



OFFICE OF WORKERS'
COMPENSATION
ADMINISTRATION

ANNUAL REPORT
2020



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Office of Workers' Compensation Administration



2020 Annual Report

John Bel Edwards
Governor

Ava Dejoie, Secretary
Louisiana Workforce Commission

Sheral Kellar, Assistant Secretary
Office of Workers' Compensation
Administration

The Louisiana Workforce Commission, Office of Workers' Compensation (OWCA), respectfully submits its 2020 Annual Report. This report, past annual reports and other OWCA information are available on the LWC's website, www.laworks.net, and at the Louisiana State Library. In accordance with Executive Order BJ-08-08, the OWCA will disseminate this Annual Report via electronic means whenever possible. However, 70 hard copies of the 2020 Annual Report have been published at a cost of \$428.98. L.S.A.-R. S 43.31 requires copies to be made available upon request to individuals without the ability to receive this information in an electronic format. This document was published by the Louisiana Workforce Commission and OWCA, Post Office Box 94040, Baton Rouge, Louisiana 70804-9040.

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L.S.A.-R. S 23:1310.10 provides that:

§1310.10. Report to governor, Supreme Court, and legislature

Annually, on or before the first day of April, commencing in 1990, the assistant secretary shall prepare and submit a report for the prior calendar year to the governor, the chief justice of the supreme court, the president of the Senate, the speaker of the House of Representatives, and each member of the legislature, which shall include a statement of the number of awards made and the causes of the accidents leading to the injuries for which the awards were made, total workload data of the workers' compensation judges, a detailed report of the work load of each workers' compensation judge, a detailed statement of the expenses of the offices of the assistant secretary of worker's compensation and the workers' compensation judges, together with any other matter which the assistant secretary deems proper to report, including any recommendations he may desire to make.

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LETTER TO THE GOVERNOR

Dear Governor Edwards,

The 2020 Workers' Compensation Administration Annual Report serves as an overview of the progress of the Office of Workers' Compensation Administration (OWCA) under the Louisiana Workforce Commission (LWC).

The Louisiana Office of Workers' Compensation Administration (OWCA) was created in 1983 to administer the Louisiana Workers' Compensation Act. Although significant changes to the law's provisions have occurred, the premise has remained the same; employees injured in the workplace should be compensated regardless of who is at fault. OWCA's purpose is to provide protection to the injured employee through employer safety efforts, medical treatment and partial compensation for lost income. The office exercises its authority under Chapter 10 of Title 23 of the Louisiana Revised Statutes and is established within the Louisiana Workforce Commission (LWC). The OWCA is administered by an assistant secretary of the LWC pursuant to R.S. 36:307. OWCA operates on a fiscal year that begins July 1 each year and ends June 30 of the following year.

Please feel free to reach out to me or Sheral Kellar, Assistant Secretary of OWCA, with any questions or concerns about this report. Thank you for your time.

Sincerely,



Ava Dejoie, Secretary

Louisiana Workforce Commission



EXECUTIVE SUMMARY

In 2020, the Office of Workers' Compensation Administration (OWCA) continued to direct its focus on the improvement of services that promoted an early return to work with the improvement of workplace safety and health throughout Louisiana.

The Fraud Section provides the OWCA with a strong program to fight both employee and employer fraud. During 2019, the Fraud Section continued high standards of investigation and ensured the continued prosecution of criminal activity. LWC, OWCA Fraud commenced an agreement with the East Baton Rouge Parish District Attorney to criminally prosecute workers' compensation fraud. The section participated in training seminars to educate the public about the penalties for workers' compensation fraud and encouraged the use of its nationwide toll-free hotline (800-201-3362) and online resources to report suspected fraud directly to the OWCA.

This section is part of a collaborative effort combining teams from the Louisiana Department of Revenue, Unemployment Insurance and Workers' Compensation. GAME ON or Government against Misclassified Employees Operational Network also works in cooperation with the Internal Revenue Service and the USDOL's Wage and Hour Division to step-up efforts to identify the misclassification of employees.

In 2020, the Hearings Section received 3,119 disputed claims for compensation, a decrease from 2019. This section assists parties in resolving their disputes through both adjudication and mediation. In 2020, the Hearings Section conducted 1170 trials and hearings and mediated 1,193 disputed claims. An additional 4,217 settlements were also approved. The average delay for resolving disputed claims for compensation was nine months. The Covid-19 Pandemic caused a delay in claims, but the Hearings Section continues to strive to reach a goal of 180 days, or six months, for resolving disputed claims.

The goal of the Medical Services Section is to facilitate getting injured workers back to work as quickly as possible. This is mostly facilitated by the LWC-WC-1009 Medical Treatment Guidelines (MTG) decision process. The Medical Director has 30 days to render a decision on a disputed 1009 request for medical treatment. In the past year, the Medical Director approved 73% of medical guidelines decisions and denied 27%.

The OSHA/Safety Consultation Section continues to provide a quality product that shares LWC's current vision, mission and values. The program's mission is to be an indispensable provider of workforce solutions that protects and maintain the safety and health of Louisiana's workforce. Consultation services are provided through facility on-site consultative visits upon the request of the employers. Special emphasis is given to the employers who are listed as high hazard industries based on their occupational exposure and illness and injury experiences.

Decreases in Louisiana industry workers' compensation premiums, as mandated by the Workers' Compensation Cost Containment Act (Cost Containment Program), LSA R.S.23: 1175 et seq., as amended by Act 1992, No. 794, are promoted by annual training and outreach initiatives. Employer facility exemptions from programmed Federal OSHA Compliance inspections are considered under the National Safety and Health Achievement Recognition Program (SHARP). Additional training and education are supplied to employers through participation in employer organizations and associations, seminars, safety, and health program.

EXECUTIVE SUMMARY (Continued)

Through the Program's consultative visits, as with the year 2018 and 2019, the Program found that sprains, strains, and tears were the most common injuries statewide, and the upper extremities were the most often affected body part. Vehicular accidents were the most frequent source of injuries and illnesses. The majority of injuries and illnesses were due to overexertion and bodily reaction. Therefore, the program focused on ergonomics and body mechanics to help decrease these types of bodily injuries.

Although challenging, this year has been another exceptional year for the OSHA/Safety Consultation Section. It continued its focus on developing a working relationship with the construction, logging and oil and gas industries. The Bureau of Labor Statistics (BLS) Illness and Injury Recordable (IIR) rates indicate that overall construction industry rates in Louisiana are decreasing. The program identified 596 serious and imminent hazards and removed 15,752 workers from serious risk. For the seventh consecutive year, Louisiana has been ranked as the second-safest in the nation in terms of the number of injuries and accident rates. The Louisiana On-site Consultation program will continue its work to promote safety and health to the Louisiana Workforce.

The Records Management Section responded to 1,314 requests for information. There were 25,026 workers' compensation claim forms -1007s (96), 1002s (18,426) and 1003s (6,504) mailed to the section, a decrease of three percent from the previous year. The Records Management Section publishes the OWCA Annual Report, which highlights accomplishments of the OWCA concerning workplace fatalities, injuries and illnesses. Effective January 1, 2014, the Louisiana Legislature mandated that Trading Partners, including insurers, self-insured employers and claim administrators submit the First Report of Injury (FROI) by Electronic Data Interchange (EDI).

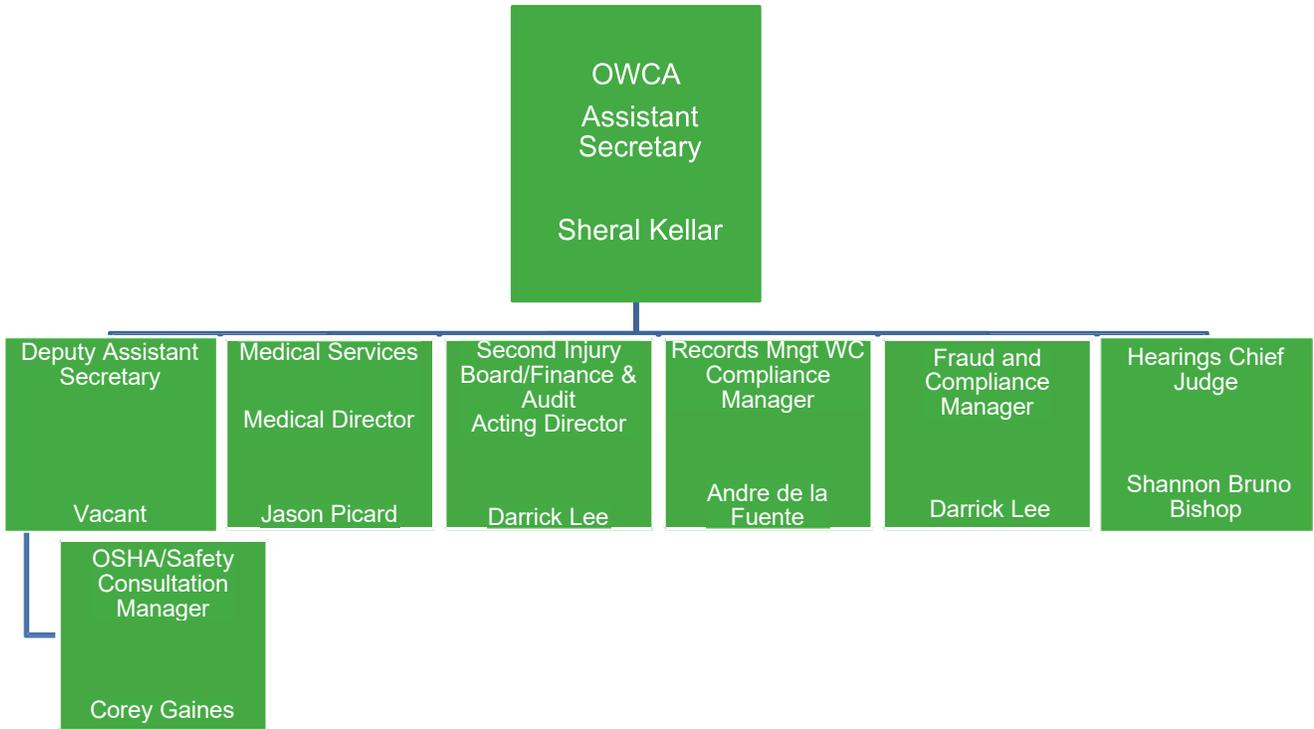
As of January 2021, approximately 209 Trading Partners have reported for 1,000 unique Insurers. In 2020 the OWCA received 8,118 First Report of Injury (FROI) claims with a 2020 date of injury with more than seven days of lost time. The office mandates initial Trading Partner registrations and updates are submitted via electronically at <https://www.lwcedi.info> to remain in compliance.

