

## LA CROSSE COUNTY NOTICE OF MEETING

**COMMITTEE OR BOARD:** Health & Human Services Board

**DATE OF MEETING:** TUESDAY, MAY 11, 2021

**TIME:** 6:30 PM

**MEETING PLACE:** La Crosse County Administrative Center  
County Board Room 1700  
212 6<sup>th</sup> Street North  
La Crosse, WI 54601  
[Click here to join the meeting](#)

**PURPOSE OF MEETING:**  
See Attached Agenda

### NOTICES FAXED/MAILED/EMAILED TO:

#### NEWS MEDIA

La Crosse Tribune  
Other Media

#### OTHER

Andrea Richmond  
David Trapp  
Sara Eckland  
Randy Erickson

#### COUNTY DEPARTMENTS

County Board Chair  
County Administrator  
County Clerk  
Corporation Counsel  
Health Director  
Human Services Director

#### COMMITTEE MEMBERS

Tina Tryggestad, Chair  
Kim Cable, Vice-Chair  
Noelle Weber-Strauss  
Jamie O'Neill  
Maureen Freedland  
Tom Jacobs  
Ebony Hyter  
Laurie Logan  
Susan Waukon

**MEMBERS:** If unable to attend, call County Clerk's Office at (608) 785-9581.

- \* **PUBLIC COMMENT:** Individuals may make a public comment in person or virtually. For individuals intending on making a virtual public comment, **please register at least 24 hours** in advance by emailing [publiccomment@lacrossecounty.org](mailto:publiccomment@lacrossecounty.org) or leave a message at 785-9700. Please include your name and email address you will be using to connect with the committee, along with the name of the committee you would like to provide a public comment. The Committee may receive information from the public, but the Committee reserves the right to limit the time that the public may comment and the degree to which members of the public may participate in the meeting.

**PERSONS WITH DISABILITY:** If you need accommodation to attend this meeting, please contact County Clerk's Office at (608) 785-9581 as soon as possible.

**PUBLIC ACCESS TO BUILDING:** The east entrance to the Administrative Center will be the only door to the building open after 4:30 p.m.

**DATE NOTICE FAXED/MAILED/EMAILED AND POSTED:** May 6, 2021

**This meeting may be recorded and any such recording is subject to  
Disclosure under the Wisconsin Open Records Law**

**NOTE TO BOARD MEMBERS:** If you have questions re: Director Reports or Consent Agenda Items, you are encouraged to contact the appropriate Dept Head before the board meeting to get additional information.

**Health Dept:** Jane Klekamp 785-9635 [jklekamp@lacrossecounty.org](mailto:jklekamp@lacrossecounty.org)

**Human Services Dept:** Jason Witt 785-6095 [jwitt@lacrossecounty.org](mailto:jwitt@lacrossecounty.org)

## LA CROSSE COUNTY NOTICE OF MEETING HEALTH & HUMAN SERVICES BOARD

**Date:** Tuesday, May 11, 2021  
**Time:** 6:30 PM  
**Place:** La Crosse County Administrative Center  
County Board Room 1700  
212 6<sup>th</sup> Street North  
La Crosse, WI 54601

Start time for  
agenda items

- |      |   |
|------|---|
| 6:30 | 1. Announcements  |
|      | A. Announcement of New Health Director  |
|      | B. April County Board Action  |
|      | C. Board Members Report on Conferences/Meetings/Workshops   |
|      | D. Drinking Water Awareness Week and Water Safety Month (May)   |
| 6:45 | 2. Public Comment (See * on page 1 of this notice on how to sign up for making public comment)  |
|      | 3. Board Education  |
| 6:50 | A. Policy, Practice, People of Human Services – Integrated Support & Recovery Services: Crisis/Emergency Mental Health Services   |
| 7:10 | B. Lightest Touch Policy Update   |
| 7:15 | C. Health Department Themes and Priorities  |
|      | 4. Resolutions  |
| 7:25 | A. Resolution Re: Authorizing Acceptance of Continued Funding Through Wisconsin Department of Health Services (DHS) Collaborative Crisis Intervention Services to Youth (CCISY) Grant |
| 7:30 | B. Resolution Re: Authorizing Acceptance of Grant Funding for Overdose Data to Actions' (OD2A) Dental Pain Management Grant from the Wisconsin Department of Health Services          |
| 7:35 | 5. Director Reports   |
|      | A. Health Department Written Director's Report  |
|      | B. Human Services Written Director's Report   |
| 7:40 | 6. Consent Agenda   |
|      | A. Minutes  |
|      | 1. Health & Human Services Board 4/13/21  |
|      | 2. Family Policy Board 4/5/21   |
|      | 3. Criminal Justice Management Council 3/17/21  |
|      | B. Department Reports   |
|      | 1. Health Department Budget Summary for 2020  |
|      | 2. Human Services Budget Summary for 2020   |
|      | 3. Human Services Quarterly Fiscal Report for Jan-Mar 2021  |
|      | 4. Human Services Quarterly Activity Report for Jan-Mar 2021  |
|      | 5. Human Services Vendor Audit Report   |
|      | 7. Items for Future Agendas   |
| 7:45 | 8. Adjournment to the next meeting to be held on Tuesday, June 8, 2021  |

## National Drinking Water Week: May 2-8, 2021:



The United States has one of the safest drinking water supplies in the world. It's important to know how water gets to our faucets and what makes it safe to use. Protecting our water sources is an ongoing challenge, but controlling wastewater discharges and repairing broken septic systems near drinking water sources can greatly reduce germs in our source water.

Drinking Water Week is an annual observance sponsored by the [American Water Works Association](#) in May to recognize the critical role drinking water plays in our daily lives. This year's theme, "There When You Need It," highlights the work water professionals do around-the-clock to ensure high-quality drinking water is always available at your tap, right when you need it.

Approximately 40% of Wisconsinites get their drinking water from private wells. Locally, drinking water safety has been a newsworthy topic due to increased levels of nitrates and PFAS in La Crosse County resident water sources. The health department encourages individuals to test their wells annually for nitrates and bacteria, and to test for heavy metals at least once. We also encourage well owners to learn about their wells for proper maintenance and inspections to ensure their water remains safe for drinking.

## Healthy and Safe Swimming Week (May 24-30, 2021)



The week before Memorial Day (May 24–30) is Healthy and Safe Swimming Week. The goal of this year's awareness week is to maximize the health benefits of swimming while minimizing the risk of illness and injury. Just 2.5 hours of physical activity every week, including water-based physical activity, can benefit everyone's health. Each of us plays a role in preventing illnesses and injuries related to the water we swim, play, and relax in, and share—this summer and year-round.

This year's focus is on diarrhea and swimming. When someone swallows contaminated recreational water—water in pools, hot tubs, water playgrounds, or oceans, lakes, and rivers— they can get sick with diarrhea. In fact, diarrhea is the most common illness spread through recreational

water. To protect yourself, [conduct your own mini inspection](#) to decrease the risk of injury, drowning, or illness:

1. Make sure the drain is visible at the bottom of the pool.
2. Bring your own test strips to make sure the water has the proper amount of chlorine.
3. Ensure lifeguards are focused on swimmers.
4. Check the latest inspection results on our health department website.
5. Shower before and after swimming.



**REPORT TO THE HEALTH & HUMAN SERVICES BOARD**

DEPARTMENT: Human Services X INFORMATION/DISCUSSION

SECTION: Integrated Support and Recovery Services

SUBJECT: Policy Practice People: Crisis /  
Emergency Mental Health Services

PREPARED BY: Christin Skolnik FILING ID: \_\_\_\_\_

REVIEWED BY: Jason Witt IMPLEMENTATION DATE: \_\_\_\_\_

Policy:

La Crosse County Integrated Support and Recovery Services section operates a certified emergency mental health program under WI DHS 34. The program aims to coordinate systems of mental health services to provide an immediate response to assist a person experiencing mental health crisis. These crises include family crises, psychosocial crisis, and suicidal behaviors. The program operates 24/7, 365 days a year which includes a mobile crisis, follow up contacts, case management and crisis stabilization facility components. The philosophy of the crisis program is to engage the individual with the least restrictive measures as possible while treating people with dignity and respect.

Practice:

Who is served:

- Individuals that are currently located within La Crosse County are served which means the individuals could be from any location or any age.
- Individuals can be engaged from either a voluntary or involuntary nature.
- The individual crisis situations often involve families which require a collaborative approach often between sections.

People:

Attending the presentation today:

- ISRS Manager
- ISRS Assistant Manager
- Crisis Supervisors
- Consumer & Family Member

Measureable Outcomes:

- Goal(s):
  - Decrease hospital readmissions within 30 days
  - Program discharges
  - 65% Billable time
  - 2019 Client satisfaction survey
    - 71 total surveys returned
- Outcome(s):
  - Hospitalizations
    - 2019 – 11 re-hospitalizations within 30 days



