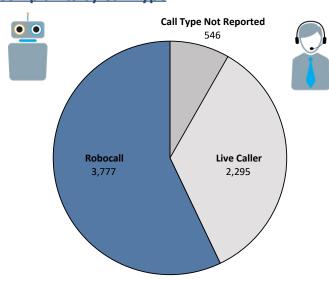




Complaints by Topic*

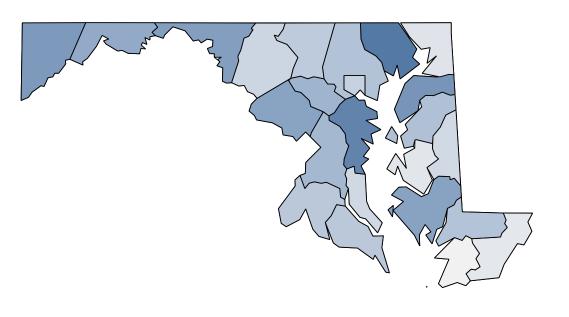


*Not everyone who files a complaint reports a topic.



Maryland

Complaints by County

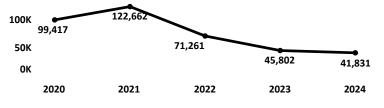


State Totals

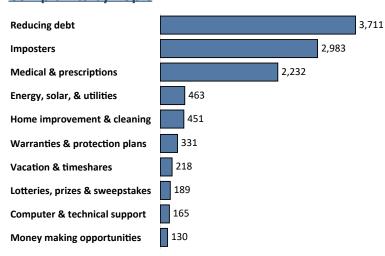
Complaints: 41,831 (#13 nationally, per 100K population)

Active Registrations: 5,002,858 (#21 nationally, per 100K population)

Complaints by Fiscal Year

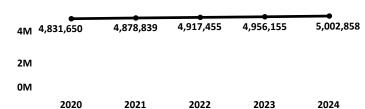


Complaints by Topic*



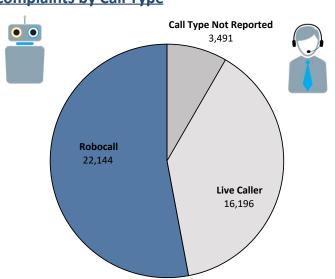
^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year



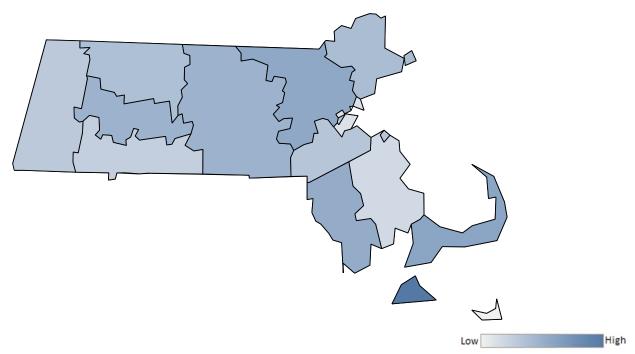
Low

High



Massachusetts

Complaints by County

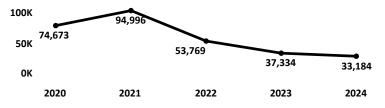


State Totals

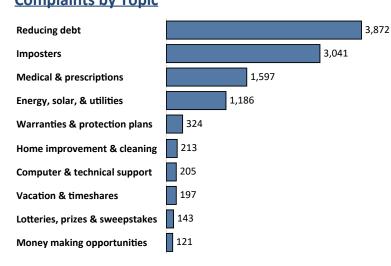
Complaints: 33,184 (#39 nationally, per 100K population)

Active Registrations: 6,256,722 (#3 nationally, per 100K population)

Complaints by Fiscal Year

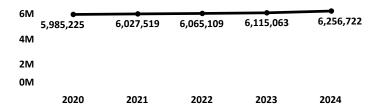


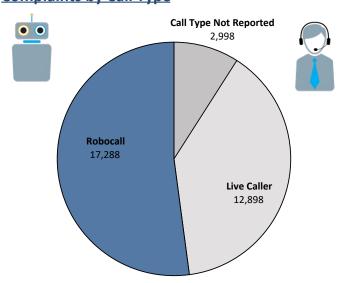
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





Michigan

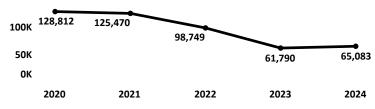
Complaints by County

State Totals

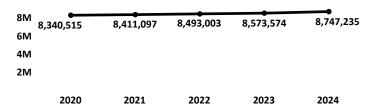
Complaints: 65,083 (#16 nationally, per 100K population)

Active Registrations: 8,747,235 (#7 nationally, per 100K population)

Complaints by Fiscal Year

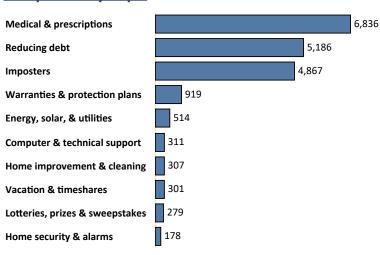


Active Registrations by Fiscal Year

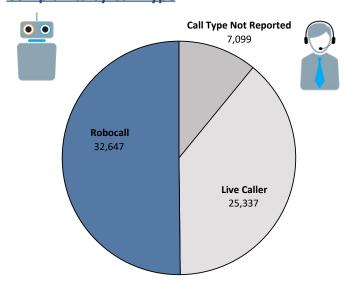




Complaints by Topic*



*Not everyone who files a complaint reports a topic.



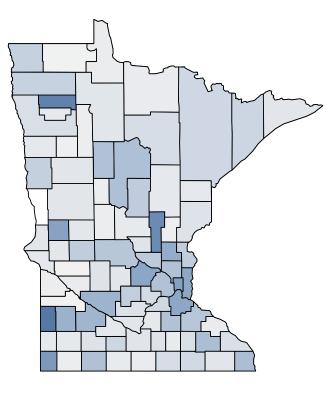
Minnesota

Complaints by County

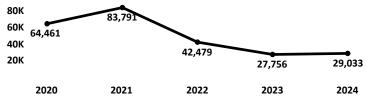
State Totals

Complaints: 29,033 (#32 nationally, per 100K population)

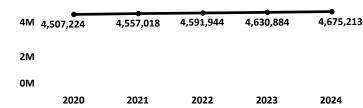
Active Registrations: 4,675,213 (#18 nationally, per 100K population)



Complaints by Fiscal Year



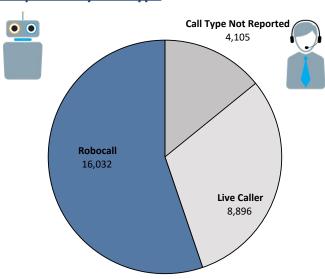
Active Registrations by Fiscal Year





Complaints by Topic*

2,055 **Reducing debt** 1,931 Imposters **Medical & prescriptions** 1,363 689 Warranties & protection plans 680 Home improvement & cleaning 236 Energy, solar, & utilities **Vacation & timeshares** 190 158 Computer & technical support Lotteries, prizes & sweepstakes 121 Money making opportunities



^{*}Not everyone who files a complaint reports a topic.