Due to COVID 19, the Second Injury Board Accounting Unit finished 2020 with 261 outstanding reimbursement requests, 62% of those being less than 30 days old. There were 223 non-settlement requests with 68% being less than 30 days old.

The Compliance Unit had an increase in pending claims. Year-end 2019 showed pre-decision claims to total 823 with only 38 claims being over one year from the date of filing. There was a 14% increase in claims filed in 2020 as compared to 2019. There was a 3% increase of claims in litigation at calendar year's end.

During the 2020 calendar year, the Finance and Audit Section of the OWCA did not reach its target of auditing every authorized self-insured employer at least once every three years due to COVID -19. However, delinquent receivables for the OWCA and Second Injury Board remain very low due to email correspondence with companies while posted securities for self-insured employers continue to be closely scrutinized.

ORGANIZATIONAL CHART



LEADERSHIP BIOGRAPHIES

AVA DEJOIE, SECRETARY



Ava Dejoie is Secretary of the Louisiana Workforce Commission. She was appointed by Gov. John Bel Edwards in January 2016.

As Secretary, Dejoie is responsible for providing the strategic vision to enhance the growth of Louisiana's economy and its workforce, by putting people to work in fulfilling, family-sustaining careers. The commission monitors employment, administers unemployment compensation and tax funds, provides training resources for employers and job-seekers and oversees worker compensation benefits. The LWC also gathers and supplies information on the labor market and occupational sectors in Louisiana.

Dejoie has more than 15 years of leadership experience in public administration and is passionate about finding solutions that make Louisiana an outstanding place in which to live, work and grow a business.

Her focus on the public policy field took root when she served as an intern in the office of U.S. Sen. John Breaux, D-La.

Dejoie joined the LWC in 2012 and was the statewide coordinator of its Rapid Response Team. In this role, she directed resources to workers displaced by corporate layoffs, shut-downs and other job-reduction actions. She earlier served as director of LWC special projects in the New Orleans area, including supervising the Avondale Employee Transition Center.

Dejoie's extensive background in Louisiana workforce development includes experience as a business liaison for the Louisiana Department of Education. In addition, she served as a board member of the Louisiana Community and Technical College System from 1998-2007.

Dejoie also served as vice president of the Welfare to Work Partnership, a nonpartisan, nonprofit organization in New Orleans that provides innovative workforce solutions for companies via the hiring, retention and promotion of welfare recipients and other unemployed workers. Dejoie supervised creation of the partnership's law project, and was recognized for the accomplishment by President George W. Bush in ceremonies at the White House. While with the partnership, she also helped secure funding for a process technology laboratory at L.B. Landry High School in New Orleans.

Her multifaceted background also includes more than 20 years of prior board membership for both Jefferson Zoning Appeals Board's Envision Jefferson 2020 initiative, as well as for the Louisiana Office of Student Financial Assistance program.

In 2018, Dejoie became one of only eight (8) women to earn the honor of the Louisiana State University Women's Center Esprit de Femme Award, an annual acknowledgement of a person who has made exceptional efforts toward the advancement of women. The following year, Secretary Ava Dejoie received the Jobs for America's Graduates National Network Leadership Award, which pays tribute to those who have demonstrated a high level of commitment and involvement in support of JAG Model Programs. JAG-LA directors nominated Secretary Dejoie "because of [her] extraordinary leadership and support [she] has contributed...for helping high-risk and disadvantaged young people succeed."

Most recently, Secretary Dejoie was the recipient of the 2020 Girls Scouts Louisiana East Women of Distinction Four Pillars Award.

Also in 2020, Dejoie earned the Certified Workers' Compensation Professional accreditation from the University of Michigan.

She has been spotlighted for her workforce leadership during the COVID-19 Pandemic; pushing Louisiana to be one of the first two states to provide unemployment relief benefits to the self-employed and gig workers.

Dejoie is a native of New Orleans and graduate of Ursuline Academy. She holds a Bachelor of Arts degree in political science and government from Loyola University of New Orleans.

SHERAL KELLAR, OWCA ASSISTANT SECRETARY



Sheral C. Kellar was appointed Assistant Secretary, Office of Workers' Compensation Administration, Louisiana Workforce Commission (formerly the Louisiana Department of Labor) in January, 2016 by Governor John Bel Edwards and Secretary Ava Dejoie. Prior, Kellar served at the Louisiana Workforce Commission as a Workers' Compensation Judge since 1990 and as Workers' Compensation Chief Judge since May 1999.

In July, 2019, Kellar became the Vice-President of the Southern Association of Workers' Compensation Administrators (SAWCA) at its 71st annual convention in Savannah, GA after having been elected as Secretary/Treasurer of the organization at its 70th annual convention held in Middleburg, VA in July 2018.

In August 2019, she was elected Secretary of the National Association of Workers' Compensation Judiciary at its annual meeting in Orlando, FL. In June 2018, she was elected to the Board of Governors of the College of Workers Compensation Lawyers (CWCL), an organization to which she was inducted in March 2014. In July 2015, she was appointed to the new Louisiana State Bar Association's (LSBA) Access to Justice Commission, co-chaired by the Chief Justice of the Louisiana Supreme Court and has been reappointed to the Commission every year since.

Since 2007 Kellar has been a member of the National Association of Workers' Compensation Judiciary and serves on its Board of Directors and its Curriculum Committee. She is also a member of Baton Rouge Bar Association and the Louisiana State Bar Association. In June 2007 Kellar received the highest award given by the Louisiana State Bar Association. She was presented with the President's Award by then LSBA President Marta A. Schnabel, for her many contributions to the Bar Association and her exceptional service as Co-Chair of the Access to Justice Committee.

She is a former member of the American Bar Association, the National Legal Aid & Defender Association, board member of the Louisiana Bar Foundation and at-large member of the LSBA Board of Governors having been appointed in 2002 to a three-year term. She is a former Court Appointed Special Advocate (CASA) volunteer.

Kellar speaks frequently on issues of workers' compensation and professionalism. She received her Bachelor of Science and Juris Doctorate degrees from Louisiana State University.

She has three children, six grandchildren, one dog and attends the Mount Pilgrim Baptist Church in Baton Rouge, Louisiana.

OWCA FUNDING AND EXPENDITURES

In 2020, the Office of Workers' Compensation Administration (OWCA) directed its focus on the improvement of services including insurance coverage compliance, appropriate benefits delivery to injured workers and the improvement of workplace safety and health throughout Louisiana.

The OWCA is funded through an assessment paid by workers' compensation insurance carriers, self-insured group funds and authorized self-insured employers. In addition, the OWCA receives matching funds from the Federal Government to support the OSHA Consultation program. The OWCA assessment funds the operation and administration of the office. It does not pay benefits to injured workers. The OWCA is responsible for regulating workers' compensation benefits and workers' compensation coverage compliance, as well as providing OSHA and Safety Consultation.

The Office of Workers Compensation Administrative Fund is self-generated and dedicated. The OWCA's budget and expenditures are subject to legislative oversight and approval.

All insurers who pay Louisiana workers compensation benefits are required to submit an Annual Report of Workers Compensation Costs (LWC-WC-1000). The information collected on the report is the basis for the annual assessment.

The approved budget for fiscal year 2020 was \$15,134,499.