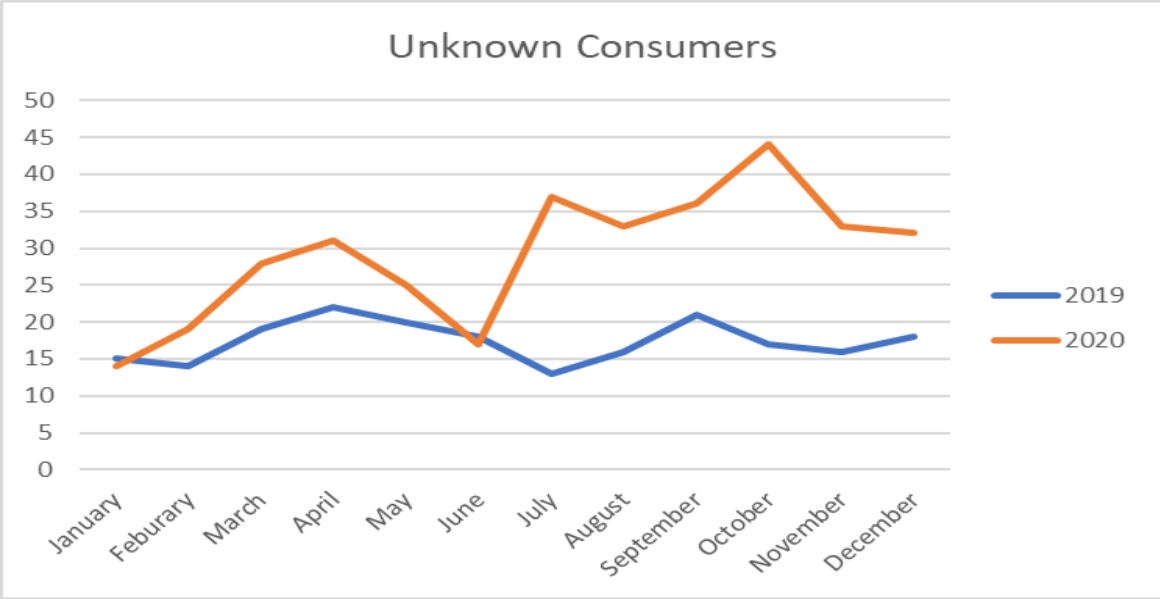
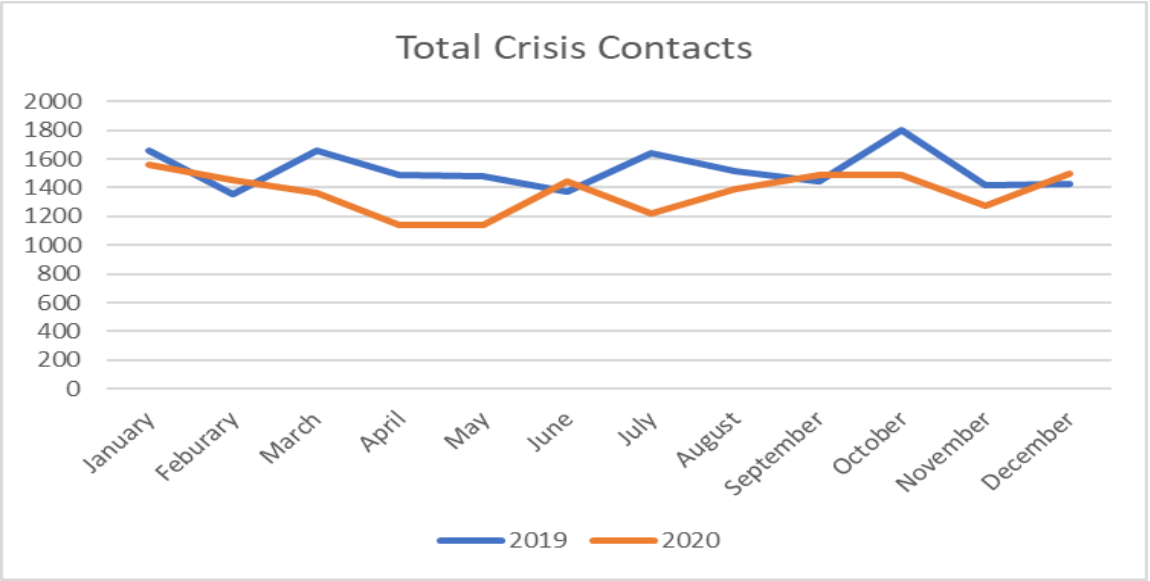
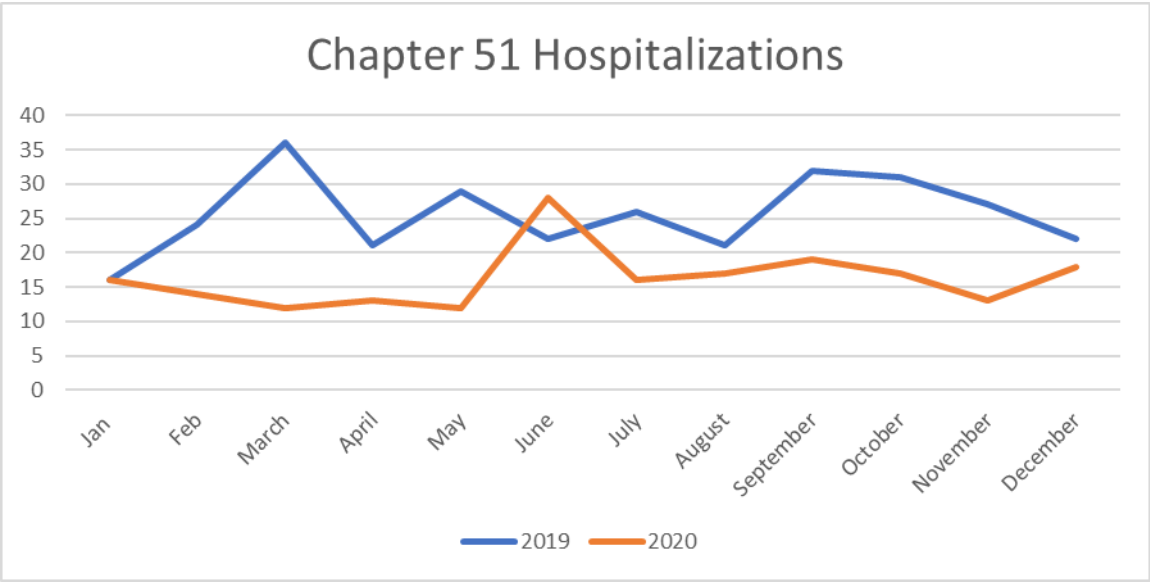
- 2020 – 2 re-hospitalizations within 30 days
- Discharges:
  - 71 % successful discharge
  - 27% neutral discharge
  - 3% unsuccessful discharge
- Currently averaging 53% billable time.
- Respondents reported 67% of the time crisis was positively beneficial, 16% neutral, and 17% reported it not being helpful.
- Respondents reported 70% of the time crisis followed up to see if additional supports were needed.
- Respondents reported 58% of the time receiving information about additional services that might be helpful, 21% were neutral, and 21% reported not receiving information of services that might be helpful.

#### Program Data:

- Sources of Referral:
  - Self, Community members, Families, or Community resources such as Hospitals, Law Enforcement or Schools.
- Eligibility:
  - Anyone experiencing a mental health crisis while in La Crosse County and any La Crosse county resident.
- Number Served:
  - Admissions: 2019- 1,605 and 2020- 1,189
  - Discharges: 2019- 1,725 and 2020- 1,283
  - Average number of adults open to service: 2019- 802 and 2020- 794
  - Average number of youth open to service: 2019- 353 and 2020- 348
  - Total face to face contacts: 2019- 2,826 and 2020- 1,063
  - Total phone contacts: 2019- 14,232 and 2020- 15,819
- Typical Per Participant Program Duration:
  - Individuals can be served from as little as one interaction to case management of 12 months or longer depending upon situations.
  - Voluntary
    - The consumer often engages in 3 to 6 months of short-term crisis case management and then is referred to longer term supports if the situation cannot be managed during that period
  - Involuntary
    - Generally Included three outcomes – 90 day settlement agreement, 6 month mental health commitment, or 12 month mental health commitment.
      - The consumer may transition to longer term supports as needed to offer adequate support

#### Budget Data:

- Overall Budget:
  - \$2.2 million
- Revenue Type(s):
  - Property Tax: \$222,000
  - State Aid Base Allocation and Grants: \$792,000
  - MA, WIMCR, Client Fees: \$1.2 million
- Expenditure Information:
  - Client Care Services (Care Center and MA revenue pass through): \$808,000
  - Client Care (211 and Crisis Answering Service): \$30,000
  - ISRS Internal Operations and Wages: \$1,370,000





# Crisis Unit

SAM SEEFELD AND ANGELA SMITH

1

Crisis: a situation caused by an individual's apparent mental disorder which results in a high level of stress or anxiety for the individual, persons providing care for the individual or the public which cannot be resolved by the available coping methods of the individual or by the efforts of those providing ordinary care or support for the individual.

-DHS 34.02

2

# Crisis Team

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Two Supervisors

Clinical Director

Crisis Therapist

Four Social Workers

Four Crisis Specialist

Ten part time Crisis responders



3

## We Serve

- La Crosse County Consumers
- People from out of the county that happen to be here and even people from out of the state
- 365 days a year; 24 hours a day.
- Most frequent Callers
  - Self
  - Law Enforcement
  - Hospitals and Emergency Rooms
- 15,819 calls in 2020
- 1,189 admission in 2020
  - 794 Adults
  - 348 youth

4

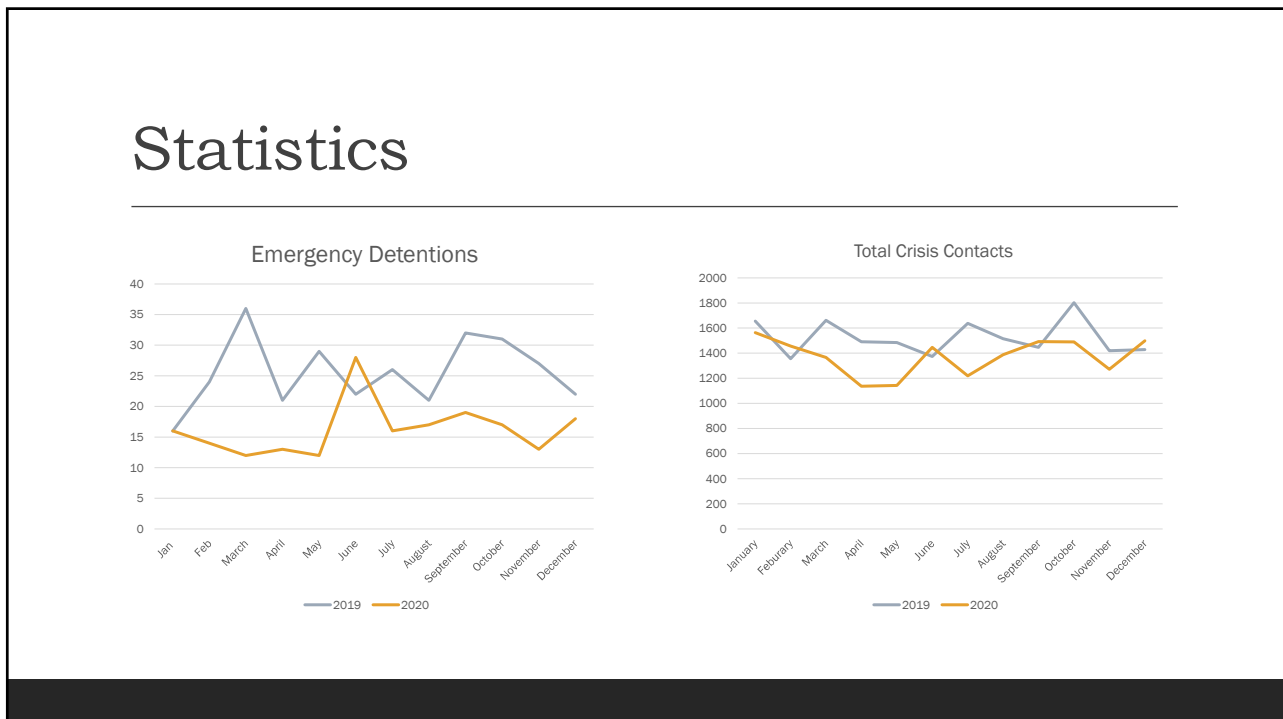


- Mental Health Assessments
- Linkage and Follow up Services
- Next Day Crisis Appointments
- Crisis Stabilization
- Hospital Follow Up
- Short term case management
  - Voluntary and Involuntary clients

## What We Do

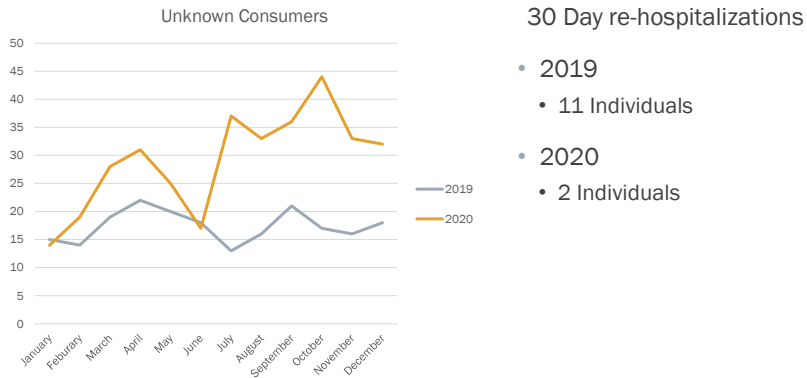
Emergency Mental Health Services

5



6

## Statistics Cont.



7

## Consumer/Family Presenter

8



# Questions

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### **Themes from Strengths, Challenges, Opportunities, Threats (SCOT) Analysis and Discoveries**

*From July through December 2020, the La Crosse County Health Department Strategic Planning Team engaged in a process to identify internal and external strengths, challenges, opportunities, and threats. The following narrative identifies the themes that emerged from that process and the discoveries made.*

#### **Theme 1: La Crosse County Health Department has grown a strong and dedicated staff that is experiencing challenges resulting in burnout.**

The speed of change in 2020 required LCHD staff to quickly adopt and master new skills and technologies including tools to support working from home such as virtual meetings (i.e.-Zoom) and document storage/sharing (i.e.-SharePoint). The pandemic response created overstretched workloads and competing priorities, testing existing staff and requiring additional capacity. Pre-existing Inequities in pay and position were exposed and impacted job satisfaction and engagement. LCHD staff are strong and dedicated but have experienced and remain at risk of burnout with the extended period of stress. Burnout causes negative feelings towards the mission and work, can cause irritability, and can decrease enjoyment at/with work.

