

SNAP Replacement Benefits



Recipients of Supplemental Nutrition Assistance Program (SNAP) benefits may be eligible for replacement benefits for food purchased with SNAP benefits and lost due to **Tropical Storm Olga**, if they report their loss to the Louisiana Department of Children and Family Services (DCFS) by **Thursday, November 7, 2019**.



SNAP REPLACEMENT REQUESTS CANNOT BE PROCESSED UNTIL CLIENTS SUBMIT COMPLETE, SIGNED SNAP 38 FORMS.

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HOW TO APPLY - FASTEST OPTION

On or before Thursday, Nov. 7, 2019, report the food loss to DCFS by turning in a **completed and signed** SNAP 38 Form in one of the following ways:

- Scan and upload the form to CAFÉ
- Send it to the Document Processing Center by mail to DPC, P.O. Box 260031, Baton Rouge, LA 70826, or by fax to 225-663-3164
- If you cannot upload, mail or fax the form, bring it to your nearest DCFS Economic Stability office. A list of DCFS offices can be found at www.dcfslouisiana.gov/offices.

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HOW TO APPLY - ALTERNATIVE OPTION

If you cannot get the signed form to us before Thursday, Nov. 7, then you **MUST** do **BOTH** of the following to report your loss and send in the required form:

- Call 1-888-524-3578 by Thursday, Nov. 7, and provide your:
 - Parish
 - Dollar value of food loss
 - Length of time without power
- **AND**, within 10 days of reporting the loss to DCFS by phone call, send your **completed and signed** SNAP 38 Form to DCFS, as described above.



ABOUT SNAP 38 FORMS - AVAILABILITY

SNAP 38 Forms are available online at www.dcfslouisiana.gov/snapreplacementfaq and at DCFS Economic Stability offices. If a SNAP recipient cannot download the form or get to any of those locations, the person can call 1-888-524-3578 to request that a form be mailed to them.

For more information about Replacement SNAP, or to download the SNAP 38 Form, visit www.dcfslouisiana.gov/snapreplacementfaq.