Mississippi

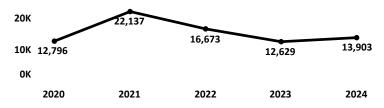
Complaints by County

State Totals

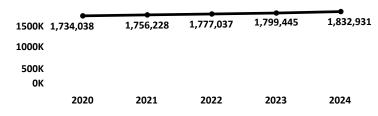
Complaints: 13,903 (#41 nationally, per 100K population)

Active Registrations: 1,832,931 (#47 nationally, per 100K population)

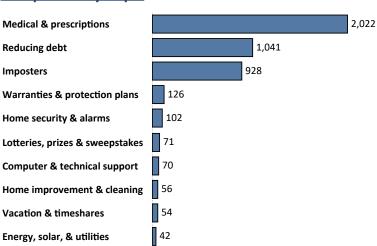
Complaints by Fiscal Year

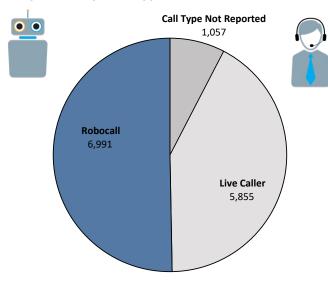


Active Registrations by Fiscal Year



Complaints by Topic*

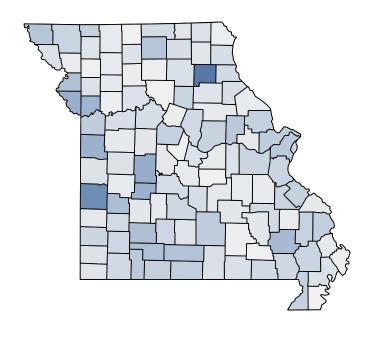




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Missouri

Complaints by County



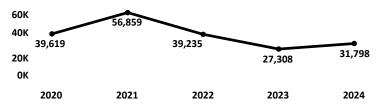


State Totals

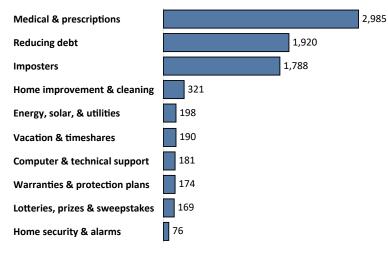
Complaints: 31,798 (#30 nationally, per 100K population)

Active Registrations: 4,608,397 (#34 nationally, per 100K population)

Complaints by Fiscal Year

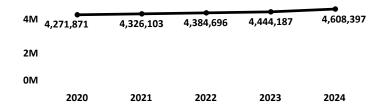


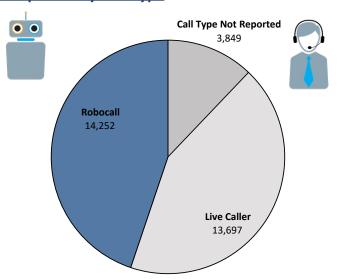
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

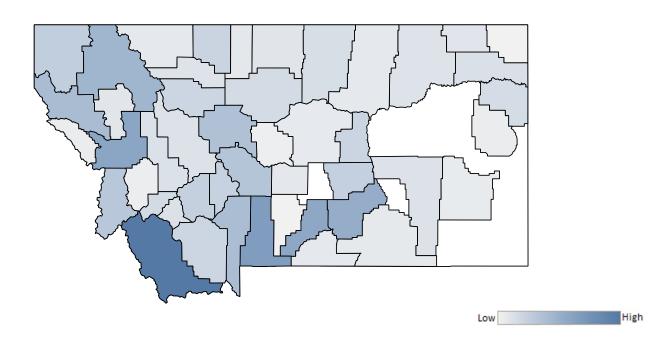
Active Registrations by Fiscal Year





Montana

Complaints by County

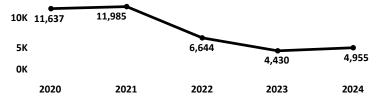


State Totals

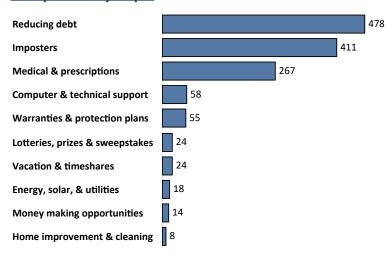
Complaints: 4,955 (#43 nationally, per 100K population)

Active Registrations: 878,624 (#20 nationally, per 100K population)

Complaints by Fiscal Year

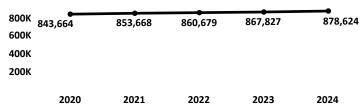


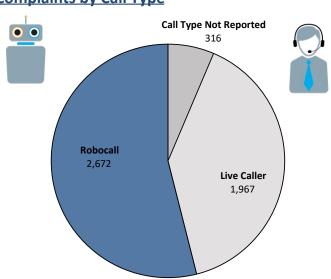
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

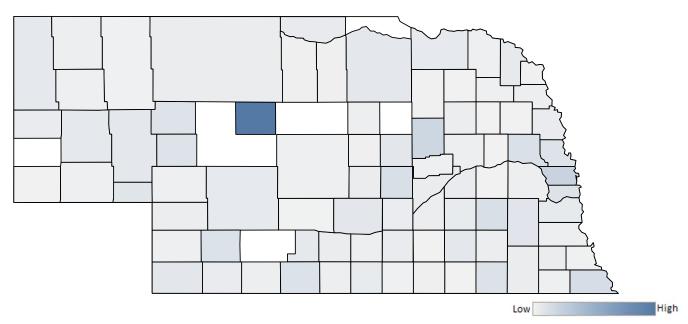
Active Registrations by Fiscal Year





Nebraska

Complaints by County

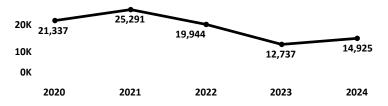


State Totals

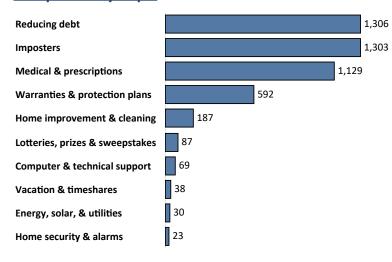
Complaints: 14,925 (#6 nationally, per 100K population)

Active Registrations: 1,635,777 (#16 nationally, per 100K population)