##### **Discovery:**

This theme from the SCOT Analysis highlighted the need to be intentional about talent acquisition and management; specifically, utilizing the strengths and talents of staff including growing skills and attracting the right staff.

#### **Theme 2: Lessons from COVID can be leveraged to prevent local challenges that negatively impact health and make an even greater positive impact on health in La Crosse County residents.**

The COVID environment proved that LCHD staff are flexible and adaptive. They can shift quickly to address changing needs. Working with different people in new structures (i.e.-Incident Command) is one example. Many staff have been successful in taking on completely different roles, and cross-departmental collaboration highlighted that we are a stronger department and make a greater impact when we do interdisciplinary work. The team was strengthened through overcoming challenges faced during the pandemic and they grew their change management skills. An interconnected staff makes a stronger impact on positive community change.

##### **Discovery:**

This theme from the SCOT Analysis revealed that a shift in the organizational structure of the department will capitalize on and support interdisciplinary work. Interdisciplinary work makes a positive impact on staff and those living and working in La Crosse County.

#### **Theme 3: La Crosse County Health Department is successful in initiating, building, and sustaining partnerships.**

The key to assuring a healthy community is strong (dynamic and impactful) partnerships - including those with other County departments and in the community (schools (ie- Farm to School, Safe Routes to

School), healthcare and non-profits (ie-Alliance to Heal, Great Rivers Hub)). LCHD has been strategic in leading, designing, and supporting partnerships that target key health concerns and realign resources in more effective ways to achieve health improvement through shared responsibility.

Discovery:

This theme from the SCOT Analysis underscored the opportunity to maximize interdepartmental and community collaborations and leverage partnerships to help deliver interventions and creatively share resources.

**Theme 4: La Crosse County Health Department communicates effectively to inform and educate the community amidst pervasive misinformation, disinformation, and polarization.**

LCHD prioritizes communication. The pandemic response provided the opportunity to build on media partner relations and enhance presence on social media platforms to increase our reach with accurate and timely information. Accurate information includes sharing data in a way that the community can understand and easily translate into action. LCHD has enhanced skills in data collection, analysis, and visualization. We have also heightened utilization of communication channels to share information with the community. We have focused on assuring that information is communicated in a way that all can understand.

Discovery:

This theme from the SCOT Analysis emphasized the importance of continuing to prioritize and strengthen internal, interdepartmental, and external communication and enhance skills in data collection, analysis, and visualization.

## **Priorities Based on Themes from SCOT Analysis and Discoveries**

*Priorities are high level goals that act as a motivating factor, as well as a measure of performance and achievement, for an organization. The three Priorities that follow link to the four Themes and Discoveries listed above. Next steps will identify measurable strategies and action items for achieving the Priorities.*

### **1.0 Assure a profoundly talented team to optimize efforts in improving community health**

- 1.1: Attract talent by enhancing the effectiveness of the hiring process<sup>1</sup>, grounded in our departmental foundation
  - 1.1a: Review, revise and operationalize our departmental foundation of Mission, Vision and Values
  - 1.1b: Align Mission, Vision and Values with talent acquisition and departmental practices
  - 1.1c: Attract a talent pool that is representative of the community we serve (diversity, equity, inclusion)
- 1.2: Create opportunities to support, develop, and retain talent whose values and strengths align with departmental foundation and priorities
- 1.3: Design and implement an organizational structure, grounded in the departmental foundation, that utilizes staff talents, supports staff, encourages interdisciplinary work, and aims to minimize burnout

### **2.0 Build and nurture key partnerships to maximize positive impact on health in the community**

- 2.1: Identify a diverse group of individuals with the skill sets necessary to enhance partnerships for positive outcomes
- 2.2: Assess and prioritize existing (interdepartmental and external) partnerships to nurture
- 2.3: Identify new strategic partners and build relationships needed to achieve our mission and health priorities

### **3.0 Build key foundational capabilities for an effective County health department**

- 3.1 Amplify communication for community health improvement
  - 3.1a: Develop the existing Communications Team
  - 3.1b: Establish department-wide communication goals and assure goals are met<sup>3</sup>
- 3.2 Grow data skills to assure program effectiveness and positively impact health improvement
  - 3.2a: Create a Monitoring/Evaluation Team to assess and evaluate programs and initiatives<sup>2</sup>
    - 3.2a1: Assess staff competencies and identify gaps and assets in skills
    - 3.2a2: Develop a plan to address the skills gap and capitalize on assets
  - 3.2b: Create a Data/Epidemiology Team to analyze and visualize data for health improvement and communication
    - 3.2b1: Assess staff competencies and identify gaps and assets in skills
    - 3.2b2: Develop a plan to address the skills gap and capitalize on assets

Develop existing plans to support priorities: Workforce Development Plan<sup>1</sup>, Performance Management Plan<sup>2</sup>, Communication Plan<sup>3</sup>



## RESOLUTION # \_\_\_\_\_

**TO: HONORABLE MEMBERS OF THE LA CROSSE COUNTY  
BOARD OF SUPERVISORS**

### ITEM # \_\_\_\_\_

### BOARD ACTION

Adopted: \_\_\_\_\_

For: \_\_\_\_\_

Against: \_\_\_\_\_

Abstain: \_\_\_\_\_

Abs/Excd: \_\_\_\_\_

Vote Req: \_\_\_\_\_

Other Action: \_\_\_\_\_

### HEALTH AND HUMAN SERVICES COMMITTEE

### ACTION

Adopted: \_\_\_\_\_

For: \_\_\_\_\_

Against: \_\_\_\_\_

Abstain: \_\_\_\_\_

Abs/Excd: \_\_\_\_\_

### RE: AUTHORIZING ACCEPTANCE OF CONTINUED FUNDING THROUGH WISCONSIN DEPARTMENT OF HEALTH SERVICES (DHS) COLLABORATIVE CRISIS INTERVENTION SERVICES TO YOUTH (CCISY) GRANT

**WHEREAS**, the Wisconsin Department of Health Services (DHS) has provided a one-year extension of the Collaborative Crisis Intervention Services to Youth (CCISY) grant which was scheduled to end on June 30, 2021; and

**WHEREAS**, under the extension La Crosse County has been awarded a total of \$120,353 to be used between July 1, 2021 and June 30, 2022 for the purposes of:

- Covering expenses related to one (1.0 FTE) Mental Health Crisis Specialist position to provide increased consistency during peak crisis hours and to follow up on children's crisis needs including brief case management and crisis planning;
- Improving community access to child psychiatry by contracting to provide initial assessment in prescribing for youth, with specific focus on youth in La Crosse County's youth shelter facility;
- Developing a multi-dimension family therapy program that utilizes clinical staff from various Human Service sections (Justice Support Services, Family & Children's, Integrated Support & Recovery Services) to fill the gap in the ability to provide collaborative services for children enrolled within multiple systems;
- Training expenses related to continued education for crisis staff, as well as continued funding to support Crisis Intervention Team (CIT) training for Law Enforcement; and,

**WHEREAS**, there continues to be a high need for youth crisis services evidenced by having 348 youth in La Crosse County who accessed these services in 2020 and having 18 youth requiring placement at Winnebago Mental Health Institution that same year.

**NOW THEREFORE BE IT RESOLVED**, that the La Crosse County Board hereby accepts the funding of \$120,353 obtained from the DHS Collaborative Crisis Intervention Services to Youth Grant; and,

**BE IT FURTHER RESOLVED**, that the County Board Chair is authorized to execute any contracts or documents necessary to effectuate the purposes of this resolution, after approval by Corporation Counsel; and,

**BE IT FURTHER RESOLVED**, the Finance Department is authorized to make any necessary and appropriate account transfers relating to accepting this additional federal funding.

**FISCAL NOTE:** Award funds of a total \$120,353, with no County match required, and the award period ending June 30, 2022. The operating costs will be tracked under the 210.445.4600 division within the County financial system under the Integrated Support and Recovery Services section.

Date: \_\_\_\_\_

Date: \_\_\_\_\_

### COMMITTEE CHAIR

### RECORDING CLERK

	Reviewed Only	Recommended	Not Recommended
Co. Admin.	_____	_____	_____
Fin. Director	_____	_____	_____
Corp. Counsel	_____	_____	_____
Board Chair	_____	_____	_____

Requested By: Jason Witt  
Date Requested: May 4, 2021  
Drafted By: Corporation Counsel

Adopted by the La Crosse County Board this \_\_\_\_\_ Day of \_\_\_\_\_, 2021





**RESOLUTION # \_\_\_\_\_**

**TO: HONORABLE MEMBERS OF THE LA CROSSE COUNTY  
BOARD OF SUPERVISORS**

**ITEM # \_\_\_\_\_**

**BOARD ACTION**

Adopted: \_\_\_\_\_  
For: \_\_\_\_\_  
Against: \_\_\_\_\_  
Abstain: \_\_\_\_\_  
Abs/Excd: \_\_\_\_\_  
Vote Req: \_\_\_\_\_  
Other Action: \_\_\_\_\_

**HEALTH AND  
HUMAN  
SERVICES  
COMMITTEE  
ACTION**

Adopted: \_\_\_\_\_  
For: \_\_\_\_\_  
Against: \_\_\_\_\_  
Abstain: \_\_\_\_\_  
Abs/Excd: \_\_\_\_\_

**RE: AUTHORIZING ACCEPTANCE OF GRANT FUNDING FOR OVERDOSE DATA TO ACTIONS' (OD2A) DENTAL PAIN MANAGEMENT GRANT FROM THE WISCONSIN DEPARTMENT OF HEALTH SERVICES**

**WHEREAS:** There are significant unmet oral needs in La Crosse County, specifically for vulnerable populations and children; and,

**WHEREAS:** There is a correlation between unmet dental needs and opioid abuse and recidivism for those trying to abstain, along with links to health conditions such as cardiovascular disease, diabetes, certain types of cancer, and poor birth outcomes; and,

**WHEREAS:** The Health Department received an initial grant award in 2019. The increased funding of \$113,715 allows for La Crosse County Health Department to augment dental services in the area of pain management; and,

**NOW THEREFORE BE IT RESOLVED,** that the La Crosse County Board hereby accepts the OD2A Dental Pain Management Grant in the amount of \$113,715 and authorizes the County Administrator to execute any documents to effectuate this resolution, after approval by Corporation Counsel: and,

**BE IT FURTHER RESOLVED,** the additional staff hours authorized under this resolution will be hired and retained only so long as they can be hired and supported with dollars related to the OD2A Award; and,

**BE IT FURTHER RESOLVED,** that the Finance Department is authorized to make any necessary and appropriate account transfers related to accepting this additional funding.