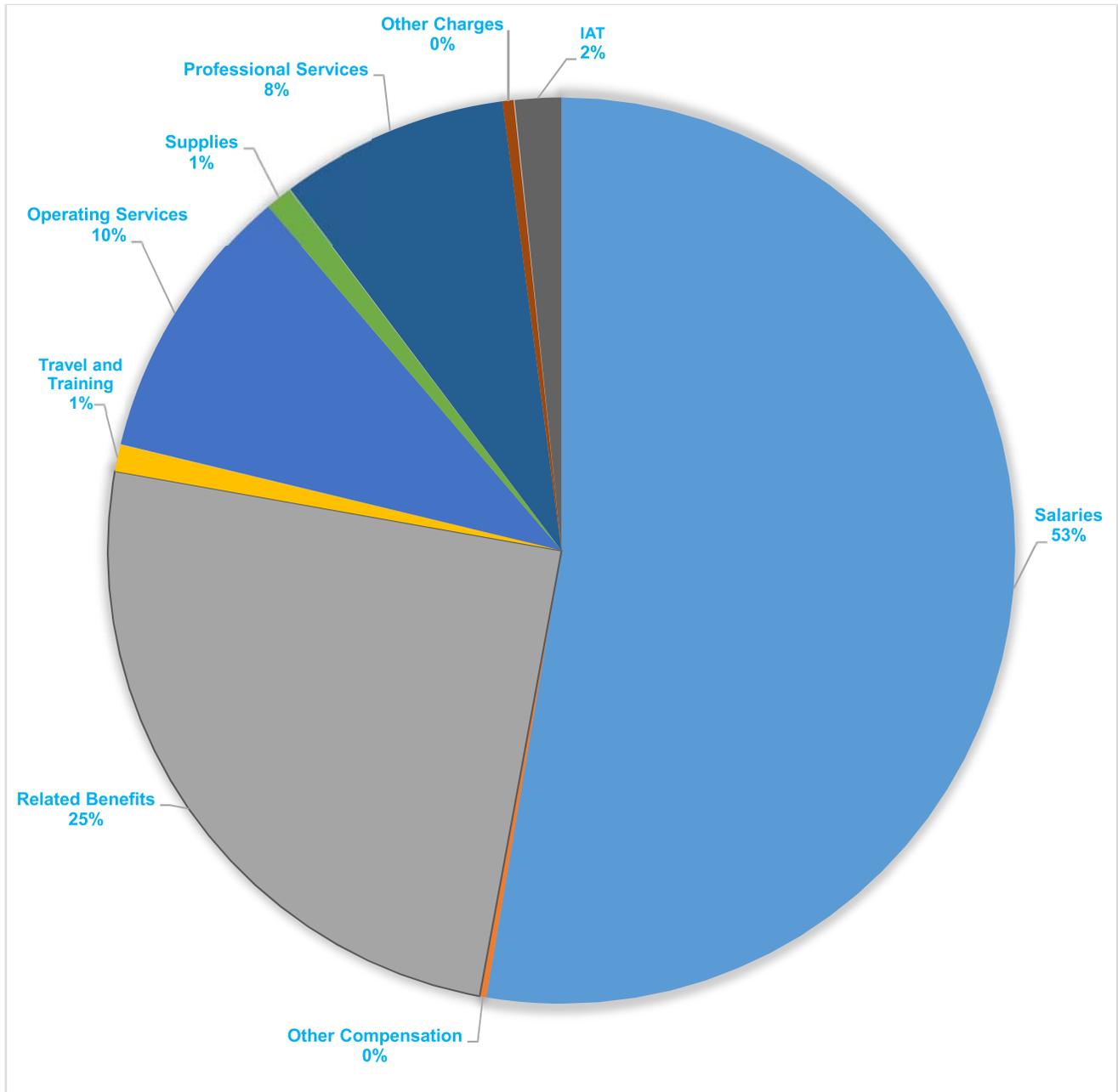
The table below shows OWCA expenditures for the past five fiscal years.

Description	FY 2016	% of Total	FY 2017	% of Total	FY 2018	% of Total	FY 2019	% of Total	FY 2020	% of Total
Salaries	6,542,910	43.57%	6,167,607	43.95%	6,232,005	51.62%	6,013,437	51.87%	6,145,415	52.66%
Other Compensation	92,253	0.61%	37,093	0.26%	14,326	0.12%	9,919	0.09%	27,700	0.24%
Related Benefits	3,929,066	26.17%	3,805,249	27.11%	2,879,108	23.85%	2,745,976	23.69%	2,907,273	24.91%
Travel and Training	121,826	0.81%	86,809	0.62%	118,645	0.98%	149,147	1.29%	112,916	0.97%
Operating Services	1,292,477	8.61%	1,434,311	10.22%	1,217,488	10.08%	1,213,754	10.47%	1,164,640	9.98%
Supplies	99,528	0.66%	103,625	0.74%	114,127	0.95%	107,355	0.93%	114,660	0.98%
Professional Services	1,192,756	7.94%	931,358	6.64%	915,934	7.59%	967,047	8.34%	954,837	8.18%
Other Charges	250,744	1.67%	125,539	0.89%	116,843	0.97%	83,463	0.72%	50,095	0.43%
Acquisitions	343	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%
IAT	1,494,515	9.95%	1,342,250	9.56%	465,169	3.85%	302,886	2.61%	193,130	1.65%
Total	15,016,418	100%	14,033,841	100%	12,073,645	100%	11,592,983	100%	\$11,670,666	100%

OWCA Expenditures Chart

OWCA EXPENDITURES FOR CALENDAR YEAR 2020

\$11,670,666



ADMINISTRATION SECTION

Sheral C. Kellar, Assistant Secretary
Office of Workers' Compensation Administration

The OWCA is headquartered in Baton Rouge, Louisiana at 1001 N. 23rd Street. Its mission is to ensure a manageable, cost-effective workers' compensation system. It is led by a strong administrative team that meets day-to-day challenges with a focus on customer service, early return to work and the improvement of workplace safety and health throughout Louisiana.

The OWCA is headed by an Assistant Secretary who is appointed by and serves at the pleasure of the governor.

Contact Information
Telephone: 225-342-7561
Fax: 225-342-5665
Email: owca@lwc.la.gov

FRAUD SECTION

Darrick M. Lee, J.D., LL.M., Manager

The Fraud Section investigates allegations of workers' compensation fraud by any person or entity and monitors the compliance of employers with respect to the workers' compensation laws of Louisiana.

Prohibited activities investigated by the Fraud Section include, but are not limited to:

- Any person knowingly and willfully making a false statement or representation for the purpose of obtaining or defeating any workers' compensation benefit or payment as outlined in L.S.A.-R.S.23:1208;
-
- Any employer knowingly or willfully failing to provide security for compensation required by L.S.A.-R.S.23:1168;
-
- Any employer knowingly or willfully providing false information to misrepresent the fact that he has provided or provides security for workers' compensation insurance as required by L.S.A.-R.S.23:1168 and
-
- Any person assisting, aiding, or abetting another to commit a violation of the Workers' Compensation Act. L.S.A.-R.S.23:1208(B)

Criminal penalties for violations of the workers' compensation statute include, but are not limited to, fines of \$500 to \$10,000 and imprisonment, with or without hard labor from one to 10 years.

All records, reports and other documentation obtained during the course of investigation by the Fraud Section are confidential and are not subject to subpoena or public records requests.

The Fraud Section is responsible for monitoring Louisiana's employers for compliance with the Workers' Compensation Act. Civil fines are assessed by the workers' compensation courts, collected by the Compliance Unit and deposited into the Workers' Compensation Administrative Fund. An employer may appeal any penalty assessed to the appellate courts.

Employers who are found to be in violation of Louisiana's compliance laws on multiple occasions may be served with a cease and desist order to prohibit operations until proof of compliance is provided in addition to being subject to criminal sanctions for willful violations.

In 2020, the Fraud Section continued its efforts to combat fraud in the workers' compensation system and engaged in successful partnerships with other state and federal agencies including the Office of Unemployment Insurance, the U.S. Department of Labor and the Louisiana Department of Revenue.

The East Baton Rouge Parish Grand Jury indicted Manuel A. Reyes, a sheet rock contractor located in Metairie, on multiple charges after the Louisiana Workforce Commission (LWC) accused him of engaging in unlawful practices under the Louisiana Workers' Compensation Law by allegedly underpaying his workers' compensation premiums by approximately \$794,000.

The indictment was secured through the joint effort of LWC and the East Baton Rouge Parish District Attorney's Office. Earlier this year, Hillar C. Moore, III, East Baton Rouge Parish District Attorney, commissioned the LWC Fraud Manager, Darrick M. Lee, a special assistant district attorney for the specific purpose of combating employee misclassification. This collaborative effort was the brainchild of LWC Assistant Secretary, Sheral C. Kellar, OWCA, who recognized an interruption in the investigative efforts of the office and the prosecutions it sought. Kellar envisioned a new format for the Fraud Section of the OWCA where its own attorneys would prosecute the fraud cases it generated through both internal and external tips and subsequently investigate and file formal charges. The newly formatted Fraud Section has tripled the number of fraud cases generated and investigated resulting in OWCA Fraud collecting \$219,337.50 in fines and penalties.

Fraud Investigations

The Fraud Section continues to offer training seminars to educate the public about the penalties for workers' compensation fraud and non-compliance. To encourage this behavior, the use of the nationwide toll-free fraud hotline (800-201-3362) and online fraud reporting is recommended by the Fraud unit.