Complaints by Fiscal Year

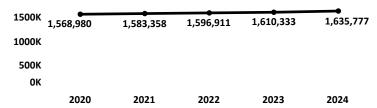


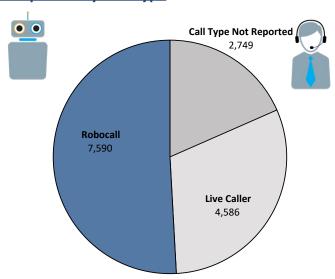
Complaints by Topic*



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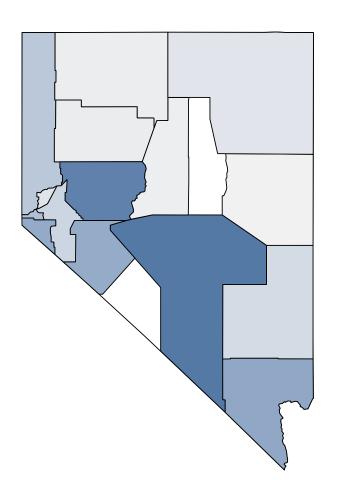
Active Registrations by Fiscal Year





Nevada

Complaints by County

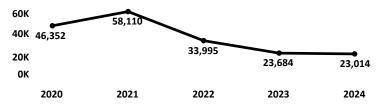


State Totals

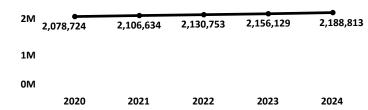
Complaints: 23,014 (#8 nationally, per 100K population)

Active Registrations: 2,188,813 (#42 nationally, per 100K population)

Complaints by Fiscal Year

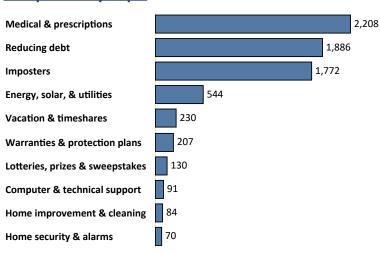


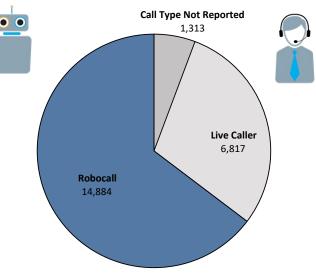
Active Registrations by Fiscal Year





Complaints by Topic*

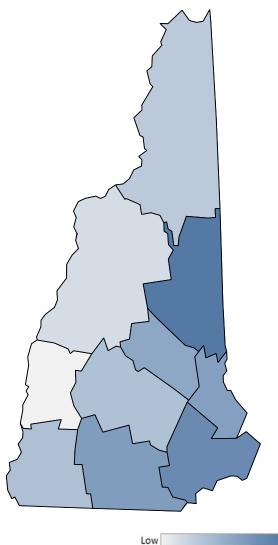




^{*}Not everyone who files a complaint reports a topic.

New Hampshire

Complaints by County

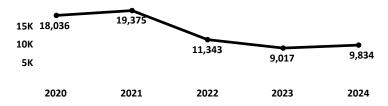


State Totals

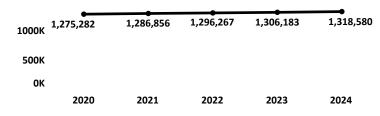
Complaints: 9,834 (#11 nationally, per 100K population)

Active Registrations: 1,318,580 (#1 nationally, per 100K population)

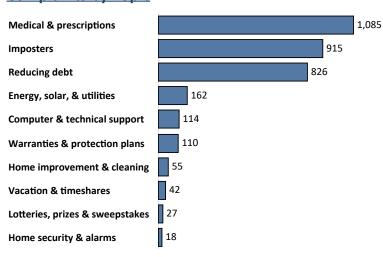
Complaints by Fiscal Year

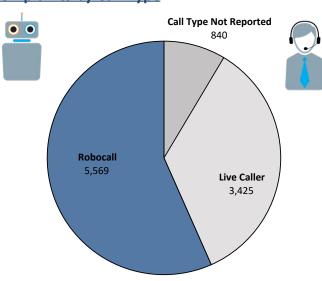


Active Registrations by Fiscal Year



Complaints by Topic*

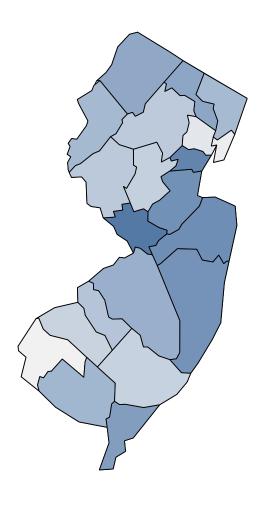




^{*}Not everyone who files a complaint reports a topic.

New Jersey

Complaints by County

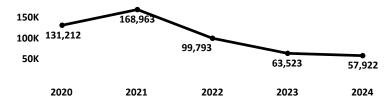


State Totals

Complaints: 57,922 (#19 nationally, per 100K population)

Active Registrations: 7,863,020 (#11 nationally, per 100K population)

Complaints by Fiscal Year

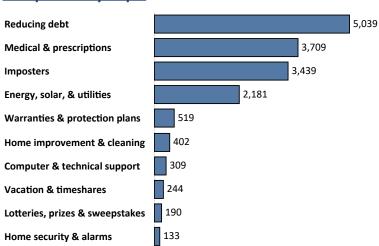


Active Registrations by Fiscal Year

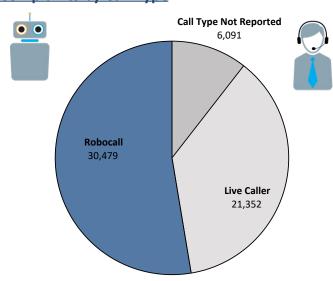
8M				_	
-	,582,629	7,644,925	7,698,524	7,758,517	7,863,020
4M					
2M					
	2020	2021	2022	2023	2024



Complaints by Topic*



*Not everyone who files a complaint reports a topic.



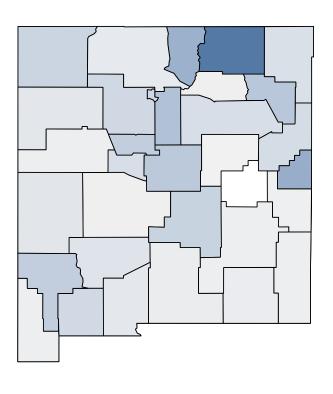
New Mexico

Complaints by County

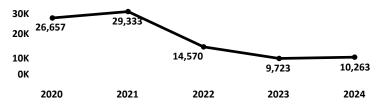
State Totals

Complaints: 10,263 (#36 nationally, per 100K population)

Active Registrations: 1,711,405 (#22 nationally, per 100K population)



Complaints by Fiscal Year



Active Registrations by Fiscal Year

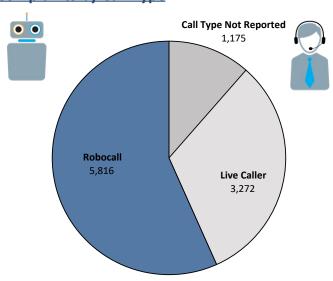
			_		
1500K ₁	,616,942	1,633,692	1,653,620	1,692,902	1,711,405
1000K					
500K					
OK					
	2020	2021	2022	2023	2024



Complaints by Topic*

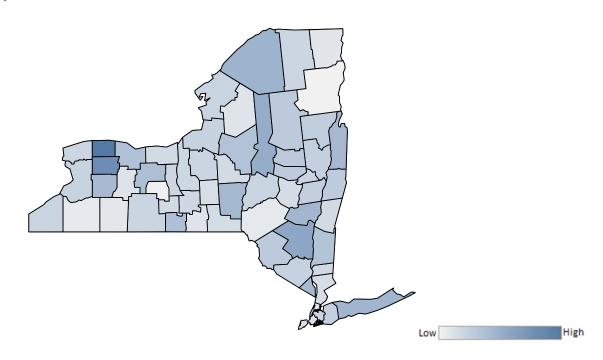
1,186 Reducing debt 1,183 **Imposters Medical & prescriptions** 721 129 Warranties & protection plans Lotteries, prizes & sweepstakes Computer & technical support Home improvement & cleaning 53 Energy, solar, & utilities Vacation & timeshares 16 Money making opportunities

*Not everyone who files a complaint reports a topic.