**FISCAL NOTE:** 2019-2020 grant award was in the amount of \$59,783. The grant was extended through 2021 and the amount was increased to \$113,715.

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**COMMITTEE CHAIR**

**RECORDING CLERK**

	Reviewed Only	Recommended
Co. Admin.	_____	_____
Fin. Director	_____	_____
Corp. Counsel	_____	_____
Board Chair	_____	_____

Not  
Recommended

Requested By: Jane Klekamp  
Date Requested: May 4, 2021  
Drafted By: Corporation Counsel

Adopted by the La Crosse County Board this \_\_\_\_\_ Day of \_\_\_\_\_, 2021



# MONTHLY NEWSLETTER

*La Crosse County Health Department*

MAY 1ST, 2021

## Why Do I Donate Blood?

*Submitted by: Paula Silha*

I donate blood because it is a small action that I can take to help another person. I've been a blood donor since my college days in the 1980s.

In 2017, I got a firsthand lesson in the important lifesaving impact of blood donations. My husband received a stem cell transplant as treatment for a rare bone marrow cancer. Diagnosed in 2014 and until his disease progressed enough to be eligible for the transplant, he received units of blood and platelets donated by others. When recovering from the transplant at UW Hospital and Clinic in Madison he received multiple units of blood and platelets daily until his newly forming bone marrow was able to produce the red and white blood cells and platelets that he needed. For the first year he was monitored weekly and received whole blood and platelets.

Your donation make a difference. Yes, it can be a bit scary and you might feel lightheaded; on occasion I have experienced that as well. What keeps me coming back is my gratitude for all the others who donated blood, platelets and plasma which supported my husband in his recovery. If you've never donated before but are considering it, know that you make a difference in the treatment and survival of others.

With gratitude and thankfulness,  
Paula Silha



**LA CROSSE COUNTY**  
Health Department  
Nationally Accredited

### IN THIS ISSUE

**BLOOD DONATION IS  
NEEDED**

**SUBSTANCE USE  
DISORDER REPORT**

**WELCOME NEW STAFF**

**VACCINE PARTNERSHIPS  
MAKING IMPACTS**

**RACISM IS A PUBLIC  
HEALTH CRISIS**

**HEALTH INSPECTIONS &  
CPR CLASSES RESUME**

**NATIONAL DRUG TAKE-  
BACK DAY**

*Do you have news, programs, or  
projects you want to share?  
Send them to [Abbie Loos](#) by  
May 20th to be included in the  
next newsletter!*



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## Substance Use Disorder CHIP Team Reports to Health & Human Services Committee

*Submitted by: Paula Silha*

Health Dept. staff report to the Health and Human Services Committee on our Community Health Improvement Plan (CHIP). In April, Paula Silha, Health Education Manager provided an update on the Substance Use Disorder (SUD) CHIP priority and progress towards priority goals.

The CHIP SUD report includes three action plans. The following is a brief recap of the action plans and highlights shared at the Board meeting on April 11.

**Action Plan 1: Continue leadership and participation with the Heroin and Other Illicit Drug Task Force to provide education regarding available services.**

LCHD continues to staff the Alliance to HEAL which grew out of the Heroin and Other Illicit Drug Task Force, is funded through a Memorandum of Understanding with Gundersen Health System, Mayo Clinic Health System, La Crosse Community Foundation and La Crosse County Health Department.

*Continued on Page 3.*

COVID-19 has disparately impacted overdose deaths among La Crosse County residents, with 40 overdose deaths in 2020; a significant increase over previous years. Work continues with the 9 workgroups aligned with the Alliance to HEAL. Highlights include:

- The A2H Driver Team and four funding agencies approved a request to apply unspent MOU funding to support work with the Alliance to HEAL through the first quarter of 2022.
- Through completion of an assessment of need for support for those seeking recovery; funding has been secured and the agreements are being put in place to hire a Recovery Care Navigator, to be housed at Coulee Council, Inc. and will start in 2021.
- La Crosse County Jail established and implemented a protocol to address Medication Assisted Treatment (MAT) interruptions for those in jail. To date this has reduced MAT interruptions by 75% while increasing the availability of MAT for inmates during and following release working to prevent relapse/overdose.

**Action Plan 2: Develop a community navigator system to connect people with resources.**

- Great Rivers HUB established in August 2017; WIC refers clients to the HUB who are experiencing substance use disorders. A 1.0 FTE CHW-community health worker works with referrals.
- Referrals to the CHW continue with client needs being complex and challenging, especially noted are challenges in housing.

**Action Plan 3: Continue active participation in groups/coalitions focusing on prevention and strengthening protective factors.**

Implementation of the SUD priority has informed the community and team of the importance of substance use prevention starting early and to include drugs that lead those using on a pathway to more serious drug use.

- WRAP, WI Retail Assessment which are community scans of tobacco, alcohol, and unhealthy foods in the retail environment demonstrate links between product placement and increased youth initiation and access, as well as decreases in quit attempts. Local retail assessments include mapping tobacco, alcohol and CBD retailers, evaluating for density and proximity to schools, daycares and youth serving organizations.
- Know more about vaping. a video developed by community volunteers demonstrates the connection between vaping and tobacco use as well as the risk that e-juices used in these products may contain additional drugs beyond nicotine THC from marijuana is also used in e-cigarettes. The video link is live and has been promoted to schools, youth serving agencies and parents.
- Coordinated youth substance prevention works like immunizations protecting youth from future drug use. This prevention will be a focus of a Drug Free Communities grant application to be submitted by the La Crosse County Health Department. The proposal will focus on youth substance use prevention of alcohol, marijuana, and prescription drugs. Tobacco prevention is already included as an activity of the WI Tobacco Prevention and Control funding the dept receives through the WI Division of Health.

# Welcome New Health Department Staff!

## Apolonia Speropulos

Hello, My name is Apolonia Speropulos. I go by Apple. I have been married for five years and my husband's name is Jason. We have two pretty awesome kids. Elaina is 10 and Lincoln just turned 1. We also have a sassy german shepherd named Luna. We currently live in Holmen. I grew up on the North Side of La Crosse, So this community has a special place in my heart. Spending time with my family is my favorite pass-time, but I also love to read, play games (Board, card, or Video) or do art projects.

I decided I wanted to work in Healthcare when I was in high-school. I was in the first group to go through the Health Science Academy through the La Crosse public schools. After graduation I attended Viterbo University and graduated with my BSN. The bulk of my experience in nursing has been at Winona Health in Labor & Delivery, Post-partum, Medical, Surgical, Pediatric, and psychology. I also have experience as a summer camp nurse (I have worked with JCC Camp Chi since 2017) and a little bit of substitute school nursing. I am so excited to be joining this team!



## Jaime McLean

Hello, My name is Jaime (she/her/hers) and I am so excited to join the Health Educator team! My bachelor's degree is in Women's and Gender Studies with a Minor in Public Health and Art. I am currently working on my Master of Public Health. Before joining La Crosse County, I worked as an Adolescent Sexual Health Educator at Muscatine County Public Health in Iowa. As I am new to the area, I am excited to explore the parks, hiking, skiing, and kayaking activities in the area. I also have two cats, Rhua and Malachi. Rhua likes to walk on her leash so I am hoping to take her on some adventures as well. Some of my favorite podcasts to listen to are Stuff You Missed in History Class and Sawbones: A Marital Tour of Misguided Medicine. I would love to know what you all like about the area and you have any recommendations on food, activities, or a hairstylist! I look forward to meeting all of you either in person or virtually. (Also, my hair is now purple instead of red)



# COVID-19 Vaccine Partnerships: Making an Impact

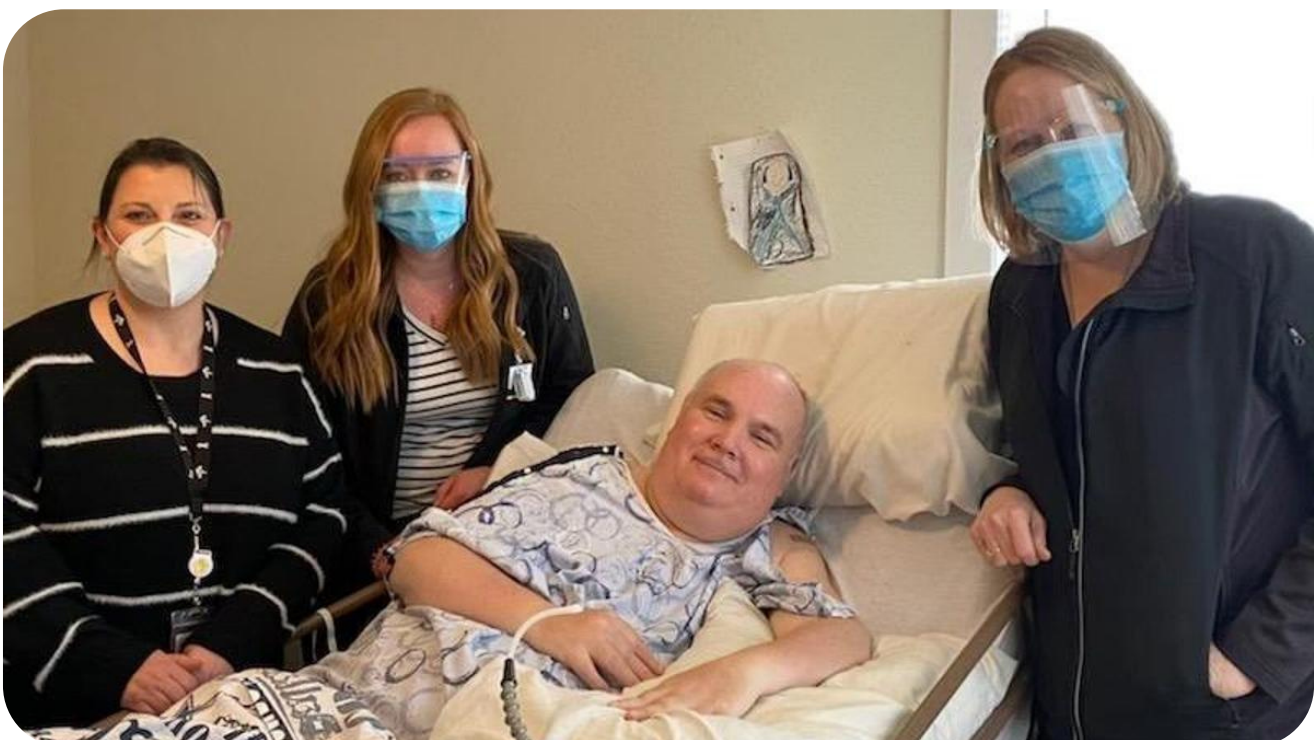
*By: Abbie Loos*

The La Crosse County Health Department, Inklus, and Gundersen Health System recently joined forces to take the COVID-19 vaccine to residents who are unable to leave their homes due to medical conditions. This effort took place on Thursday, April 15th and may continue in the weeks to come dependent on the need in our community.

This partnership was unique. It took significant coordination and compilation of resources to provide vaccine access to individuals who otherwise would not have access and who are considered high risk. Approximately 20 COVID-19 vaccines were provided on April 15th. While this number may seem small, the impact is large for those who could be significantly impacted by COVID-19.

Community and faith-based organizations, employers, healthcare systems and providers, public health agencies, and policy makers all have a part in helping to achieve fair and equitable access to the COVID-19 vaccine. It is up to all of us to do the work to make the COVID-19 available and accessible to all in our community.