Contact Information

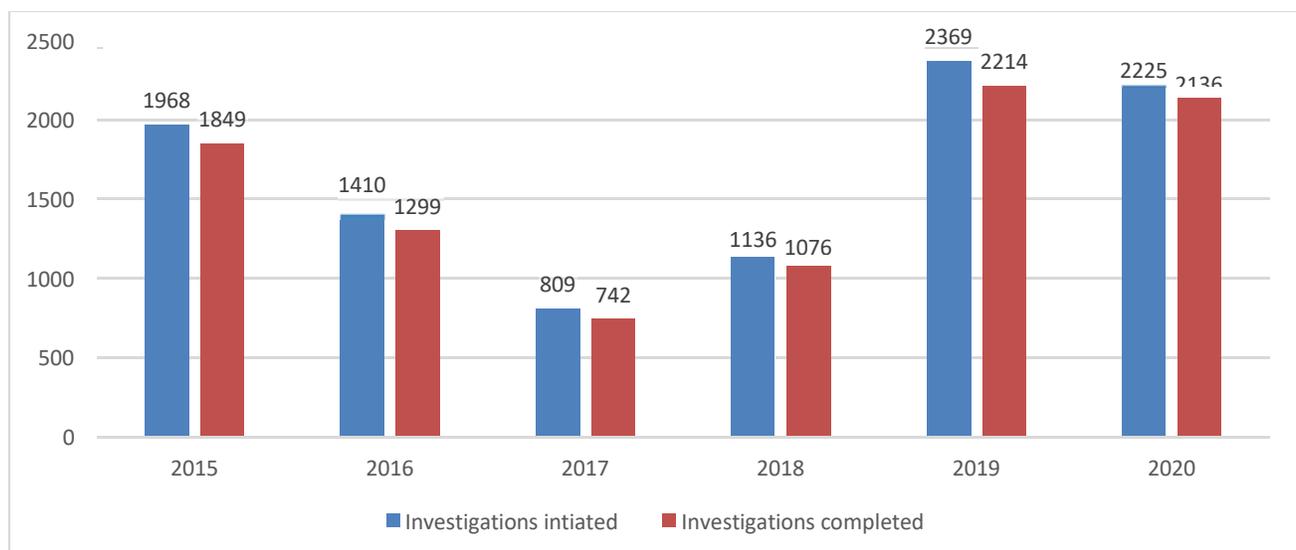
Telephone: 225-342-7558

Toll Free: (800) 201-3362

Fax: 225-342-1880

wcfraud@lwc.la.gov

Fraud Investigations Initiated and Completed



Fraud Employer Compliance

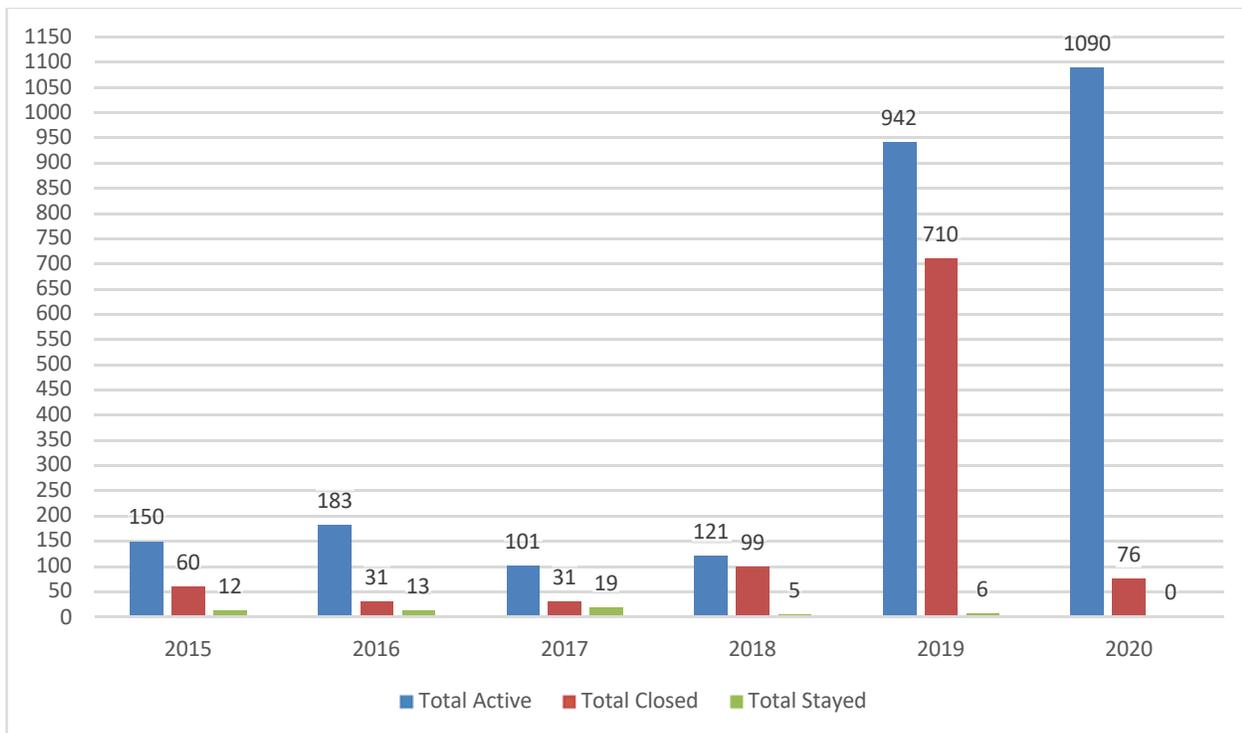
The OWCA continues to focus on employer compliance. Employers who fail to secure the necessary workers' compensation insurance put employees at risk of receiving no medical or wage loss benefits if they are injured on the job. Non-compliant employers may also have an unfair advantage over competitors by not securing coverage as required by law.

During 2014, legislative changes were made to the workers' compensation statute, streamlining the enforcement process of employer compliance. Louisiana employers that conduct business without mandatory workers' compensation insurance are now penalized by a workers' compensation judge. Penalties collected are deposited into the Workers' Compensation Administrative Fund.

The Office of Workers' Compensation Administration created an automated system to aid in the tracking and recording of all compliance activities. The Mandatory Insurance Compliance System (MICS) was created in-house utilizing the same software and docketing system operating within the workers' compensation court.

Due to the economic impact of COVID-19, OWCA Fraud Section has forgone the collection of most penalties and filing new civil fraud prosecutions.

EMPLOYER COMPLIANCE



Employers, employees, insurers and other interested parties are encouraged to use the online Worker's Compensation Coverage Verification system located on the Louisiana Workforce Commission's website laworks.net or specifically here <https://www.ewccv.com/cvs/>, to assist in determining whether an employer has workers' compensation insurance in the state of Louisiana.

Any questions concerning workers' compensation fraud or compliance should be directed to (800) 201-3362.

HEARINGS SECTION

Workers' Compensation Chief Judge, Shannon Bruno Bishop

In 2020, the Office of Workers' Compensation Administration (OWCA) continued to direct its focus on the improvement of services that promote an early return to work with the improvement of workplace safety and health throughout Louisiana.

The Hearings Section's primary duty is to resolve disputed workers' compensation claims filed with the OWCA. A claim for benefits, the controversion of entitlement to benefits or other relief under the Workers' Compensation Act, is initiated by filing the appropriate form, a Disputed Claim for Compensation (LWC-WC-1008) with the Workers' Compensation Court. There are 10 district workers' compensation courts located statewide: Alexandria, Baton Rouge, Covington, Harahan, Houma, Lafayette, Lake Charles, Monroe, New Orleans and Shreveport.

In 2020, the Hearings Section received 3,119 disputed claims for compensation, a decrease from 2019. This section assists parties in resolving their disputes through both adjudication and mediation. In 2020, the Hearings Section conducted 1170 trials and hearings and mediated 1,193 disputed claims. An additional 4,217 settlements were also approved. The average delay for resolving disputed claims for compensation was nine months. The Covid-19 Pandemic caused a delay in claims, but the Hearings Section continues to strive to reach a goal of 180 days, or six months, for resolving disputed claims.

Contact Information

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Toll Free: (800) 201-2499

Fax: (225) 342-4790

wchearings@lwc.la.gov

Hearings Charts

Hearings											
Number of Disputed Claims Received by OWCA Offices											
Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	354	263	254	434	625	662	493	604	456	380	4525
2016	369	255	230	486	626	599	463	507	377	330	4242
2017	400	251	222	428	750	596	464	532	388	312	4343
2018	461	207	196	580	553	589	469	637	437	347	4476
2019	388	213	212	868	435	564	454	546	505	327	4512
2020	303	142	186	265	441	445	248	491	341	257	3119
Number of Mediation Conferences Held by OWCA Offices											
Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	159	169	221	247	103	260	188	234	147	133	1861
2016	191	171	221	301	98	269	180	276	114	100	1921
2017	175	141	263	266	124	206	144	200	109	132	1760
2018	200	141	248	330	73	222	160	226	103	92	1795
2019	165	101	184	266	92	174	137	188	124	104	1535
2020	86	49	60	158	69	143	277	169	88	94	1193
Number of Trials/Hearings Held by OWCA Offices											
Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	99	87	136	100	319	141	377	322	557	247	2385
2016	103	82	166	282	63	143	266	339	350	223	2017
2017	153	98	144	104	291	145	222	317	269	254	1997
2018	105	152	203	280	181	236	238	358	282	274	2309
2019	120	75	80	126	201	112	176	262	264	140	1556
2020	116	59	97	45	149	39	197	235	139	94	1170
Number of Decisions Rendered by OWCA Offices											
Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	78	81	157	86	247	62	320	566	839	186	2622
2016	102	82	175	82	271	102	637	653	523	181	2808
2017	108	80	82	123	189	109	164	582	203	166	1806
2018	89	58	76	136	269	59	78	427	239	112	1543
2019	61	67	70	148	190	89	127	86	266	124	1228
2020	43	32	35	39	58	27	43	66	82	79	504

Number of Decisions Rendered by OWCA Offices

Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	78	81	157	86	247	62	320	566	839	186	2622
2016	102	82	175	82	271	102	637	653	523	181	2808
2017	108	80	82	123	189	109	164	582	203	166	1806
2018	89	58	76	136	269	59	78	427	239	112	1543
2019	61	67	70	148	190	89	127	86	266	124	1228
2020	43	32	35	39	58	27	43	66	82	79	504

Number of Appeals Filed by OWCA Offices

Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	12	15	19	17	18	4	15	15	11	8	134
2016	6	13	8	22	15	3	11	15	10	10	113
2017	8	7	6	18	15	12	10	6	10	11	103
2018	3	7	4	23	16	8	15	9	5	5	95
2019	3	17	9	16	12	3	5	16	3	9	93
2020	1	3	0	13	12	2	2	22	2	4	61

Number of Settlements Approved by OWCA Offices

Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	424	359	372	417	651	1068	555	568	462	354	5230
2016	448	306	332	402	678	1087	500	663	448	336	5200
2017	436	309	320	304	647	1002	470	605	453	314	4860
2018	411	298	291	337	636	1007	474	579	361	326	4720
2019	435	299	298	437	643	1127	434	587	506	355	5121
2020	310	190	240	384	445	976	308	630	436	298	4217