New York

Complaints by County

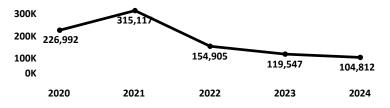


State Totals

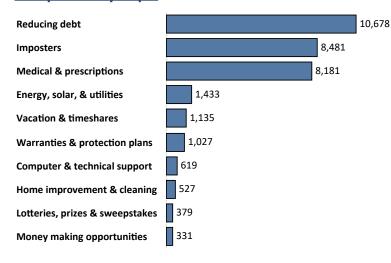
Complaints: 104,812 (#29 nationally, per 100K population)

Active Registrations: 15,216,119 (#33 nationally, per 100K population)

Complaints by Fiscal Year

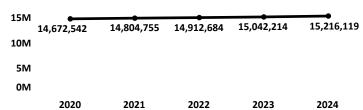


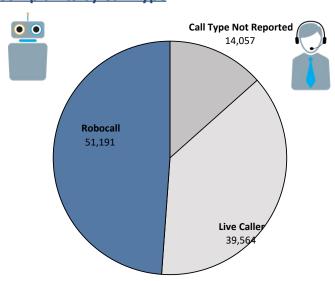
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

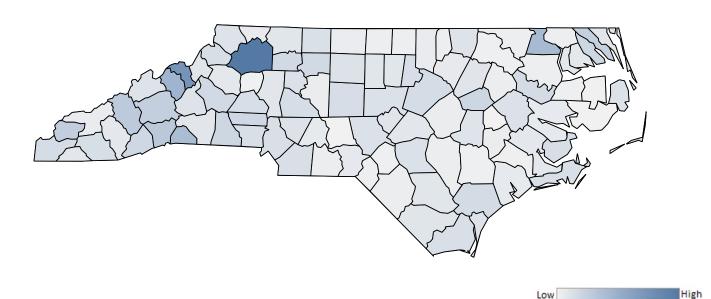
Active Registrations by Fiscal Year





North Carolina

Complaints by County

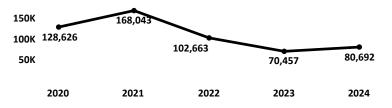


State Totals

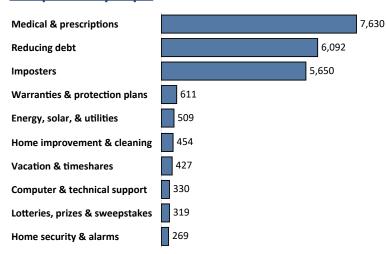
Complaints: 80,692 (#5 nationally, per 100K population)

Active Registrations: 7,649,099 (#38 nationally, per 100K population)

Complaints by Fiscal Year

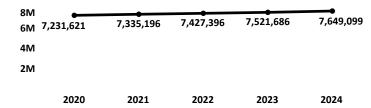


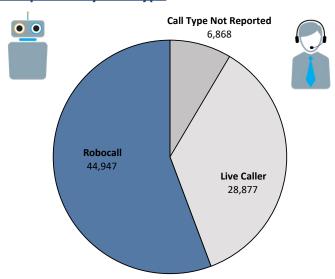
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

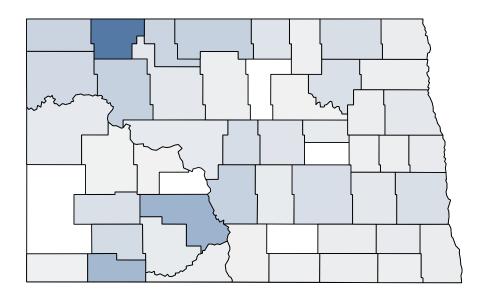
Active Registrations by Fiscal Year





North Dakota

Complaints by County



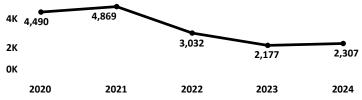


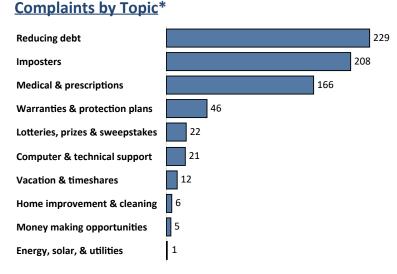
State Totals

Complaints: 2,307 (#49 nationally, per 100K population)

Active Registrations: 580,013 (#35 nationally, per 100K population)

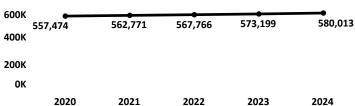
Complaints by Fiscal Year

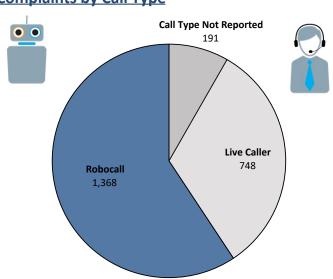




^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





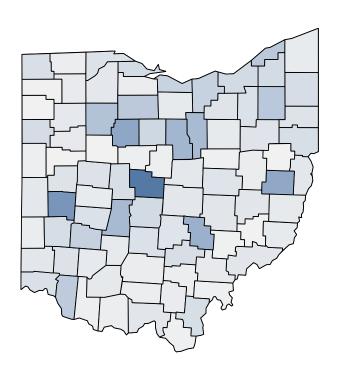
Ohio

Complaints by County

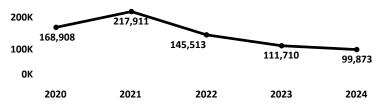
State Totals

Complaints: 99,873 (#2 nationally, per 100K population)

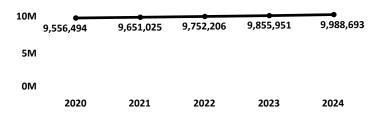
Active Registrations: 9,988,693 (#13 nationally, per 100K population)



Complaints by Fiscal Year



Active Registrations by Fiscal Year

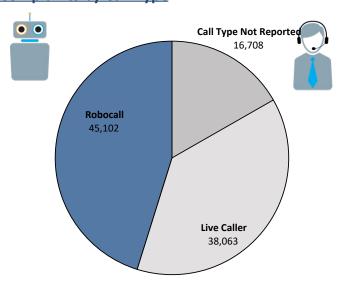




Complaints by Topic*

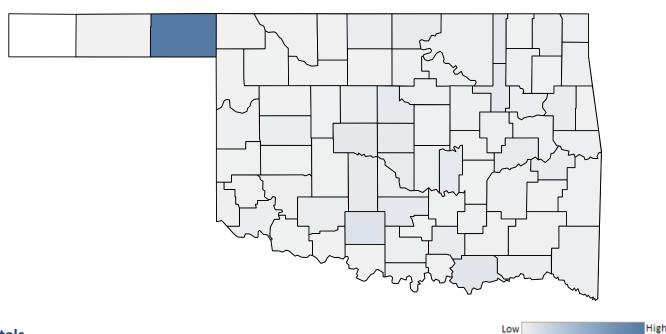
10,334 **Medical & prescriptions** 4,714 **Imposters Reducing debt** 2,401 1,164 Energy, solar, & utilities 583 Warranties & protection plans 405 Vacation & timeshares Home improvement & cleaning 362 355 Home security & alarms Computer & technical support Lotteries, prizes & sweepstakes

*Not everyone who files a complaint reports a topic.