We look forward to continuing to lead the effort in coordination for COVID-19 vaccination and continuing to partner with a wide variety of community agencies to get the work done.





# Racism is a Public Health Crisis

*By: Abbie Loos*

Recently, the La Crosse County Board declared racism as a public health crisis in La Crosse County. As a Health Department, we know that one of the first steps to addressing racism as a public health crisis is publicly asserting that this crisis is affecting our entire society. While the focus has seemed to be on COVID-19, we continue to battle two pandemics: COVID-19 and racism.

While the work can seem overwhelming, **there are steps that we can be taking right now to help to fight racism and to be an ally.**

- **Acknowledge trauma.** We know that many of our community members have undergone disinvestment, biased treatment, and lack of access. We must empathize with those who have historically or personally experienced discriminatory treatment. These experiences have reinforced cycles of trauma and created a lack of trust with government and with healthcare.
- **Be present and compassionate** for people who are impacted by recent tragedies.
- **Name it and have conversations** even when that feels uncomfortable.
- **Listen** when people of color tell you their experiences and believe them.
- **Speak out** any time that you see injustice and racism.
- **Ask questions about equity without burdening those already bearing the weight** of white supremacy.
- **Do your own learning and un-learning** and be humble and gentle with yourself through the process.

As a Health Department we are committed to doing this work and we must recognize that there is still a lot of work in front of us. We don't have to wait to start. We can start with ourselves, with our own homes, and we can listen (and then listen some more.)

You can learn more about recent declarations and other articles on Racism and Health at APHA's website here:

<https://www.apha.org/Topics-and-Issues/Health-Equity/Racism-and-health>.

**[Let's get to work.](#)**



*Photo Credit: WKBT*



# Environmental Health Resumes Routine Inspections

*By: Nicole Kragness*

In 2020, our Environmental Health staff halted routine inspections to take on new roles in response to COVID-19 cases in our county. We still completed pre-inspections and complaint inspections. We are now resuming all routine inspections. We are prioritizing facilities based on their risk of safety and/or illness. In the past, we have not announced inspections before going on site. However, in order to conduct the most efficient and COVID-19 conscious inspections, we will be reaching out to establishments directly to schedule an appropriate time to visit their facility. This may mean we are inspecting at non-peak times but still ensuring all code requirements are met within a business. Our EH staff would like to say “thank you” in advance as we shift back into our normal work roles and are out of the office more to catch up on past inspections.

## Employee CPR Classes to Resume this Summer!

*By: Brenda Hanson*

After a PANDEMIC hiatus, CPR classes will be offered for all La Crosse County employees. Previously these courses have been offered during work hours for supervisor-approved participation. We will continue to offer course sessions (adult CPR/AED) during work hours and will schedule after-hours sessions as interest is received.

All Health Department employees are encouraged to complete CPR training and to know how to use an AED.

Please email Brenda by **MAY 7** regarding your interest for a CPR class in 2021.

Include:

- Adult/child only (2 hours) OR adult/child and infant
- Preferred days of the week
- Preferred time



# National Drug Take-Back Day: April 24th, 2021

*By: Al Bliss*

As part of National Drug Take-Back Day, April 24th, the Alliance to HEAL and partners collected 550 lbs of prescription and over-the-counter medications at the La Crosse County Health and Human Services Building parking lot. The “Take Back Day” is intended to increase prescription drug collection and reduce the likelihood of medications ending up being misused, stolen, or ending up in our water supply. A special thanks to our Sheriff’s Department and three deputies, City of La Crosse, Health Department interns, and my daughter Maddy for helping during the event! The event was organized by one of the 10 workgroups of the Alliance to HEAL, Diversion of Opioids. Many thanks to all local law enforcement for also collecting prescription drugs throughout the year. The City of La Crosse Police Department will take the total weights (unknown at this time) for proper disposal.



**Human Services Director's Report**  
**To the Health & Human Services Board**  
 May 2021

5B

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Emergency Broadband Benefit Program	Administration	A new program is available to assist the public with broadband access <a href="https://getemergencybroadband.org">The Emergency Broadband Benefit Program (getemergencybroadband.org)</a> . We are encouraging staff and partners to be aware of the opportunity to receive assistance to help people in our community who may still be struggling to access information, services and care following the transition to tele-service during the pandemic.	Deputy Director Audra Martine 785-6108 <a href="mailto:amartine@lacrossecounty.org">amartine@lacrossecounty.org</a>	No
Dementia Care Services	Aging & Disability Resource Center (ADRC)	The ADRC has redesigned their Memory Café to offer the same fun and activities along a drive thru route beginning in May! Offered monthly through September, these drive thru Memory Cafés are for people living with memory loss, Alzheimer's and other related dementias and their care partners to enjoy regular, social interaction. Participants will circle a designated route until all activity spots have been visited and then sent on their way with a take home activity. Duration at the café will vary, dependent on attendance at the given time, but on average 20-30 minutes. The first café will be held May 18, 2021 at 10:30 am in the parking lot of First Free Church (123 Mason Street in Onalaska). For a list of future dates and locations, call the ADRC at 608-785-5700 or visit us at <a href="http://www.lacrossecounty.org/adrc">www.lacrossecounty.org/adrc</a>	ADRC Manager Carissa Pagel-Smith 785-6172 <a href="mailto:cpagel@lacrossecounty.org">cpagel@lacrossecounty.org</a>	No
Healthy Aging Summit June 3-4	Aging & Disability Resource Center (ADRC)	Registration is now open for the 2021 Healthy Aging Summit hosted by the Wisconsin Institute for Healthy Aging (WIHA). This year's summit will be held virtually on June 3 and 4. The Summit is designed to explore the ways the pandemic has challenged our priorities and approaches to healthy aging. To learn more or to register, go to <a href="https://wihealthyaging.org">Healthy Aging Summit (wihealthyaging.org)</a>	ADRC Manager Carissa Pagel-Smith 785-6172 <a href="mailto:cpagel@lacrossecounty.org">cpagel@lacrossecounty.org</a>	No
Outpatient Clinic	Integrated Support & Recovery Services (ISRS)	The ISRS Outpatient Clinic has been meeting with our county partners at both Hillview Health Care Center and Lakeview Health Center these past few months in an effort to collaborate in serving those who may have mental health challenges while residing at Hillview for care. We are hopeful to begin having Advanced Practice Nurse Prescribers join the Hillview team soon and look forward to sharing with the Human Services Board how our collaboration is going in the future.	ISRS Manager Christin Skolnik 785-6019 <a href="mailto:cskolnik@lacrossecounty.org">cskolnik@lacrossecounty.org</a>	No

Activity	Program/ Section	Brief Description	Contact Person	Attachment
Foster Care Event	Family & Children's (FC)	May is foster care awareness month. We have several events planned throughout the month to show our appreciation to the caring and compassionate foster care providers that serve children and families in the community. On May 19, 2021, we will be holding a "Bingo Night at the Park". This will be a great way to have some fun, while still being able to safely socially distance, as we spread out on the lawn with a picnic dinner while playing a couple rounds of Bingo with chances to win prizes. On May 27, 2021, we are holding a "We have dinner covered" pizza night where families can grab a pizza to go and a tote bag full of new beach towels, sunscreen and summer activities courtesy of the Bethany Free Church who is sponsoring the appreciation gifts this year. Every May we take time to say thank you to all foster, relative and respite care providers as their commitment to providing a safe place for a child is the key to family preservation. Coming up June 17, 2021, we will be at Spring Grove Park in La Crosse for our annual Foster Care Picnic; all board members are welcome to attend.	FC Assistant Manager Lila Barlow 792-0630 <a href="mailto:lbarlow@lacrossecounty.org">lbarlow@lacrossecounty.org</a>	No
Visit from Governor Evers	Justice Support Services (JSS) – Diversion Program	On April 15 Governor Evers, Representative Billings and Senator Pfaff visited La Crosse County to highlight Treatment Alternative and Diversion (TAD) funding. Governor Evers' budget proposal requests additional funds to provide needed diversionary services and treatment courts throughout the state of WI. La Crosse County Justice Support Services receives \$209,000 annually to support our pre- and post-charge diversion services, assisting first time, non-violent offenders to be diverted from traditional court processes. Kim Joki, JSS Diversion Coordinator, was able to share direct impacts these programs have on the clients served.  A link to the livestream video can be found <a href="#">HERE</a>	JSS Manager Mandy Bisek 792-4275 <a href="mailto:mbisek@lacrossecounty.org">mbisek@lacrossecounty.org</a>	No
Stakeholder Collaborations	Justice Support Services (JSS) – Youth Justice and System of Care	At April's Criminal Justice Management Council, Captain Avrie Schott of La Crosse Police Department, Mandy Bisek of JSS, System of Care Administrator Bridget Todd-Robbins, and Youth Justice Supervisor Phil Stegemann presented initial conversations and collaborations in regards to shifting philosophy of working with youth and families in the community to one of the "lightest touch." The concept embraces connecting youth to needed resources and interventions from a prevention and early intervention approach rather than a traditional system approach. News coverage regarding these conversations can be found here:  <a href="#">Tribune Coverage</a> <a href="#">News 8 Coverage</a> <a href="#">News 19 Coverage</a>	JSS Manager Mandy Bisek 792-4275 <a href="mailto:mbisek@lacrossecounty.org">mbisek@lacrossecounty.org</a>	No



**HEALTH AND HUMAN SERVICES BOARD****APRIL 13, 2021****County Board Room**

<b>MEMBERS PRESENT:</b>	Tina Tryggestad, Kim Cable, Noelle Weber-Strauss, Jamie O'Neill, Maureen Freedland, Tom Jacobs, Ebony Hyter, Susan Waukon
<b>MEMBERS EXCUSED:</b>	None
<b>MEMBERS ABSENT:</b>	Laurie Logan
<b>OTHERS PRESENT:</b>	Steve O'Malley, Jane Klekamp, Jason Witt, Audra Martine, Paula Silha, Jacqueline Cutts, Carol Engle-Drury, Jennifer Loging, Jennifer Miller, Tracy Littlejohn, Dr. Bee Lo, Lynette Prieur Lo, Jessica Thill, Lanae Nickelotti, Mandy Bisek, Grace Deason, Diana Diaz Granados, Joella Stiebel, Mai Lee, Julie Dietz, Erin Flottmeyer, Charity Trussoni, Khadijah Islam, Tracy Kayser, Terry Witt, Nancy Yang, Isaac Hoffman, Mac Kiel, Antoiwana Williams, Arlette Rodriguez-Miller, Lindsey Purl, Amanda Strosahl, Rebecca Schwartz, Rick Cornforth, Laura Abellera, Shamiya Curtis, Dr. Gary Gilmore, Dana Bolwerk

**CALL TO ORDER**

Chair Tina Tryggestad called the meeting to order at 6:30 p.m.

**ANNOUNCEMENTS****A. New Citizen Member Susan Waukon**

Tina introduced the newest Board member, Susan Waukon, who gave a brief summary of herself and shared her interests in serving on the Board.

**B. March County Board Action**

The resolution which passed last month, also passed at the full Board Committee meeting.

**C. Board Members Report on Conferences/Meetings/Workshops: NONE****D. National Foster Care Month (May)**

Literature is included in the packet on upcoming events.

**E. National Mental Health Awareness Month (May)**

Documentation is included in the packet.

**F. National Aging & Disability Resource Center Month (May)**

Please refer to the packet for further information.

