

# Office for Citizens with Developmental Disabilities

Fall 2023 Roadshow

# Agenda for Meeting

- 988 Information
- OCDD Upcoming Initiatives
- OCDD Services Updates
- Post-PHE Updates
- Feedback/Questions

# 988 Hotline

988 is more than just an easy-to-remember number—it's a direct connection to compassionate, accessible care and support for anyone experiencing mental health-related distress – whether that is thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress. People can also dial 988 if they are worried about a loved one who may need crisis support.

<p><b>When You Contact 988</b></p>	<p>You don't have to say <b>Who you are or Where you are.</b></p>
	<p>You will get support from a trained <b>Crisis Counselor.</b></p>
<p>Call or text 988, or chat <b>988Lifeline.org</b></p>	<p>There is Hope.  <b>988 SUICIDE &amp; CRISIS LIFELINE</b></p> <p><small>CS331859-F</small></p>

# OCDD Upcoming Initiatives

# Training Opportunities

- A core Emergency Preparedness Training has been offered several times a month since July, 2023 (around 600 people trained to date).
- Beginning January 2024 (registration to open in December), following trainings will be offered:
  - Emergency Preparedness
  - Person-Centered Thinking Practices
  - Supporting Emotional Wellness
  - Recognizing Signs & Symptoms of Illness Module 1: The Role of the DSP
  - Recognizing Sign & Symptoms of Illness Modules 2& 3
  - Nursing Delegation Medication Administration **RN Only**
  - Nursing Delegation Non-Complex Tasks **RN Only**

# OCDD/Department of Children and Family Services Foster Care Initiative

- OCDD and the Department of Children and Family Services (DCFS) have joined together to tackle the lack of foster care families for children and teens with intellectual or developmental disabilities (I/DD)
- Each agency will discuss what resources they have available to families who foster or who want to foster, and will seek feedback about what families need from each agency to foster children with I/DD.
- Focus group sessions November 2, 2023 at 6 pm, and November 4, 2023 at 10 am.
- If you have suggestions/recommendations, please send to OCDD at [OCDDInfo@la.gov](mailto:OCDDInfo@la.gov)
- Recruitment strategies will be developed following feedback.

# Value Based Payments

- Value-based programs (VBP) are concepts in which providers are rewarded with incentive payments for meeting predetermined value/performance indicators.
- The benefit of VBP is you can design your model around what the payor/state identify as 'value'.
- OCDD will hold several focus groups comprising of self-advocates, families, LGEs, providers, and others to help determine 'value'.
- The feedback from this group will guide the development of performance indicators.

# Self-Direction Advisory Group

- OCDD updating self-direction advisory group comprised of:
  - OCDD State office,
  - LGE representation,
  - Employers in self-direction,
  - support coordination,
  - Fiscal Employer Agents, and
  - individual(s) receiving services.
- Advisory group role will include: feedback on any policies/changes state office is looking to implement; feedback from the group on what is working/not working; and recommendations from the group on changes.
- Goal is to have various points of view and experiences within the self-direction landscape, including for example: Employers of Individuals who receive 24 hour care, individuals who receive a minimal number of IFS services, employer overseeing medically and behaviorally involved individuals. Representation will span across the state.



# Other Activities

- START Team Analysis and Planning (Target Population: People with I/DD and co-occurring behavioral health needs)
  - Ongoing conversations with people receiving services and provider groups
  - Will develop recommendations and chart course of action at conclusion
- University and Community College Partnerships
  - Working to build curriculum and incentivize students at professional and direct support level
- System Modernization
  - Electronic assessment and plan of care
  - Access for waiver participants and families to electronic records

# OCDD Services Updates

# Vocational Services Redesign

- Vocational services were redesigned to increase community based services and align rates, units and definitions across waivers.
- Goal was to ensure a full service array to support individual's achieve supported employment. The purpose was to align with the HCBS Settings rule and providing services in the community.
- Services added as part of redesign were:
  - Virtual Delivery of Day Habilitation, Prevocational and Supported Employment.
  - Developed new Community Life Engagement (CLE).
  - Developed new Community Care Planning (CCP).