Oklahoma

Complaints by County

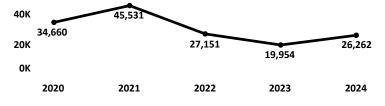


State Totals

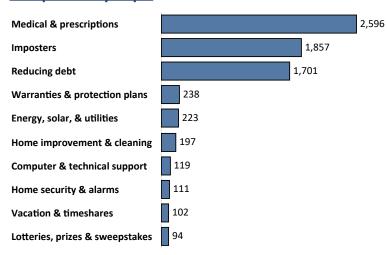
Complaints: 26,262 (#15 nationally, per 100K population)

Active Registrations: 2,997,802 (#32 nationally, per 100K population)

Complaints by Fiscal Year

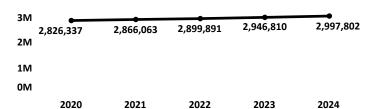


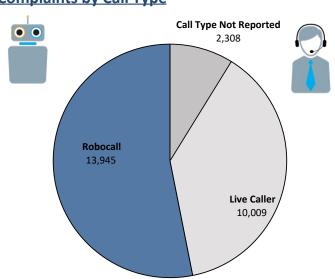
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

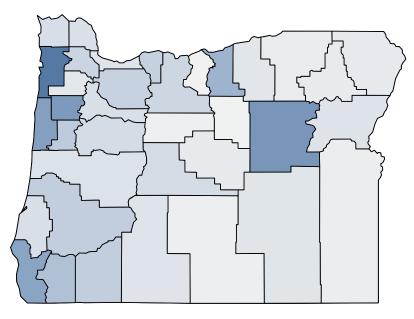
Active Registrations by Fiscal Year





Oregon

Complaints by County



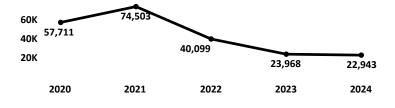


State Totals

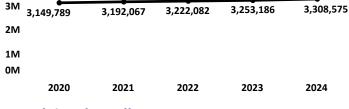
Complaints: 22,943 (#27 nationally, per 100K population)

Active Registrations: 3,308,575 (#25 nationally, per 100K population)

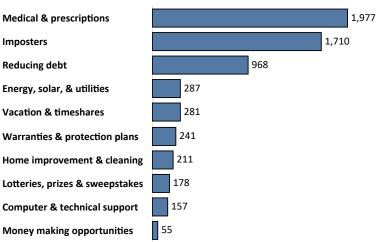
Complaints by Fiscal Year



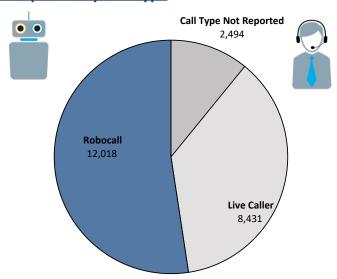
Active Registrations by Fiscal Year



Complaints by Topic*

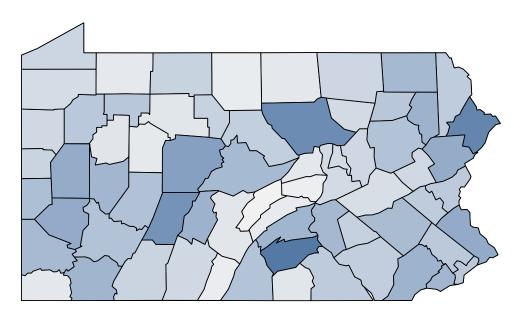


*Not everyone who files a complaint reports a topic.



Pennsylvania

Complaints by County





State Totals

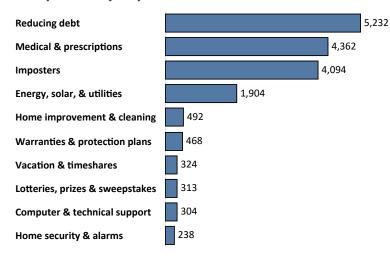
Complaints: 64,515 (#33 nationally, per 100K population)

Active Registrations: 11,070,192 (#10 nationally, per 100K population)

Complaints by Fiscal Year

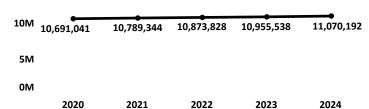


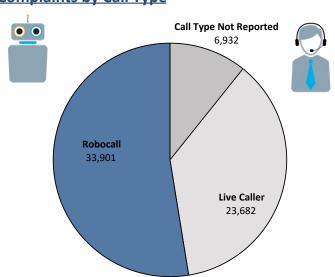
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year

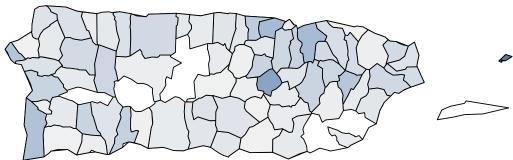




Puerto Rico

Complaints by Municipality





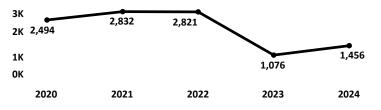


Puerto Rico Totals

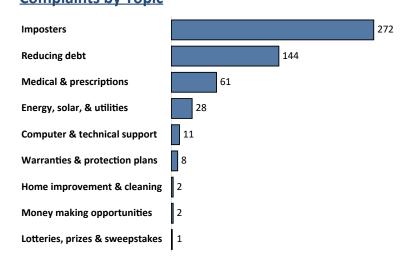
Complaints: 1,456 (Not Ranked)

Active Registrations: 431,397 (Not Ranked)

Complaints by Fiscal Year

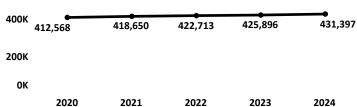


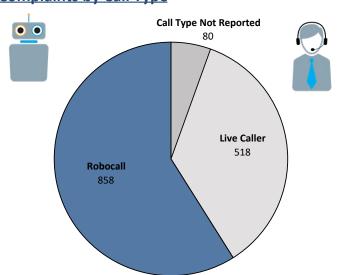
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