**PUBLIC COMMENT: RESOLUTION TO DECLARE RACISM A PUBLIC HEALTH CRISIS**

Antoiwana Williams, UWL Student: Shared her perspective on racism and its impact on health, education, banking, housing, employment, and the criminal justice system.

Amanda Strosahl: Spoke in support of the resolution to declare racism as a public health crisis, both from her perspective as an Internal Medicine physician as well as a community member of the Waking Up White Steering Committee.

Supervisor Rick Cornforth: Spoke in favor of the resolution as both a County board member and on behalf of his Onalaska constituents.

## HEALTH AND HUMAN SERVICES BOARD

April 13, 2021

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Shamiya Curtis (on behalf of Tashyra Jackson): As a parent, Shamiya spoke of the traumas that her children and family have experienced and the behaviors that come along with this trauma.

Terry Witt: Spoke in support of the resolution on behalf of Mayo.

Lindsey Purl: Spoke in support of the resolution on behalf of the Great Rivers United Way.

Laura Abellera: Resident of La Crosse County, who works in the field of racial justice, spoke in support of the resolution.

Arlette Rodriguez-Miller: Spoke on behalf of the Greater La Crosse Area Diversity Council as well as Coulee Region Immigration Task Force in support of the resolution.

Dana Bolwerk: Spoke on behalf of the YWCA La Crosse Development Committee, urging this Board to adopt the resolution.

Dr. Gary Gilmore, Professor of Health Education and Health Promotion at UW-L: Spoke on behalf of himself and Dr. Keely Rees, Professor at UW-L, in support of the resolution.

Tina read three emails sent in from those unable to attend the meeting.

### RESOLUTIONS

#### A. Approval of Resolution to Declare Racism a Public Health Crisis

Supervisors Freedland/O'Neill made the motion to amend the following:

**WHEREAS**, according to the most recent data from 2015 to 2018, infant mortality rates in La Crosse County fell in the following categories: Black mothers – 14.4%; Native American mothers - 11.9%; Hmong/Laotian mothers – 6.3%; Hispanic mothers - 6.2%; and White mothers - 4.7%.

Supervisors Freedland and Cable thanked all the speakers and the medical and healthcare providers who sent in their comments and provided feedback. This will assist in moving the resolution forward and be used as a guide for future funding decisions about program development and needed resources.

**MOTION** by Weber-Strauss/Cable to approve. **Motion carried unanimously with one absent - Logan**

This will go to the full County Board April 20.

### BOARD EDUCATION

#### A. Policy, Practice, People of Health – Public Health Nursing

Jacque Cutts, Public Health Nursing Manager at the Health Department, provided an overview of the oral health programs at the health department. La Crosse County is considered a dental health professional shortage area. There are only two federally qualified health centers in our area. Our community faces a significant challenge related to dental care access.



## **HEALTH AND HUMAN SERVICES BOARD**

**April 13, 2021**

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Towards addressing these issues, La Crosse County Health Department has three major programs. Two of them are focused on the pediatric population – dental sealants and fluoride varnish. The third aims to address nontraumatic dental pain for all residents of all ages. Fluoride varnish can be applied by a public health nurse or dental hygienist starting at age 6 months and are provided at both Headstart and WIC locations. Seal-A-Smile provides oral health preventive services in school settings in both Onalaska and La Crosse. The “Dental Pain Project” seeks to reduce the use of emergency rooms for nontraumatic pain and reduce the use of opioids through a referral method for patients to obtain dental care.

The Health Department received an increased grant amount from the DHS to expand the dental pain grants, to reach more schools and additional grades with the sealants, to increase locations locally to provide dental services, for possible expansion of fluoride to community water in Bangor and Rockland, to advocate for legislative changes for dentists to see MA patients, and to explore greater use of the dental hygienists.

### **B. Community Health Improvement Plan (CHIP) Update – Substance Use Disorder**

Paula Silha, Health Education Manager, highlighted the three action plan areas from 2020.

The Alliance to Heal has taken the place of the Illicit Drug Task Force. Funding has carried forward through the end of first quarter 2022. The La Crosse Community Foundation identified funding from a private donor that will fund a Recovery Care Navigator who will be housed at Coulee Council. This will address needs in the community of people who are in recovery but need assistance with accessing treatment and where they can go. This position will start in 2021. Paula also addressed the Medication Assisted Treatment (MAT) program for those incarcerated in the jail to continue their treatment, hopefully preventing relapse and overdose.

Action Plan 2 highlights the Great Rivers HUB and work that is being done with that program. We now have an educator of Hmong background working as a community health worker.

Action Plan 3 of Substance Use Disorder focuses on preventing and strengthening protective factors. This is the early prevention part. It includes “gateway” drugs – alcohol, tobacco and marijuana.

Paula also briefly summarized the WRAP/WI Retail Assessment program with the tobacco grant funding through DHS and how that is being utilized. Progress on this program will be brought back at the July meeting.

Paula referenced a vaping video and a link for those that are interested in watching.

### **C. No Kid Hungry Grant Update**

Jennifer Miller, WIC Nutrition Educator, shared with Committee members how the \$25,000 grant money will be used for those families experiencing barriers in accessing food. The focus will include developing an ordering system which allows for curbside pickup and/or delivery.

## HEALTH AND HUMAN SERVICES BOARD

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### D. COVID-19 Question and Answer

Jane Klekamp and Jacquie Cutts addressed both State and La Crosse County vaccination levels among people of color and low socioeconomic status. The equity piece continues to be a concern, and the goal is to try to bring vaccines to them and remove possible barriers. Work still needs to be done to bridge the gap.

### E. Human Services Department 2020 COVID Operations Summary and 2021 Status

Jason provided a PowerPoint on highlights of 2020 for the Human Services Department. He touched on the department assisting the Health Department with COVID response (contact tracing, call center, data management, translation services), assisting the older adult population (transportation, meal services, weekly telephone check-ins to maintain connection, exercise groups transitioning to virtual setting), assisting with community needs in homelessness and sheltering (providing two 24/7 staff persons at Salvation Army and Warming Center, on-site staff person 7 days/wk at EconoLodge, over 40 HS staff provided 1500 hours related to homelessness and sheltering), assisting with those experiencing financial hardship (administering eligibility for increased federal benefits such as FoodShare, WI Medicaid, energy assistance and child care), and some grass-root level neighborhood based supports (social workers reaching out and assisting in creative ways).

As to updates on current status, Jason shared that community meal sites are starting to reopen consistent with the plan shared by ADRC Manager Carissa Pagel-Smith at the last Health and Human Services Board meeting.

The HS Department is anxious to move on to define what the department will look like post pandemic with a changed community, changed needs due to increased mental health needs, an increase in the need for substance abuse treatment, and an increase in homelessness.

## POLICY

### A. Approval of Health Department 2020 Annual Report

**MOTION** by Jacobs/O'Neill to approve. **Motion carried unanimously with one absent - Logan**

## RESOLUTIONS

### A. Resolution Re: Authorizing Acceptance of Community Development Block Grant Funding from the City of La Crosse to Support the Hintgen / Huber Project of the La Crosse Area Family Collaborative

**MOTION** by Cable/Weber-Strauss to approve. **Motion carried unanimously with one absent - Logan**

## DIRECTOR REPORTS

### A. Health Department Written Director's Report

### B. Human Services Written Director's Report

**MOTION** by Freedland/Weber-Strauss to approve the Director Reports. **Motion carried unanimously with one absent - Logan**

## CONSENT AGENDA

## **HEALTH AND HUMAN SERVICES BOARD**

**April 13, 2021**

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**MOTION** by Jacobs/Cable to approve the following Consent Agenda/Minutes. **Motion carried unanimously with one absent - Logan**

**A. Minutes:**

1. Health and Human Services Board 3/9/21
2. Family Policy Board 3/1/21
3. Aging & Disability Resource Center Advisory Committee 2/1/21

**B. Department Reports:**

1. Vendor Audit Report

### **ITEMS FOR FUTURE AGENDAS**

Steve O'Malley shared that two finalist candidates for the Health Director position have been selected. Within the next couple weeks, interviews will take place and a decision made.

### **ADJOURNMENT TO THE NEXT MEETING TO BE HELD TUESDAY, May 11, 2021**

**MOTION** by Hyter/O'Neill to adjourn. **Motion carried unanimously with one absent - Logan**

The meeting adjourned at 8:45 p.m.

**Disclaimer:** The above minutes may be approved, amended, or corrected at the next Committee meeting. Lisa Perry, Recorder

## FAMILY POLICY BOARD

Monday, April 5, 2021

Meeting Held via Zoom

12:00 p.m.

6A2

### MEMBERS PRESENT

Karolee Behringer, Mandy Bisek, Hetti Brown, Lisa Duncanson, Isaac Hoffman, Ann Kappauf, Jane Klekamp, Catherine Kolkmeier, Barbara McPeak, Heidi Odegaard, Roberto Partarrieu, Tracy Puent, Bridget Todd-Robbins, Tina Tryggestad, Jason Witt, Mary Kay Wolf, Elizabeth Wright, Tita Yutuc, BACA Member

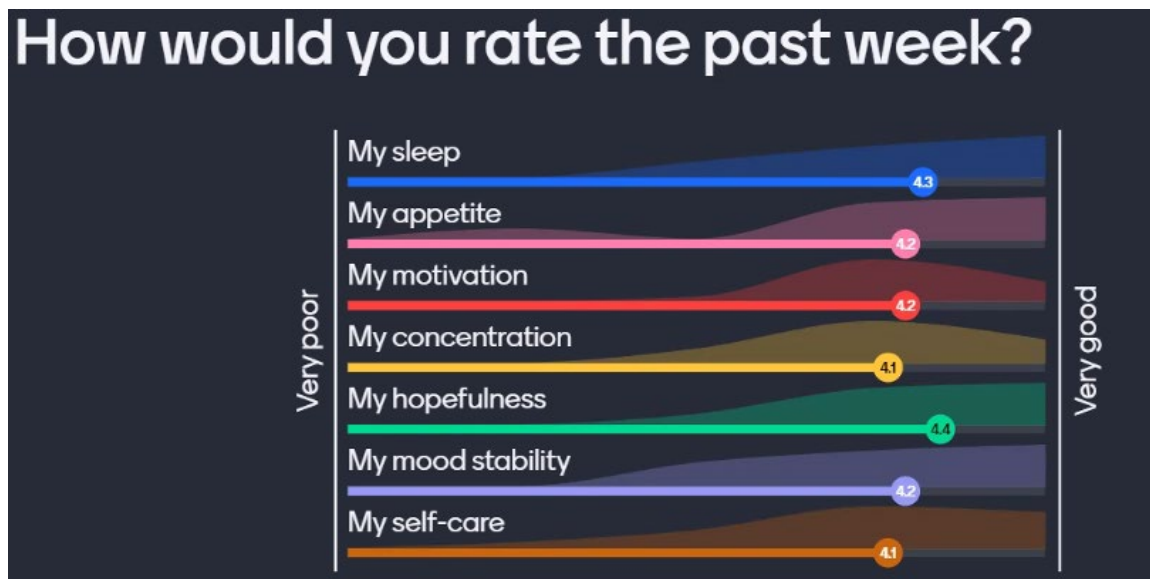
### GUESTS/OTHERS PRESENT

None

### CALL TO ORDER

Chairperson Ann Kappauf called the meeting to order at 12:03pm

The meeting began with members taking the “How would you rate the past week?” survey by Mentimeter at the request of Catherine Kolkmeier. Mentimeter (<https://www.mentimeter.com>) is a company that provides real-time polling tools for groups. This poll showed a snapshot in time of how members were feeling. Below are results for the instant feedback survey.