# Virtual Delivery of Day Habilitation, Prevocational, and Supported Employment Services

- Delivery of services virtually available to individuals who do not want to come into building or go into community with groups but want interaction with friends.
- Day Habilitation/Prevocational Services may be delivered via virtual format such as Zoom or Google classroom
  - NO other services may be delivered at the same time - person would need natural supports or able to be unsupported
- Services for Individual Supported Employment follow along services may occur if the individual prefers this or the employer requests it

# Community Life Engagement (CLE)

- Activities may include participating in recreational (shopping, movies, sports); civic (volunteering); or educational activities (continuing education classes or any type of class)
- A goal for CLE around community integration, creating relationships/partnerships, exploring the community – anything around community. (Also have a goal for onsite Day Habilitation)

# Community Career Planning (CCP)

- ‘Community’ component of prevocational services
- Completed in a 1:2-4 ratio
- A profile for employment is the end goal for this service and will be used as a ‘roadmap’ to help the individual find a job
- Activities are conducted in typical situations in the community and not ‘created’ situations that are onsite in the building
- Activities done in a manner that will contribute to helping to find a job in the community and may include: volunteering, job exploration, job shadowing, tours of businesses and discussions with businesses about jobs they have etc.
- Time-limited service

# Incontinence Supplies

- Incontinence supplies now available for OCDD Waiver participants 21 years of age and older who have a medical necessity. These services are being added as a result of stakeholder outreach.
- Incontinence supplies available in the Residential Options and New Opportunities Waiver as of 10/1/23.
- Incontinence supplies will be an available service in the Supports Waiver in early 2024, pending final approval of all changes.
- Individuals who meet medical necessity have ability to spend up to \$2,500 per annual plan of care year for this service.

# Individual and Family Support (IFS) Alternatives

- Monitored In-Home Caregiving
  - Can be offered as service option when family living in home wants to continue to provide all services for the participant.
  - Participant 18 years of age or older AND lives at home with caregiver willing/able to provide 24 hour supports.
  - Caregiver receives a “per diem” or daily rate for providing necessary care and supports; no EVV is required.
  - Provider sends nurse and care manager to home for assistance.



# Individual and Family Support (IFS) Alternatives

- Companion Care
  - Service that allows an individual to live with a companion to receive necessary supports.
  - A provider agency is responsible for oversight in the home to ensure health and safety, as well as training the companion in all areas needed.
  - A written agreement is required as part of the individual's Plan of Care that defines all of the shared responsibilities between the companion and the individual.

# Other Updates

- Partnerships with MCOs on core module trainings for professional level staff to support people with I/DD
- Implementation of technology supports with remote features (ongoing work)
- Continued training for dentists, with addition of dental hygienists, to support people with I/DD in practices

# Post-PHE Updates

# End of the Public Health Emergency Recap

## Flexibilities ending:

- Conversion of Vocational and day program hours to In-Home Supports
- Additional 20 hours per week of family support in Children's Choice Waiver
- Ability to remain in waiver without receiving services in 30 day period

## Flexibilities continuing with additional requirements:

- Family living in the same home and legally responsible individuals as paid staff
- Virtual support coordination visits for some quarterly meetings
- Ability for staff to work over 16 hours in a 24 hour period
- Sharing of staff across two waivers

# Family as Paid Caregiver Clarifications

- Families living in the same home MAY continue to be paid caregivers under following circumstances:
  - It is in the best interest of the individual
  - Completion of training and signed attestation form by 12/31/2023
  - May provide up to 40 hours per family member per household
- If family member is legally responsible individual, may only be paid to provide extraordinary care
- Self-direction authorized representative/employer may not also be the employee. This person may or may not be considered authorized representative in other situations.
  - Employer must complete training attestation form by 12/31/2023

# What Should Be Happening Now?

- If exceptions/flexibilities were used during PHE, should be having conversation with waiver participant, support team, and support coordinator about any needed changes.
  - Complete self-direction employer and family as paid caregiver training/attestation
- Support coordinators should help to understand new and modified services that may best meet support needs to help accomplish goals.
- For subtitles on OCDD videos:
  - Turn on “closed captions” at the bottom of the video
  - Select “settings” and select “subtitles”
  - Select “auto-translate” and select preferred language
- If you would like detailed information on post-PHE, you can view trainings and informational sessions at <https://ldh.la.gov/news/category/8>.

To give us feedback about future roadshow opportunities, please scan the QR code below:

To Scan the QR code open your smartphone camera app, and focus the viewfinder on the code.

A small box will pop up around the code, and a link will appear below.

Click the link and it will open the OCDD Roadshow Survey.

You must have the internet enabled on your phone to click the link.



THANK YOU