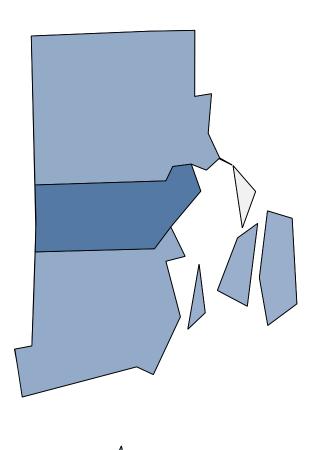
Active Registrations by Fiscal Year





Rhode Island

Complaints by County

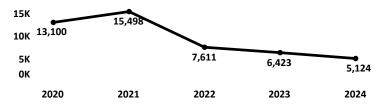


State Totals

Complaints: 5,124 (#40 nationally, per 100K population)

Active Registrations: 870,864 (#23 nationally, per 100K population)

Complaints by Fiscal Year

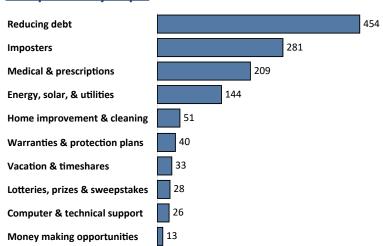


Active Registrations by Fiscal Year

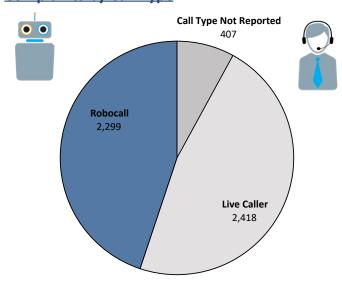
				_	
800K 8	43,923	851,673	856,908	862,678	870,864
600K					
400K					
200K					
	2020	2024	2022	2022	2024
	2020	2021	2022	2023	2024



Complaints by Topic*

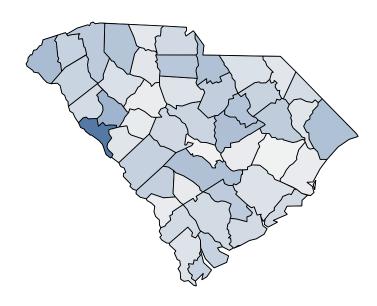


*Not everyone who files a complaint reports a topic.



South Carolina

Complaints by County



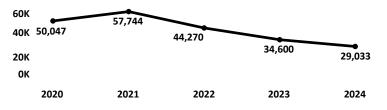


State Totals

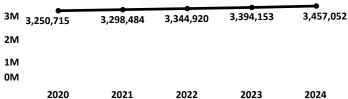
Complaints: 29,033 (#25 nationally, per 100K population)

Active Registrations: 3,457,052 (#45 nationally, per 100K population)

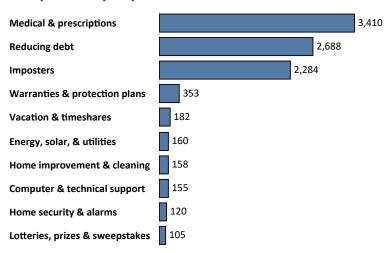
Complaints by Fiscal Year

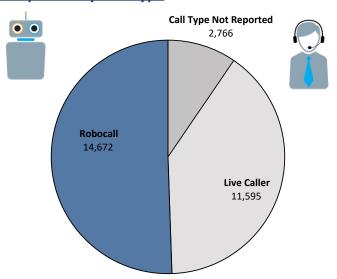


Active Registrations by Fiscal Year



Complaints by Topic*

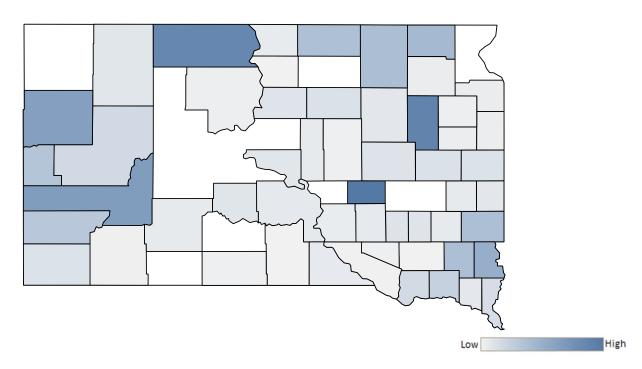




^{*}Not everyone who files a complaint reports a topic.

South Dakota

Complaints by County

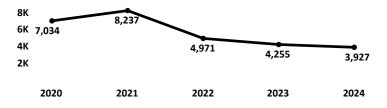


State Totals

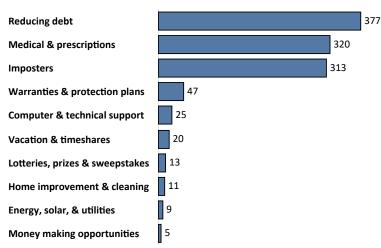
Complaints: 3,927 (#45 nationally, per 100K population)

Active Registrations: 688,843 (#26 nationally, per 100K population)

Complaints by Fiscal Year

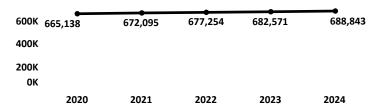


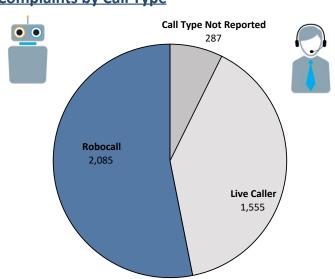
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

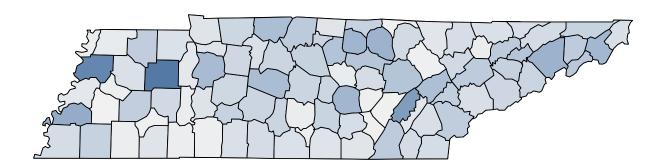
Active Registrations by Fiscal Year





Tennessee

Complaints by County



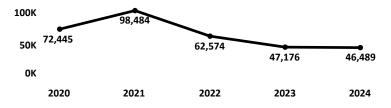


State Totals

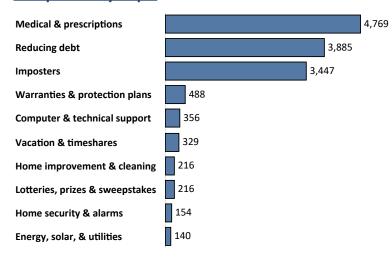
Complaints: 46,489 (#14 nationally, per 100K population)

Active Registrations: 5,311,697 (#27 nationally, per 100K population)

Complaints by Fiscal Year

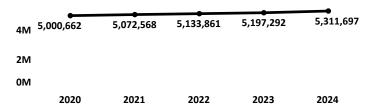


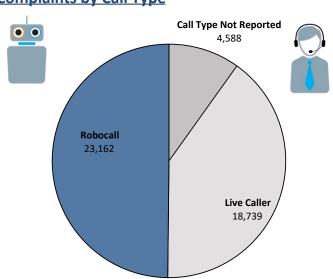
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