### APPROVAL OF MINUTES

**MOTION** by Mary Kay Wolf seconded by Roberto Partarrieu to approve the March 1, 2021 minutes as presented. **Motion carried unanimously.**

### HUMAN SERVICES DEPARTMENT AND BOARD UPDATES

**HHS Board Update: Tina Tryggestad** – Approval of Resolution for Authorizing Purchases Related to Runaway and Homeless Youth Services. At a future meeting the County will receive an update on their role with PFAS issue on French Island.

**HS Director Update: Jason Witt** – Jason informed the group that the 3 legislators have confirmed that they will be joining our June meeting in which we will go through some updates in terms of where things are legislatively in reference to our committee. There is a lot of advocacy going on this time of year – next Tuesday is Human Services day at the capitol.

**HS Service Section Update** – none at this time

### PRESENTATION:

**Updates to Legislative Advocacy Areas Based on Governor's Budget Request –**

Tita Yutuc shared the Putting Families 1<sup>st</sup> information, which can be found here:

<https://www.lacrossecounty.org/humanservices/docs/Family%20Policy%20Board/04%2005%202021%20Putting%20Families%20First%20Items.pdf>

Hetti Brown shared the Housing Category information, which can be found here:

<https://www.lacrossecounty.org/humanservices/docs/Family%20Policy%20Board/04%2005%202021%20Housing%20Category%20Items.pdf>

Jason shared an update as to items in the Governor's budget that align with policies traditionally supported by the Family Policy Board

- Child Welfare
  - Investments to further the Wisconsin Department of Children and Families strategic goal of keeping more families together and reducing the use of out-of-home care
    - \$12 million annually in evidence-based in-home prevention and family support services
  - Annual increases (\$5 Million in Year 1 and \$10 Million in Year 2) to the allocation funding county child protective services
- Youth Justice
  - Returning 17-year-old offenders from the adult to the youth justice system, with full funding for counties to implement this change
- Mental Health and Substance Abuse Services
  - Directs the Department of Health Services to pay for the room and board portion of AODA residential treatment that is not covered by Medical Assistance
  - Increase the Medical Assistance reimbursement rate for outpatient services for mental health and substance abuse and for day treatment services for children and adolescents

An item in the Governor's budget that was a surprise and has negative impacts locally is ending the ability of county-run youth detention facilities like in La Crosse County to run corrections alternative programs that involve longer-term youth placements.

**La Crosse Area Family Policy Board Legislative Meeting on Monday, June 7<sup>th</sup>.** – The leads of each of the priority sections (listed below) will be pulled together before the next meeting to discuss plans for future meetings. If you have any interest in the areas listed below, please send Jason and Ann an email.

- Housing Accessibility – (WISCAP) Hetti
- Mental Health – (WAFCA) Tita
- Youth Justice Reform – (WCA) Mandy/Jason
- Early Childhood Development – (ECAC) Jodi
- Domestic Violence – Ann
- Child Welfare Reform – (WCA) Tracy/Jason

**AGENCY ROUNDTABLE** – Catherine Kolkmeier shared that there is an extension to register for the conference on equity, diversity, and inclusion. To register, or for more information visit this link: <https://inclusivity-wi.org/rfp/>. Hetti Brown shared that the rental assistance program is still running, more information can be found here: <https://www.couleecap.org/rental-assistance.html>. New Horizons placed blue and teal ribbons throughout the city because April is Child Abuse Prevention and Sexual Assault Awareness Month. There is a ½ hour informative Victory over Violence event that focuses around domestic abuse. There will also be a safety planning video and a stigma video. Those interested can sign up by visiting this website: [www.nhagainstabuse.org](http://www.nhagainstabuse.org).

#### **ADJOURNMENT TO THE NEXT MEETING TO BE HELD MONDAY, MAY 3, 2021, AT NOON**

Chairperson Ann Kappauf adjourned the meeting at 12:36 pm.

**Disclaimer:** The above minutes may be approved, amended or corrected at the next committee meeting. Tiffany Cornell, Recorder

**CRIMINAL JUSTICE MANAGEMENT COUNCIL****MARCH 17, 2021****MEETING HELD VIA: ZOOM****LINK TO RECORDING:**

<https://wicourts.zoom.us/rec/share/hugOx5M4wxLmiVINglUSnvOaTif3LMZ4WK7V-FHXqB4sVCg17pY84mhfC1-mZFNh.LKAI9092cfysUdRY?startTime=1616018443000>

<b>MEMBERS PRESENT:</b>	Tim Gruenke, Lisa Kruse, Margaret Larson, Tom Jacobs, Jayne Rifenberg, Jeff Wolf, Araysa Simpson, Shawn Kudron, Angel Lee, Jenna Theler, Joella Striebel, Jason Witt, Andrew Rasmussen, Monica Kruse, Charles Ashbeck, Rob Abraham, Troy Harcey, Toya Reynolds, Sutha Veerasamy
<b>MEMBERS EXCUSED:</b>	Kim Cable, Keonte Turner, Jean Young/Jerri Hertel
<b>OTHERS PRESENT:</b>	Vicki Markussen, Mitch Reynolds, Mandy Bisek, Benjamin Ames, Jane Klekamp, Jim Verse, Judge Levine, Leah Durnin Hoover, Alayna Yang, La Crosse Resident, Kaitlyn Riley, Ben Moris, Laura, Maureen Friedland, Garrett Denning, Rachel Krueger, Ashley H, Nese Nasif, Eric Timmons, Monica Gorski, Jess Thill, Ty Don, Annie B, Rosenawa's iPhone, Greg Geboski

**CALL TO ORDER**

Chair Tim Gruenke called the meeting to order at 5:00 pm via Zoom

**MAYORAL FORUM WITH CANDIDATES VICKI MARKUSSEN & MITCH REYNOLDS**

Chair Tim Gruenke gave introduction of the candidates, focus of this particular forum on Criminal Justice issues, and outline of how the forum will operate.

QUESTION	REYNOLDS RESPONSE	MARKUSSON RESPONSE
If elected mayor what is your #1 priority to address crime in La Crosse?	Understand that the impacts of crime are different depending on who you are, where you live, and what demographic you may fall into. True as well for policing and police practices. Different perspectives are brought to the topic of crime and policing depending on their experience. Speaks of his own personal experience with La Crosse Police being extremely positive. The first way to deal with crime in the community is to understand the needs of the people of the City of La Crosse and how it impacts them. Discusses how crime rates have remained stable over the last 10	The mayor needs to meet the team. Has met with Chief Kudron and Assistant Chief Abraham and would like to meet the rest of the team. The second thing is that hearing what people are saying when she goes door to door. People talk about safety, at the level they interact. Ensure community voices are being heard, so ensuring we get the survey back from UWL who is working on that community feedback is critical. One of the things spelled out in First 100 Days plan is assessing the state of our people. With coming out of a pandemic we know that the mental strain is higher than it has ever been

	<p>years in regards to property crimes and decreased in regards to violent crime, yet how we perceive that crime can be significantly greater depending on perspective. First priority is to make sure we're having an open conversation in relation to crime and policing, and begin that process immediately with community members and community stakeholders.</p>	<p>and drug addictions are up. Interested in talking to non-profits and others in the community to determine what we need to do to get people to healthy ways of interacting. The mental health and wellness of our people have an integral role.</p>
<p>What is your plan for the first 90-120 days to establish trust and cooperation with system partners?</p>	<p>Making sure we take the time to meet with the many stakeholders involved to assess how stakeholders interact with Criminal Justice System and how it impacts our community and neighbors that live here. In regards to the police department and city police union, have to help keep them in account as well as make sure we are addressing their needs, as well as the county, the courts, the YWCA and the work being done with racial sensitivity and restorative justice, etc.</p> <p>References meeting a few weeks ago in which criminality gets tied into homelessness. This is an example of conversations that are needed to understand at a more comprehensive level.</p>	<p>Covered a bit in previous question. First of all making sure she has identified all the partners. There are different doors that people enter into the system. Determining where the gaps are. Determining where partnerships have worked well and not so well. What is the vision moving forward. Taking all viewpoints and understanding the themes. Understanding the role of Police Chief and Officers. What are the key areas that we need to work on.</p>
<p>What ideas do you have to address the homelessness problem in La Crosse other than using police and the jail to address that population?</p>	<p>Intrigued by Chelsea Hub model that is an interactive method for being proactive towards addressing the needs of those community members who are at risk. Identifying the needs and allocating community services to focus on those needs so there isn't a need for constant ongoing policing. Example of police responding to same individuals 6 times in 1 night, as an example of inefficiency. By having a more proactive and more socially conscious way of addressing these issues we don't have to rely on our police so much.</p>	<p>Commendable that police are there 24 hours / day, 7 days / week, 365 days / year, so they seem like a logical response, but not always the best response. We have the Collaboration to End Homelessness who has the skillsets that are needed. These partners have talked about mobile crisis to go out and meet the needs of the individuals. One of the shared goals between the City and this group is the decriminalization and the providing of resources. So if there is another entity that can respond to those calls that are appropriate, we</p>

		<p>should have those conversations. In the meantime, interested in an idea that Chief Kudron brought up about a co-responder model, bringing someone who is trained in mental health along with the police officer could make a difference.</p>
<p>Two of our largest issues in the Criminal Justice system are drug addiction and mental health. What ideas do you have for increasing resources or solutions for these problems outside of the use of police resources?</p>	<p>We are definitely lacking resources for addiction and mental health. Speaks of personal experience in family with mental health and addictions. Difficult to find someone who has not been impacted by the devastating effects of addiction. One thing we need to do is advocate for the removal of stigma associated with seeking help for addiction. This can be part of the leadership the mayor brings to the city. Having the personal experience in his family, helps him to understand the struggle and demons that people face on a regular basis.</p> <p>Make sure we're advocating for opportunities with local providers, such as Coulee Recovery Center wanting to provide a recovery facility in community.</p> <p>Important that the mayor is advocating for decreasing the stigma, but also clearing the way and removing restrictions for organizations to allow organizations to pursue creating service in community.</p>	<p>This is a complicated problem, and intertwined with everything. One of the main issues is just not having the services to address addiction and mental health, leading people to go outside our community for those services. Need to have conversations with healthcare providers to see how they can better meet those needs. No representatives of the local healthcare organizations in the CJMC stakeholder group, so how do we pull them into these conversations. There is a financial component that presents a gap. If we're not treating those individuals, incarceration is sadly effective once you get them in, get them the medication, and have some success rates. But that is not the answer. However we can get the right team of individuals before arrest, can detect the needs of the person and meet those needs. Tremendous opportunity for diversion prior to accessing the system.</p>
<p>The CJMC asked a subcommittee to look into the creation of a citizen advisory board to allow further community oversight of police. What is your opinion on the creation of such a body?</p>	<p>The subcommittee is advisory, just like the CJMC is advisory in nature. There is perception that the subcommittee is somehow creating an advisory board, but that is not the case. They're investigating, identifying, and making recommendations for such a board. He sees nothing wrong with studying this concept. There is already something in place such as this in Madison. Drawing good</p>	<p>Feels there is a lot of commonality between the goals of the subcommittee and the La Crosse Police Department and the Police and Fire Commission that oversee them. Everyone wants a safer community, vibrancy, reduce criminalization and trust is needed and information gathered in a trusting way. Where feedback is provided, acknowledged and there's accountability to that feedback to</p>