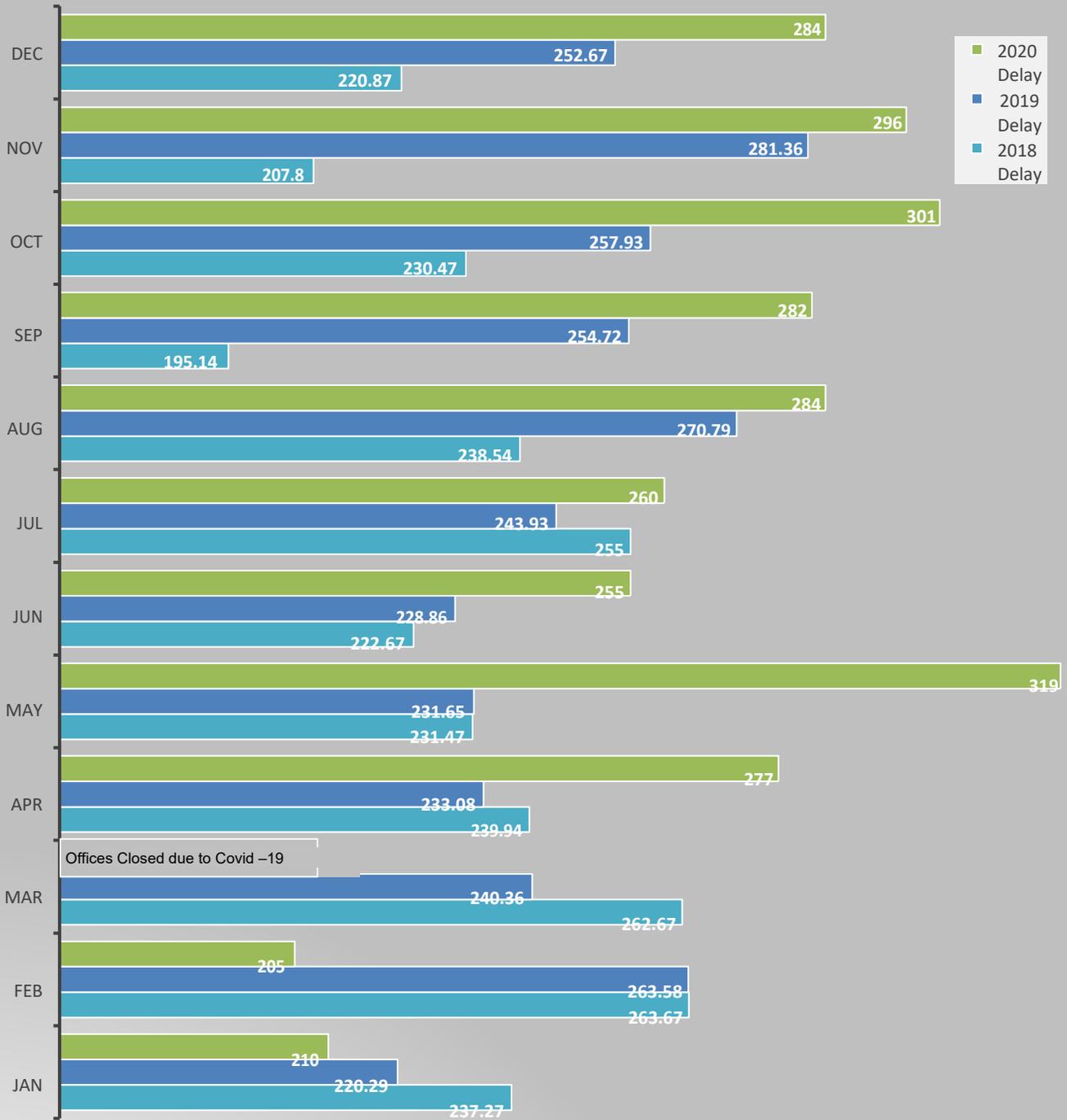
Number of Claims Resolved Prior to Trial

Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	145	129	213	172	63	209	258	169	180	90	1628
2016	181	109	169	195	63	212	183	169	94	67	1442
2017	130	96	184	173	68	173	126	158	86	89	1283
2018	125	98	176	166	42	164	97	252	83	56	1259
2019	145	76	132	223	74	15	77	150	87	80	1059
2020	65	47	44	110	48	15	136	117	65	67	714

Number of Claims Closed

Year	1W Shreveport	1E Monroe	2 Alexandria	3 Lake Charles	4 Lafayette	5 Baton Rouge	6 Covington	7 Harahan	8 New Orleans	9 Houma	Total
2015	439	253	1010	369	440	630	595	742	470	434	5382
2016	435	251	975	413	461	639	458	982	924	395	5933
2017	672	435	450	500	931	1264	679	888	642	468	6929
2018	474	261	718	453	509	537	362	580	363	327	4584
2019	436	213	793	528	442	445	459	639	446	343	4744
2020	237	138	588	316	295	473	235	487	322	257	3348

2018 - 2020 Average Delay for 1008's



	170	190	210	230	250	270	290	310				
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020 Delay	210.00	205.0	0	277.0	319.0	255.0	260.0	284.0	282.0	301.0	296.0	284.0
2019 Delay	220.29	263.58	240.36	233.08	231.65	228.86	243.93	270.79	254.72	257.93	281.36	252.67
2018 Delay	218.2	221	214.14	227.94	239.87	223.8	223.14	232.08	211.08	230.43	221.58	247.22

MEDICAL SERVICES SECTION

Dr. Jason Picard, Medical Director

The Medical Services Section manages the appeals of recommended medical treatment that are filed on the disputed claim for Medical Treatment Appeals form (LWC-WC-1009) and Special Reimbursement Consideration Appeals (LWC-WC-3000). In addition, the Medical Services Section also manages Requests for Independent Medical Evaluations (LWC-WC-1015), which address only disputes regarding work status and/or physical condition.

List of FAQs:

http://www.laworks.net/FAQs/FAQ_MainMenu.asp

Workers' Compensation Forms:

http://www.laworks.net/Downloads/Downloads_OWC.asp#Forms

Workers' Compensation Training Courses:

http://www.laworks.net/WorkersComp/OWC_Courses.asp

Contact Information

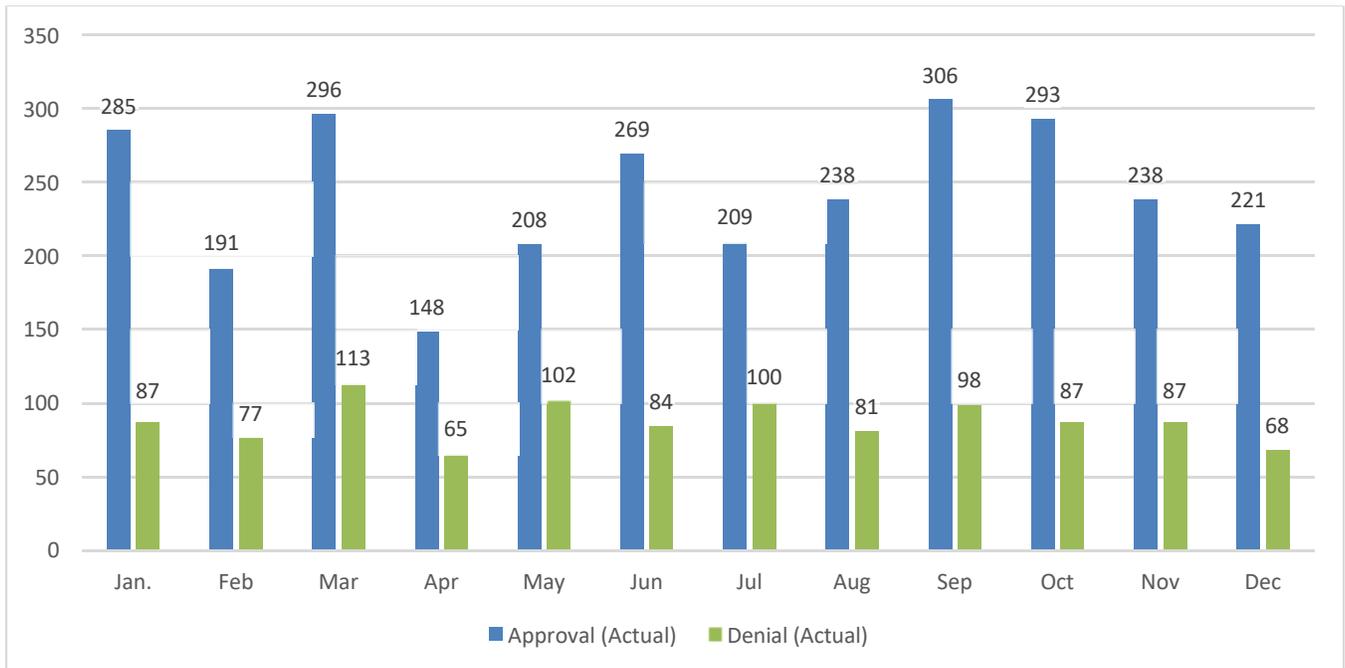
Telephone: (225) 342-7555

Toll Free: (800) 201-2494

Fax: (225) 342-9836

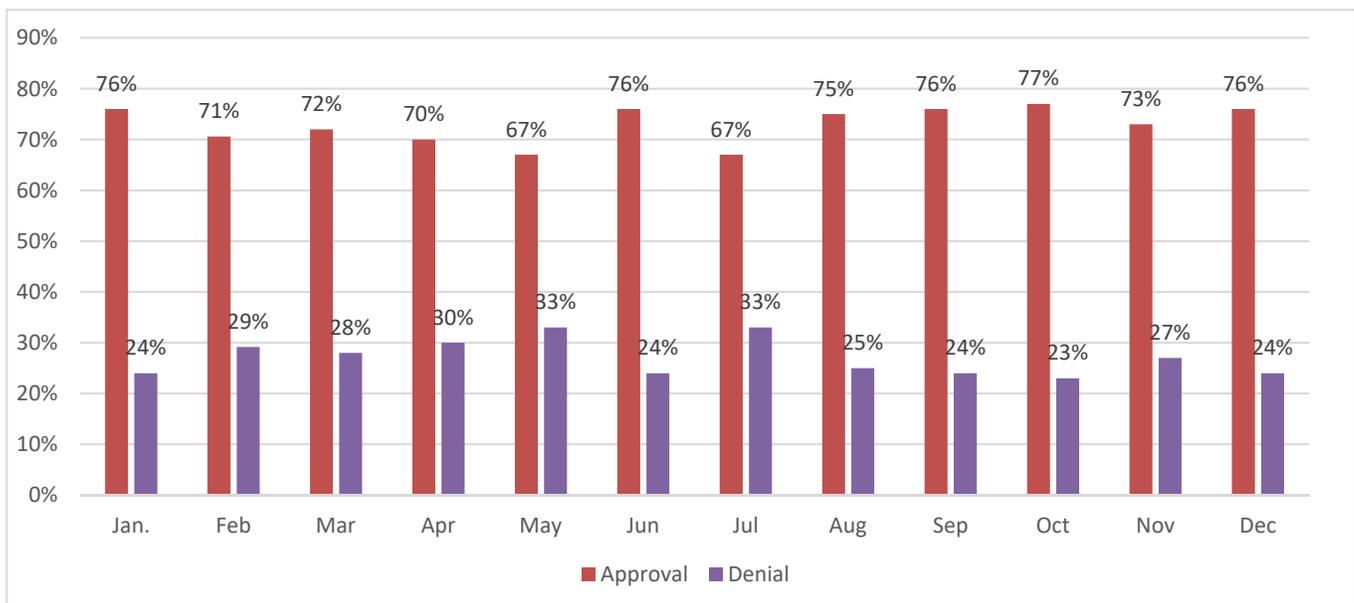
medicalservices@lwc.la.gov

Medical Decisions, Approvals, and Denials Charts



DECISIONS BY MEDICAL DIRECTOR

APPROVALS VS DENIALS



OSHA/SAFETY CONSULTATION SECTION

Corey S. Gaines, Manager

The OSHA/Safety Consultation program provides facility on-site consultative visits upon the request of the employers with particular emphasis being given to the employers who are listed as high hazard industries. The program continued to focus on developing a working relationship with the construction, logging, and oil and gas industries.

Louisiana Consultation Program's continuing objective is to improve the efficiency, quality, and effectiveness of service to employers and employees in Louisiana. This was achieved through consultation visits, outreach campaigns, and training and assistance, as well as supporting specific OSHA Performance Goals in FY2020.

On March 13, 2020, Gov. John Bel Edwards issued a ban on all in-state travel for the Program as a result of the COVID-19 health pandemic. The pandemic also forced the immediate closure of multiple small businesses state-wide. Also, Louisiana experienced one of the most active hurricanes seasons to date. Five named storms hit Louisiana during the year. Laura was the worst, killing at least 27 people and destroying homes and businesses after making landfall on Aug. 27. It was followed seven weeks later by Delta. There were also three other tropical storms which were Cristobal and Marco, and Hurricane Zeta. Because of these unanticipated events, the Program was unable to achieve the CAPP goal of 350 visits. However, the Program utilized the interim guidance procedures to conduct visits, which included telephone and conferencing processes to complete over 80 percent of its goals.

A total of 282 visits were conducted, and of that total, 230 were Initial, 7 were Training and Education, and 45 were Follow-Up visits. The Program identified 596 serious and imminent hazards and removed 15,752 workers from serious risk.

Through the Program's consultative visits, as with the year 2019 and 2020, we found that sprains, strains, and tears were the most common injuries statewide, and the upper extremities were the most often affected body part. Vehicular accidents were the most frequent source of injuries and illnesses. The majority of injuries and illnesses were due to overexertion and bodily reaction. Therefore, the program focused on ergonomics and body mechanics to help decrease these types of bodily injuries.

Lower accidents are the result of Louisiana's improved incidence of nonfatal injuries and illnesses on the job. Similar to 2019, the program's consultative visits identify sprains, strains, and tears as the most common injuries statewide and the upper extremities as the most often affected body part. Vehicular accidents were the most frequent source of injuries and illnesses. The majority of injuries and illnesses were due to overexertion and bodily reaction. Therefore, the program focused on ergonomics and body mechanics to help decrease these types of physical injuries.

In 2020 OSHA Consultation identified and verified abatement of 596 serious safety and health hazards. The minimum penalty for an OSHA fine in 2020 is \$7,000 each. This means OSHA Consultation saved small businesses at the least, \$4,172,000 in possible OSHA penalties in 2020.

The program conducted a total of 282 initial visits in 2020. Therefore, it can be viewed that on average, each business that utilized Louisiana OSHA Onsite Consultation services in 2020 potentially saved \$11,939.72 by having serious safety and health hazards identified and abated through OSHA Consultation services rather than through enforcement.

The Program's objective is to improve the efficiency, quality, and effectiveness of service to Louisiana employers and employees. To this end, the Workplace Safety Section completed 438 on-site visits in 2020. Additionally, the section provided telephone assistance to 384 employers during this period. This section also oversees the Office of Risk Management's Loss Prevention Program for the office of the Louisiana Workforce Commission. To accomplish this, the unit works closely with 60 safety coordinators located at each of our LWC offices throughout the state.

The Workplace Safety Section receives information that assists in identifying employers who are experiencing above-average injuries for their industry classification. Employers identified may receive incentive discounts for attending cost containment meetings held by this section. Also, the section provides on-site facility inspections to identify hazards and assess written program elements to ensure compliance with LA RS 23:1291(b)(4).

Contact Information

Telephone: 225-342-8441

Toll Free: 800-201-2495

Fax: 225-342-5158

safety@lwc.la.gov

RECORDS MANAGEMENT SECTION

André de la Fuente, Manager

Records Management is a support section for the OWCA and is comprised of three units: Administrative, Audit and Publication, and Uncontested.

The Administrative Unit serves as a repository for workers' compensation records and oversees the imaging of records of the office. The unit also processes records requests from internal stakeholders such as the Hearings Section and external stakeholders.

The Audit and Publication Unit publishes the OWCA Annual Report highlighting accomplishments of the OWCA. For copies of Annual Reports, visit:

http://www.laworks.net/WorkersComp/RecordsManagement/OWC_StatisticsMenu.asp

The following Workers' Compensation Records Request Forms and Employee Authorization for OWCA to Release Workers' Compensation Records generated approximately \$33,000 to offset storage costs in 2019 and \$28,426 in 2020:

http://www.laworks.net/Downloads/OWC/WC_RecordRequestForm_20180318.pdf

http://www.laworks.net/Downloads/OWC/WC_EmployeeAuthorizationForm_20180117.pdf

In September 2019, we began accepting online Records Requests and payments at

https://appengine.egov.com/apps/la/LWC/OWCA_Records_Request_Form generating approximately \$1,400.00 in 2019 and \$2,107 in 2020:

The unit responds to requests for disputed workers' compensation claims [LWC-WC-1008 (Disputed Claim for Compensation)] and/or [LWC-WC-1009 (Disputed Claim for Medical Treatment)]. The Audit and Publication Unit received 1,420 requests in 2019, specifically 1,118 requests for closed files and 302 requests from the Social Security Administration (SSA). It processed 1,314 requests in 2020 (1,097 for closed files and 217 from these).

In 2020, revised 14-paged Rights & Responsibilities document into a double-sided brochure with QR codes for detailed websites to simplify access and save agency costs of approximately \$3,000 annually. It also introduces the Louisiana Bar Association Kids' Chance Scholarship Program. To access the brochure please visit here:

http://www2.laworks.net/Downloads/OWC/Rights_and_Responsibilities-Brochure.pdf

For answers to Frequently Asked Questions about Rights and Responsibilities on Workers' Compensation, visit:

http://www.laworks.net/FAQs/FAQ_WorkComp_RightsAndResponsibilities.asp

Records Management (Continued)

The Uncontested Unit processed 25,026 hard-copy work-related injury claim forms in 2020 (LWC- WC-1007s, 1002s and 1003s), a decrease of 880, or three percent from the previous year's total of 25,906. This includes a total of 96 hard-copy 1007 forms received in 2020 and returned to trading partners (insurers, self-insured employers and claim administrators) for electronic submission.

In accordance with Chapter 10, Title 23 §1306 Employer Reports (B) (1) (a), the unit received 8,118 First Report of Injury (FROI) indemnity claims with a 2020 date of injury, a decrease of 1,938 from 2019's revised 10,056 claims. These claims were submitted via Electronic Data Interchange (EDI) based on the International Association of Industrial Accident Boards and Commissions (IAIABC) standards. Trading Partners enroll in mandatory electronic submission at <http://lwcedi.info>. The Uncontested Unit emails Score Cards to Trading Partners to assist with increasing the number of Transactions Accepted (TAs), hence transitioning to more data compliance and analysis in addition to data processing. Timely and Accurate Score Cards ensure prompt and accurate injury reporting, which help injured workers receive appropriate services.

Data generated from all forms are used in accident prevention and compliance efforts. For example, we produce specific Workers Compensation claims statistics for safety staff by targeting northern and southern parishes. In early 2023, we are planning to transition the Notice of Payment, Modification, Suspension, Termination or Controversion of Compensation or Medical Benefits (LWC- WC-1002) and Stop Payment (LWC-WC-1003) forms to EDI and rename them the Subsequent Report of Injury (SROI). We plan to simultaneously transition from IAIABC Claims Release 3.0 to 3.1.

Contact Information

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Toll Free: (800) 201-3457

RecordsManagement@lwc.la.gov

Workers' Compensation Forms Received 2017-2020

Year	Printed 1007,1002, & 1003 Forms	Records Requests	Income Generated from Records Request
2017	24,467	9,441	\$2,218
2018*	25,032	1,575	\$21,479
2019	25,906	1,420	\$33,000
2020	25,026	1,314	\$28,426

*New Workers' Compensation Records Request Form implemented

Indemnity Workplace Injuries

The OWCA reviewed 15,809 indemnity workers' compensation First Report of Injury (FROI) cases for cause of injury and illness within the last four years. "Fall, Slip or Trip Injury" was cited as having the highest number of claims for 2017 to 2020. "Lifting" made up the second most common cause of injury followed by "Strain or Injury by, NOC". 2,233 claims reported resulted from "On Same Level" accidents. Of the top six causes "Other – Miscellaneous, NOC" had the fewest number of claims.