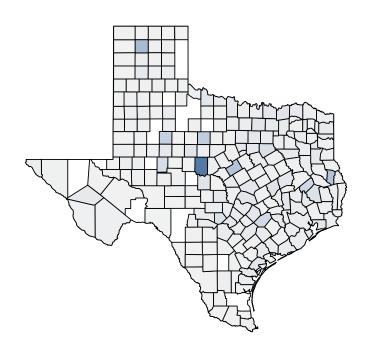
Active Registrations by Fiscal Year





Texas

Complaints by County



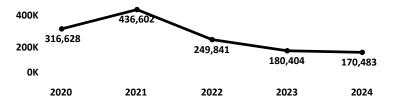
Low

State Totals

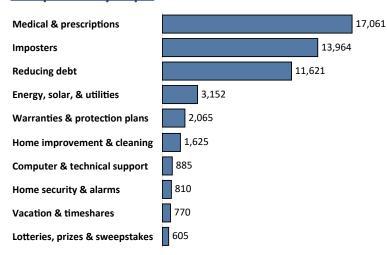
Complaints: 170,483 (#23 nationally, per 100K population)

Active Registrations: 17,621,450 (#48 nationally, per 100K population)

Complaints by Fiscal Year

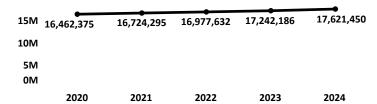


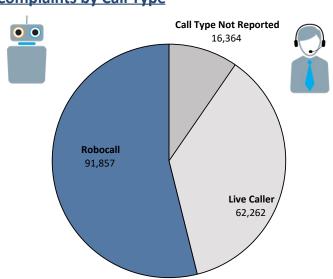
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





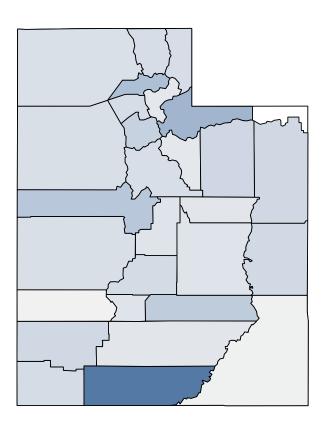
Utah

Complaints by County

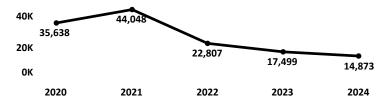
State Totals

Complaints: 14,873 (#42 nationally, per 100K population)

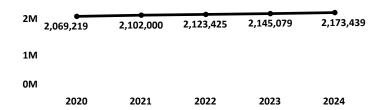
Active Registrations: 2,173,439 (#46 nationally, per 100K population)



Complaints by Fiscal Year

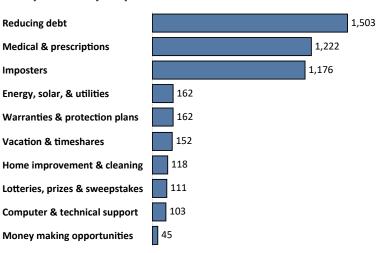


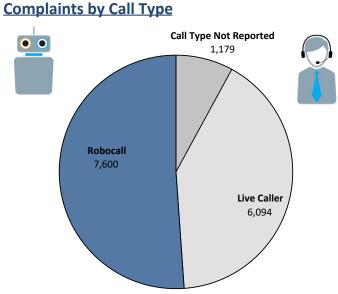
Active Registrations by Fiscal Year





Complaints by Topic*

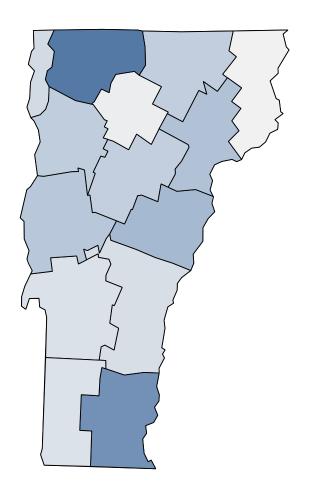




^{*}Not everyone who files a complaint reports a topic.

Vermont

Complaints by County

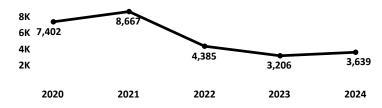


State Totals

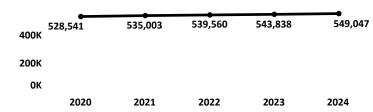
Complaints: 3,639 (#26 nationally, per 100K population)

Active Registrations: 549,047 (#9 nationally, per 100K population)

Complaints by Fiscal Year

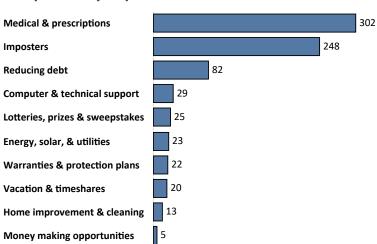


Active Registrations by Fiscal Year

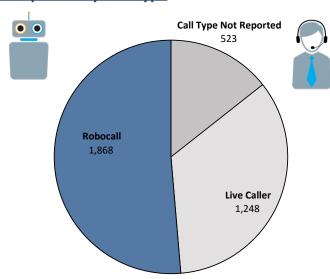




Complaints by Topic*

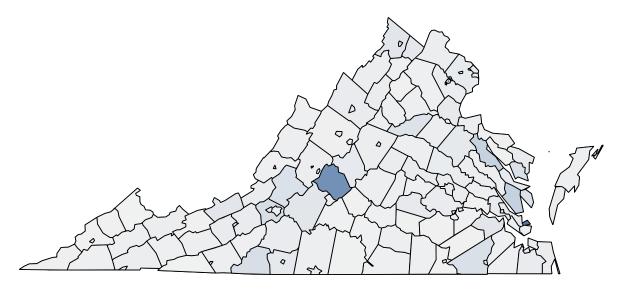


*Not everyone who files a complaint reports a topic.



Virginia

Complaints by County



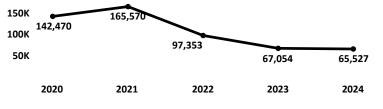


State Totals

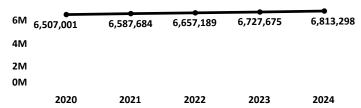
Complaints: 65,527 (#7 nationally, per 100K population)

Active Registrations: 6,813,298 (#24 nationally, per 100K population)

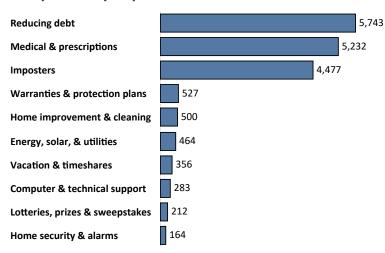
Complaints by Fiscal Year

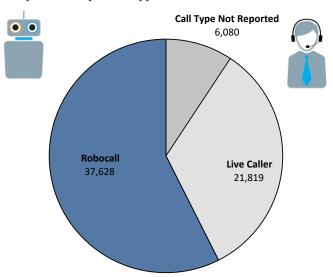


Active Registrations by Fiscal Year



Complaints by Topic*

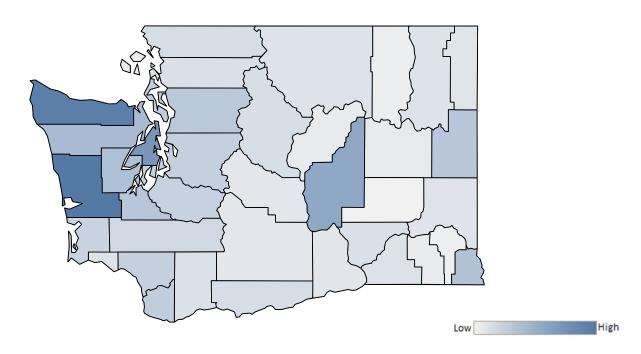




^{*}Not everyone who files a complaint reports a topic.

Washington

Complaints by County

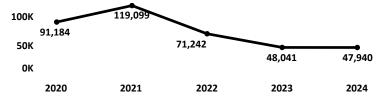


State Totals

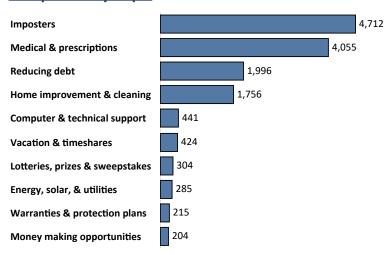
Complaints: 47,940 (#18 nationally, per 100K population)

Active Registrations: 5,664,034 (#37 nationally, per 100K population)

Complaints by Fiscal Year

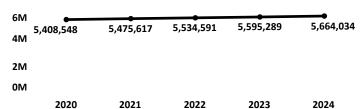


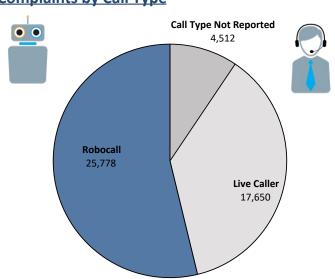
Complaints by Topic*



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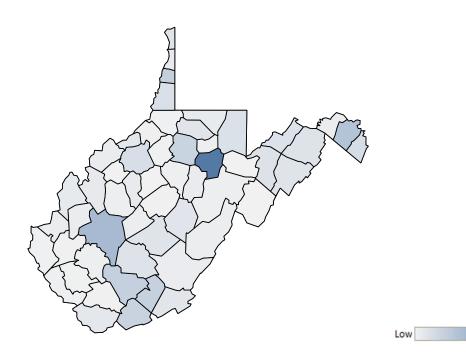
Active Registrations by Fiscal Year





West Virginia

Complaints by County

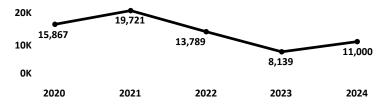


State Totals

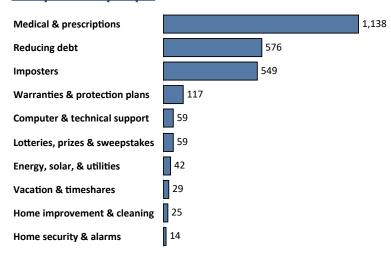
Complaints: 11,000 (#21 nationally, per 100K population)

Active Registrations: 1,380,744 (#28 nationally, per 100K population)

Complaints by Fiscal Year

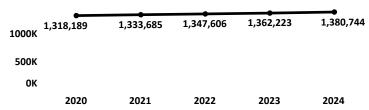


Complaints by Topic*

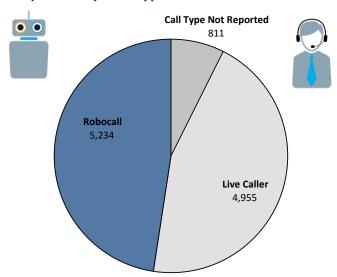


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Active Registrations by Fiscal Year



High



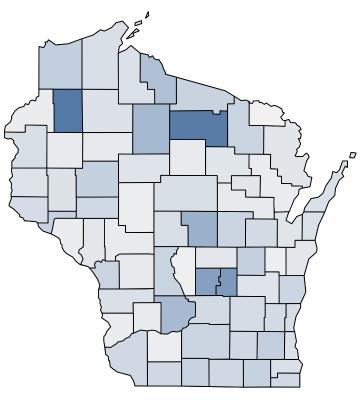
Wisconsin

Complaints by County

State Totals

Complaints: 28,465 (#37 nationally, per 100K population)

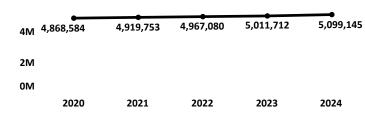
Active Registrations: 5,099,145 (#8 nationally, per 100K population)



Complaints by Fiscal Year



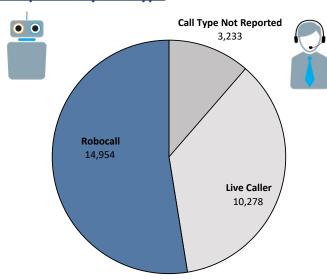
Active Registrations by Fiscal Year





Complaints by Topic*

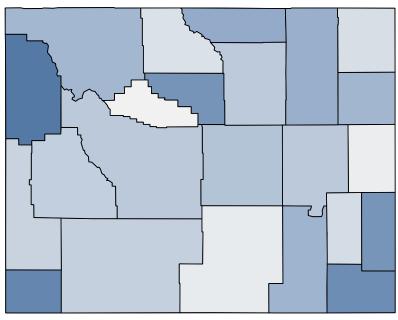
3,175 **Medical & prescriptions** 1,858 **Imposters Reducing debt** 1,699 248 Computer & technical support 199 Warranties & protection plans 184 Energy, solar, & utilities Lotteries, prizes & sweepstakes 158 128 Vacation & timeshares Home improvement & cleaning 116 48 Money making opportunities



^{*}Not everyone who files a complaint reports a topic.

Wyoming

Complaints by County



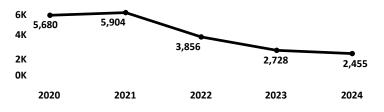
High Low

State Totals

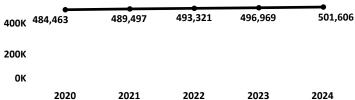
Complaints: 2,455 (#46 nationally, per 100K population)

Active Registrations: 501,606 (#6 nationally, per 100K population)

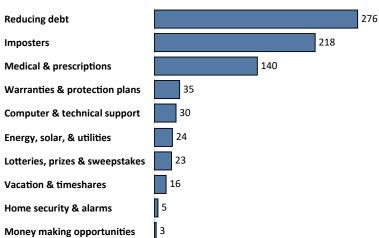
Complaints by Fiscal Year

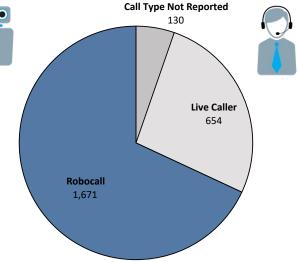


Active Registrations by Fiscal Year



Complaints by Topic*





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