Indemnity Workplace Injuries by Cause 2017-2020 (Top6)

Cause of Injury Group	2017*	2018*	2019*	2020*	Total
Fall, Slip or Trip Injury	1,108	1,159	1,215	896	4,378
Lifting	773	811	779	568	2,931
Strain or Injury by, NOC	735	750	795	640	2,920
On Same Level	531	642	617	443	2,233
Collision or Sideswipe With Another Vehicle	440	423	503	340	1,706
Other – Miscellaneous, NOC	353	438	467	383	1,641
Total	3,940	4,223	4,376	3,270	15,809

These claims reported are workplace injuries that are identified through the filings of electronic First Report of Injury (FROI) or LWC-WC-IA-1 forms. The 2017 thru 2020 claims utilize the Workers' Compensation Insurance Organization (WCIO) Injury Description codes submitted via Electronic Data Interchange (EDI).

* These claims are subject to revision as new claims are received

**Workplace Fatalities and Workplace Fatalities as a Result of Injury
Reported Claims, 2017-2020**

Year	Number of Fatalities Claims *	Percentage of Change from prior year	Number of Fatalities as A Result of Injury	Percentage of Change from prior year
2017	81	3%	61	9%
2018	79	-2%	60	-2%
2019	76	-4%	58	-3%
2020	91	20%	64	10%

Each year, a small number of workplace accidents result in the tragic death of workers. The number of workplace fatalities reported in 2020 increased by 20% from 2019. The number of workplace fatalities was calculated by using data from the electronic LWC-WC-IA-1 forms.

* Death claims occurred while on or off the employer's premises

** Death claims occurred while on or off the employer's premises and are work-related

Note: Data has been revised for 2017, 2018, and 2019 due to the processing of additional 2020 Office of Workers' Compensation Annual Report information and the elimination of duplicates.

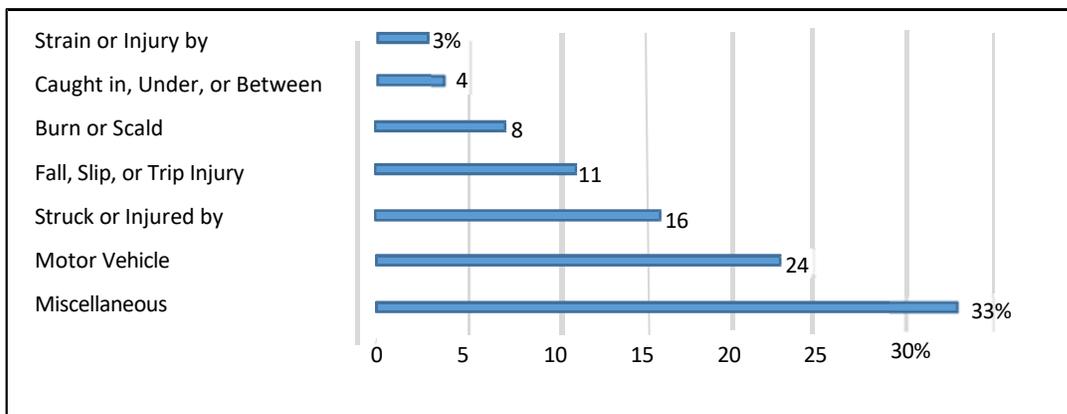
Causes of Workplace Fatalities as a Result of Injury, 2017-2020

Cause of Injury Group	2017	2018	2019	2020	Total
Miscellaneous Causes	14	16	18	32	80
Motor Vehicle	13	17	17	12	59
Struck or Injured By	9	12	10	9	40
Fall, Slip or Trip Injury	10	7	5	5	27
Burn or Scald - Heat or Cold Exposurers, Contact With	9	3	4	4	20
Caught In, Under or Between	4	4	-	-	11
Strain or Injury By	-	-	3	-	6
Total	61	60	58	64	243

The table represents the cause of workplace fatalities over a four-year period.

Note: The claims reported are workplace fatalities that are identified through the filings of the First Report of Injury (FROI), or the LWC-WC-IA-1, using Electronic Data Interchange (EDI). Data has been revised for all years as additional information is processed and duplicates eliminated. Some data are suppressed to maintain confidentiality.

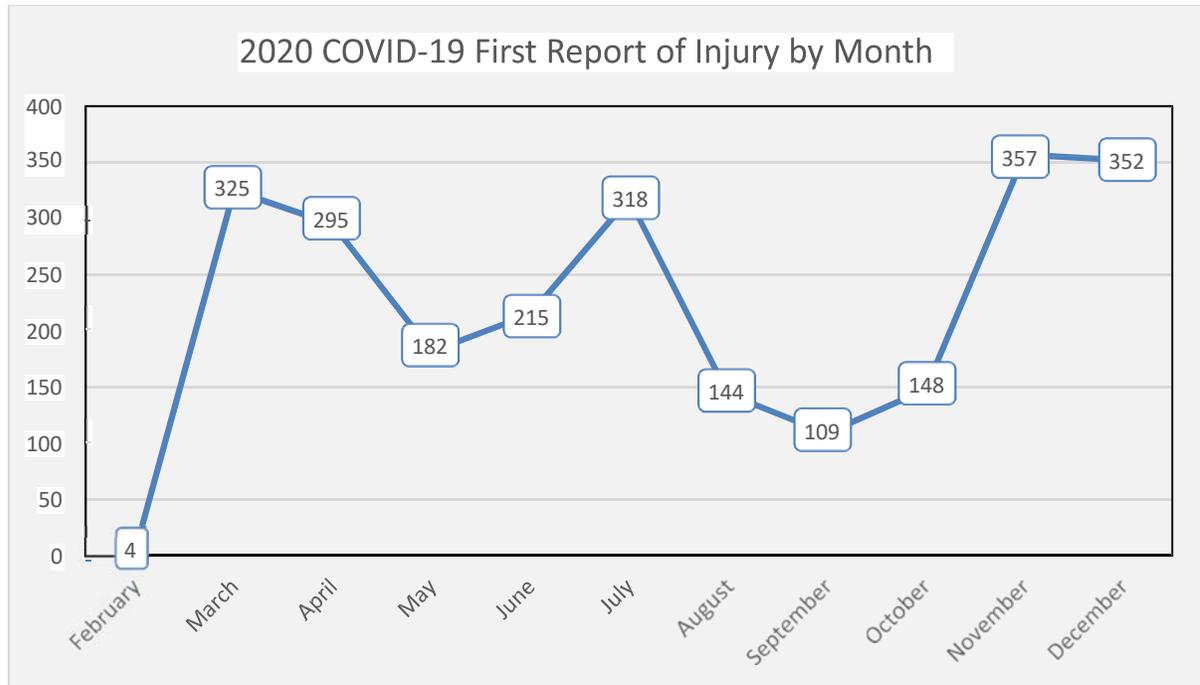
Causes of Workplace Fatalities 2017- 2020 (in percent)



Over a four-year period, “Miscellaneous Causes” incidents accounted for 33% and “Motor Vehicle” Accounted for 24% of all fatalities. “Miscellaneous Causes” include heart attacks, gunshots, natural disasters, etc. “Struck or Injured by” accounted for 16 percent of the claims.

Louisiana Workers' Compensation Claims for COVID-19

BATON ROUGE – The Office of Workers' Compensation Administration (OWCA) is alerting employees, employers, insurers, and claim administrators that it has received 2,449 First Report of Injury (FROI) claims with a new COVID-19 Nature of Injury Code, which include 881 denials. The 2,449 cumulative total is through December 2020 and includes 24 fatality claims. The status of claims can change as claim administrators receive updates.



The 2,449 cumulative total is through December 2020 and includes 24 fatality claims. The status of claims can change as claim administrators receive updates.

SECOND INJURY BOARD AND FINANCE & AUDIT SECTION

Darrick Lee, Acting Director

The Second Injury Fund (“Fund”) is an employer and insurer funded program, the primary purpose of which is to encourage the employment, re-employment or retention of employees who suffer from a pre-existing permanent partial disability. The Fund promotes the hiring of employees with pre-existing medical conditions by protecting employers from excess liability for workers’ compensation costs resulting from a work related injury. Specifically, it applies to any employee or handicapped person who has suffered a permanent partial physical impairment due to a previous accident or disease or any congenital condition and is subsequently re-injured on-the- job and the second injury merges with the first injury to cause a greater degree of impairment than would have resulted had there been no pre-existing medical condition. When this situation arises, the Fund reimburses employers or insurers for excess indemnity and medical benefits paid to these employees due to the second injury.

The Fund is administered and managed by the Second Injury Board (“SIB”) with assistance from the SIB Director, Compliance unit, Legal unit, and Finance & Audit section. The SIB Director manages the SIB Compliance and Legal units, and the Finance & Audit Section. These sections work collectively to manage the claims for reimbursement, disburse funds for approved claims from the Fund, approve applications for self-insured employer status, determine the levels of self-insurance retentions and make recommendations on annual assessment rates for the OWCA and SIB.

The SIB consists of five members, one each from the Secretary of State, State Treasurer, the Commissioner of Insurance, and the Secretary of the Department of Social Services and the OWCA Assistant Secretary. The board meets monthly to determine whether claims for reimbursement are approved, the amount of reimbursement payments for partial and quarterly payments, and reviews settlements. The board coordinates directly with the SIB Director, SIB units and the SIB Finance & Audit section at the meetings to ensure proper accounting and the liability of the fund.

The SIB Compliance unit is comprised of a compliance supervisor, three compliance officers, and one administrative assistant. This unit’s main objective is to intake and process the notice of claim in a timely manner. At the end of FY 18/19, the Compliance unit had an average of 747.58 open claims and at the end of FY 19/20 the average was 804.42. Currently, for FY 20/21 the average is 1016. The increase is due to a combination of 1) a greater number of claims filed during the period, and 2) the delay in recommendations being made due to work restrictions and difficulty obtaining information as a result of the Covid-19 pandemic.

The SIB Legal unit includes three attorneys and two administrative assistants. This unit handles appeals of denied notices of claims which are filed exclusively in the 19th Judicial District Court in East Baton Rouge Parish and assists the Compliance unit in handling legal issues that arise from a notice of claim. At the beginning of FY 19/20 the Legal unit started with 744 open litigation cases and ended the period with 820 which is an 11% increase.

The SIB division of the Finance & Audit section is comprised of a supervisor and two accounting technicians. Once a notice of claim has been approved by the SIB, the accounting technicians review all submissions for reimbursement and determine the financial obligation of the Fund. SIB’s primary focus has been to reimburse stakeholders that pay into the Fund, upon receipt, or within 90 days to allow for auditing. At this time that goal has not been met.

Currently, submissions are being audited and paid within six (6) months of receipt. While this is the shortest reimbursement time up to this point, we want to continue to trend downward until all reimbursements are paid out within 90 days after receipt of submission.

Additionally, the SIB Director oversees the OWCA Finance & Audit Section. This section comprises an audit supervisor, two auditors and an administrative coordinator. This unit is responsible for evaluating and recommending approval or denial of applications to become authorized self-insured employers or approved third-party administrators for workers' compensation programs. The unit determines appropriate levels of self-insurance retention and appropriate levels of security to be posted with the OWCA. This unit also collects and maintains records to ensure that self-insured employers remain financially sound, maintain proper levels of retention and security and remain in compliance with all self-insurance requirements. It is also responsible for recommending annual assessment rates for the OWCA administrative assessment and the SIB assessment.

Finance & Audit Annual Assessment

Following approval of the OWCA and SIB annual assessment rates, the Finance & Audit section issues annual assessment notices, posts receivables and acts on delinquent collections. Due to COVID-19, the overall audit percentage has decreased. The total percentage of all controlled entities being audited within three (3) years decreased from 100% to 85%. This, however, has not hindered delinquent receivables. Delinquent receivables are still being collected via phone, certified mail and email requests and remain at historically-low levels.

In November of 2020, the SIB levied its annual assessment based upon a rate of 6.65 percent of total compensation benefits paid in 2019. This rate is the same as the rate assessed in 2019 which is possible considering the balance in the state treasury. This will allow the Fund to continue to pay down outstanding requests for reimbursement and insure sufficient cash flow to administer the fund and avoid interruption of reimbursements.

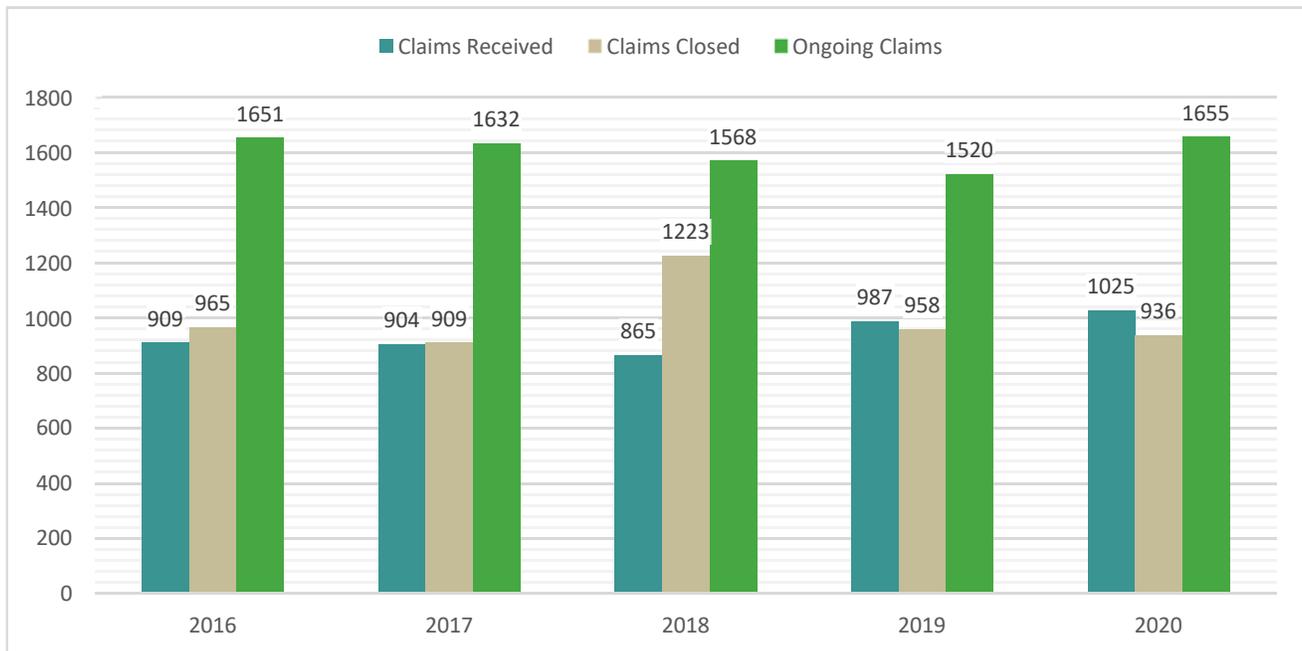
Additionally, in 2019 the OWCA instituted an electronic payment option for stakeholders to pay both the OWCA and SIB annual assessments. This option was made available to stakeholders to allow for timely payment of assessments and for efficient auditing of the Fund's available balance. Currently, approximately, 30% of the stakeholders are paying assessments electronically. In order to meet its fiduciary duty, the goal of Finance & Audit section to receive at least 20% of assessment payments electronically by 2020 was successful.

For 2020, the Louisiana Legislature appropriated \$60,596,751.00 to the Fund for claims payments.

Contact Information
Telephone: (225) 342-7866
Toll Free: 800 201-2493
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SECOND INJURY BOARD

Claims Received, Closed and Ongoing



Second Injury Board

YEAR	CLAIMS RECEIVED	CLAIMS CLOSED	DECISIONS RENDERED	CLAIMS PENDING	ONGOING CLAIMS	ASSESSMENT ACTUAL	REIMBURSEMENT	TOTAL ADMINISTRATIVE COST
2015	874	1076	1010	3071	1751	\$50,568,670	\$49,353,057	\$907,936
2016	909	965	862	3026	1651	\$51,521,392	\$60,127,056	\$874,099
2017	904	909	856	3130	1632	\$59,566,615	\$58,563,219	\$800,949
2018	865	1223	1097	3026	1568	\$60,068,656	\$58,196,634	\$795,493
2019	987	958	898	3094	1520	\$62,451,857	\$58,572,427	\$855,963
2020	1025	936	808	3289	1655	\$60,011,231	\$58,417,231	\$1,327,113

WORKERS' COMPENSATION ADVISORY COUNCIL

Workers' Compensation Advisory Council, Sheral Kellar, Chairman

The Louisiana Workforce Commission's website, www.laworks.net, displays the Workers' Compensation Advisory Council web page, which includes a listing of past and present scheduled meetings, locations and minutes.

Visit the Division of Administration's website for further information:

<https://www.cfrpd.louisiana.gov/boardsandcommissions/viewMembers.cfm?board=401>

Workers' Compensation Medical Advisory Council

The Medical Advisory Council reviews current guidelines and provides recommendations for a medical treatment schedule to guide treatment for workplace illnesses and injuries. It is made up of at least one representative from each of the following disciplines: orthopedic surgeon, neurosurgeon, neurologist, interventional pain management physician, family practice physician, physical and occupational therapists, psychologist and psychiatrists and a representative from the Chiropractic Association of Louisiana. Members of the council are appointed to two-year terms by the Assistant Secretary of the OWCA.

MEDICAL ADVISORY COUNCIL MEMBERS

Kevin Bianchini, PhD
ABPN Neuropsychologist

Luke Lee, MD
Occupational Medicine

Mark Dodson, MD
Orthopedic Surgery/Hand

Jill Leonard
**LWCC

Vincent Forte, MD
Neurology/Pain Management

Kevin Martinez, MD
Neurology/Pain Management

Paul J. Hubbell, III, MD
Pain Management

Richard Soileu
Pharmacist

Ron Taravella, MD
Psychiatry

Mark Kruse
Chiropractor

Robin L. Krumholt, LLC
**Davoli, Krumholt & Price

Najeeb Thomas, MD
Neurosurgery

W. Joseph Laughlin, MD
Orthopedic Surgery

Marc Zimmermann, PhD
Clinical Psychologist

**Non-voting member

STATEWIDE DISTRICT DIRECTORY

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Fax: (225) 342-4790

District 2

Judge James Braddock
Dispute Resolution Specialist:
Brandi Mason-Iles
3724 Government
Alexandria, LA 71302-3327
Telephone: (318) 487-5966
Telephone: (800) 209-7329
Fax: (318) 767-6085

District 5

Judge Pam Moses-Laramore
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Fax: (225) 219-4377

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Judge Catrice Reid
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Fax: (504) 568-8706

District 1W

Judge Linda Smith
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Telephone: (800) 209-7173
Fax: (318) 676-5332

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Judge Jonathon Brown
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Telephone:(888) 768-8745
Fax: (337) 491-2808

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Judge Myles Donahue
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Telephone: (985) 792-5926
Telephone: (888) 575-6149
Fax: (985) 792-5925

District 9

Judge Elizabeth Lanier
Dispute Resolution Specialist
Debra Duplantis
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Houma, LA 70360- 3407
Telephone: (985) 857-3775
Telephone: (800) 262-1497
Fax: (985) 857-3781

District 1E

Judge Brenza Irving-Jones
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Fax: (318) 362-3083

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Judge Adam Johnson
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556 Jefferson St., First Floor
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Judge –Vacant
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