	<p>lessons from that and getting input from the community through survey conducted by UWL are the right steps to determine whether such an oversight board would be right for our County. As far as the board itself, doesn't think there is anything wrong with having additional oversight, seeing it more as an ombudsman role where a citizen who may have a complaint can know there is a citizen group that will make sure that there is follow through on that complaint, which doesn't seem to be an easy process with the Police and Fire Commission. Appreciates the work the subcommittee is doing, looks forward to the recommendations, and looks forward to potentially having a citizen advisory board.</p>	<p>say what are you going to do with it, and accountability back to those providing that feedback. Because if they are providing feedback and they are experiencing the exact same things out of the Police Department, then there's some concerns. We obviously all want people to have a dignified interaction with our police. The survey that's being done provides valuable feedback, and she is looking forward to it and seeing how widespread the response was. We unite on protecting and serving, those are the areas of commonality. In speaking with Chief Kudron, he's very open to feedback, open to review of policies and manuals, desiring trust and transparency. In mentioning the Madison model, there is a difference in that is a City policy, this is a County policy. There is state statute that gets in the way. She is fore this group and the feedback coming in. One piece that is different is whether this is an oversight board or an advisory board. If an advisory board then much easier to work into those state statutes, and something that could be figured out.</p>
<p>What role do you see for the mayor in increasing or building trust between police and marginalized populations?</p>	<p>He has gotten feedback that communities that we look at as being marginalized would like to be heard more often, to make certain that they're feedback is part of the conversation. Community conversations to provide more opportunities for that structured environment, so it is something that is cooperative, and not something with conflict. Has also heard that the NRO programs are very well received by some of the communities that face the biggest challenges within our city. The effort has been appreciated by at</p>	<p>We can't assume that trust is given at the moment of interaction. The mayor, then, is somewhat of a trust builder, and trust is built over multiple interactions. Having relationships with individuals and organizations. They understand the needs that they have of the city, they understand the type of dynamics that they want to have with the city. It begins with conversation, and understanding the shared goals. When we do that repeated times and are accountable to what we say we are working on as a city, not just the police. By</p>

	<p>least some of the people that he has spoken to who have had some conflicts with the police. Therefore, would like to see a broader conversation in regards to NRO's. Also believes it is essential for the Mayor to be the advocate for making certain that we're reaching out to BIPOC communities that feel like their interests are not being considered in relation to policing. Work with the police and those in those communities to help them feel like they have a seat at the table.</p>	<p>having a system that is about continuous improvement. How do we make our relationships and our systems better. There is a cultural piece to this, and when we are always having negative interactions, that's not a way to build trust. We also have to be celebrating as a community the incredible diversity that we have. Obviously the police department plays a key role in that as well. We can't forget to celebrate the good along with the challenges.</p>
<p>The School Resource Officer (SRO) program has been under review for the last year. Do you have any ideas for the role of police or the city in serving at risk youth in the community?</p>	<p>Strong opportunity to evaluate how we've been interacting with the school system and police. Find out what are the best parts about that and replicate those within either the school district, the community or both. One of the benefits that some felt were police building relationships in schools, but those relationships weren't always good and sometimes were. Personal experience with children growing up in La Crosse School District were extraordinarily positive. Experience matters. That's not the case for everyone. Need to understand where those negatives were and try to not do that again. Defers to the School District on the SRO issue because they went through a comprehensive study and identified what they felt were significant failures within the SRO program and a massive contributor to the school to prison pipeline. Believes they are working on plans to make certain that they are reaching out in relation to school social work to address the needs of that at-risk community. Believes we can work with the School District collaboratively to make certain that we're addressing those needs as</p>	<p>We have to accept the School District's answer and their plan. Describes her personal experience with an email being sent out from the principal who have heard concerns from students and teachers that there is a safety need. Mom heart says, do I want an officer 10 seconds away or 10 minutes away, obviously I'm going to say 10 seconds. Parents and teachers have concerns and we have to make sure those concerns are being addressed. We have to be monitoring how many calls police officers are still making to the schools. Impressed with a meeting downtown a few weeks ago in which an officer there remembered the names of her boys and asked how they were doing. Told her that the officer had formed a relationship with her kids. However have to address what is going to happen with our juveniles. References the System of Care that will hopefully get expanded out into the community. Diverting juveniles from going into the system and getting them the resources they need and reducing number of arrests. How do we keep positive</p>

	well.	connection to police officers? Ensure it is not a threatening interaction, but an ongoing relationship.
Both locally and nationally the police have been under pressure to make changes. What is your view of policing in today's society? For example, are there any changes you would like to explore?	<p>One of the key things to remember is that the police are not separate from our community, they're part of our community, and their policing is a reflection in a lot of ways the rules that we require of them. If we want to really change policing in our society we need to change how we're expecting them to enforce laws. This will likely be bigger than a city standpoint, although we can do something about how we deal with certain crimes.</p> <p>He is open to the ideas of reallocating resources from the police department if we can identify ways where the needs they fulfill on a regular basis as it relates to social work, mental health, addictions. If we can find ways to reallocate these resources to free up police to do police work, would be open to that. Would like to advocate with Police Chief for additional racial sensitivity training. Look at strategic planning the department did a couple years ago and identify on a regular basis if they're fulfilling the obligations of that strategic mission. For instance, social media posts that can be frightening or point out dangers in our community – are those fulfilling that strategic mission?</p>	<p>Our police officers have a very tough job, making approximately 60,000 calls a year which is incredible. There's more and more demands on them, knowing the statistics mental health and addiction adds a whole complexity to our police officers. One of the first questions she asked of officers was how's your morale, because they take on a lot of negative energy and it's important to make sure they are stepping out of constantly feeling like they have a target on their back. To appreciate the work that they are doing. Feels that police have the same goals that everyone wants to have a safe community. Very impressed with our police department that they are open to feedback. If we can help relieve their work with things like mobile crisis unit or something that gives them support and allows them to focus on other areas that would be important.</p> <p>Would the city support LBTQ training – thinks building trust with that community and being interested in what is important to those groups and incorporating it. One of the most pressing things to continue, ensure we are listening to neighborhood groups. Have heard from many of those groups that they have fears with defunding the police, we need to be focusing on safety and we can't cut our way to safety. Ensure our communities are feeling supported and relationships are being formed with our police officers.</p>

Is there anything else you would like people to know about your views on crime and our justice system in La Crosse?	Important to understand that we need to have conversations with not only those that are impacted by crime – and many likely will be impacted by crime – and also those that feel they are feeling be unjustly impacted by the Criminal Justice System. There is very strong evidence that there is a disproportionate impact of the Criminal Justice System on our BIPOC communities, right here in our own community. Doesn't think status quo is good enough. What can we do in the City of La Crosse that can have some impact on that? Believes that crime originates in the socioeconomic circumstances that we come from, and so how can we impact the circumstances proactively, rather than reactive on the back end that is more costly. Advance our community that is proactive rather than reactive.	Read the strategic plan of CJMC, first observation, where are the metrics? How do you know how you are doing? In terms of collaboration between CJMC and the City would like to see some common metrics (recidivism, deferrals, etc.). City of La Crosse brings in 80% of individuals into the criminal justice system. As mayor would be looking to all department heads, especially police department, to use their expertise. Want them to have connections to other communities to find innovation and solutions to our problems. Commends our police department for transparency tab on website. Wants to make clear, she is not for defunding the police. I think that does not align with the values of our community. The number 2 thing she hears is that safety is a concern for the community and if we say that we are going to have fewer police on the street that is a concern. Look for more efficient, effective, and different ways of providing service. Ensure communicating out how changing as a police department and the city.
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Both candidates shared their websites:

[mitchreynolds.com](http://mitchreynolds.com)

[vickiformayor.us](http://vickiformayor.us)

## **APPROVAL OF FEBRUARY 17, 2021 MINUTES OF THE CRIMINAL JUSTICE MANAGEMENT COUNCIL**

**MOTION** by Tom Jacobs / Judge Horne to approve the February 17, 2021 minutes of the Criminal Justice Management Council. **Motion carried unanimously;** Turner, Cable, Young/Hertel excused.

## **PUBLIC COMMENT:**

Benjamin Ames – Comments on Facebook post of La Crosse Professional Police Supervisors and Officers Association, regarding member of Council, Joella Striebel intending to cast her in a negative light. Feels it was entirely inappropriate and potentially puts her in danger in the community with how widespread it was shared. Post stayed up until current Mayor

commented on the in propriety of it. Feels this is totally unprofessional. Would like to see investigation and accountability to the person(s) behind that post.

Rev. Benjamin Morris – Comments on last month's meeting and was disheartened by Officer Abraham took toward this committee. Reverend Morris also serves in a very public role and believes in a role of public accountability there are times that are uncomfortable. If this committee and our community is going to work toward goals of having public accountability for policing. We're going to work toward the goals of justice and racial representation, it is important to ensure personal grievances are not brought into the meeting. There are 2 professions that have watched their public status plummet and lose public trust – police and clergy. Commends committee for the work it is doing and the members who have sat through harassment. As La Crosse Police Department sits through moments of discomfort, that we realize that it is only through public accountability that any institution can gain trust in the community.

La Crosse Resident / Sarah – Comments on Facebook post. Not comfortable with name or face being associated with how it impacted her. Makes for a bad taste of how views police department. More telling that it took post from Mayor to take it down. Hoping an apology was offered to the woman, but the community has not heard this apology. Feels they behaved badly and can't take that back. Once put out there the whole community will judge you for it. Reckless. Appreciate the prior comments. The damage done to this woman is real. She was not criminal and got hung out. Will be very hard to undue. Appreciates those that show up to these committees and puts their lives and the lives of their families on the line to do this important work of holding people accountable for their words and actions.

#### **INFOMRATIONAL/MISC. ITEMS:**

Tim and Lisa have heard from a number of committee members, community members, and others that echo what many of the members of the public have said. Tim and Lisa have prepared statements to share with the committee. For the citizen members on this committee it is important to know that we feel the Police Union's post was over the line and cannot go without some statement from us.

#### **Tim's Statement:**

*"Want the police union to know this is very intimidating to citizens and doesn't think they realize just how intimidating it can be. This is not an example of ethical or professional behavior. The Criminal Justice Management Council is founded on the idea that we bring people together who have different viewpoints. We discuss issues professionally and politely, making our community better for everybody. We have prosecutors and defense attorneys who don't always agree. We have judges and probation officers. Police and people who have been arrested by police. We've always tried to include the citizens of the community, who are not here to give us a pat on the back but to share their differences and share their criticisms, and to address any problems they have. So we can hear from them, listen to them, give them a voice and listen to people who normally have no voice, no matter how uncomfortable that makes those of us in the system feel. What the police union did was exactly the opposite. They were telling a citizen don't talk if you're critical of the police, don't speak up unless we want to hear from you, and if you have even a suggestion that there's going to be some criticism you'll be singled out. I can't imagine how that made her feel, and it's not something that we can condone. I'm glad to see that the post was taken down relatively quickly. Hopefully people realize their errors and understood how serious it was. The police union clearly has a problem with the committee that Joella was investigating, and I just want to be clear to everybody that we are the ones that asked to have that committee. We had a discussion and we've said this is something we have to*



*explore. We had someone from Madison come and speak about it and it was to explore the possibility that this committee would exist. She didn't do anything wrong, and she certainly didn't deserve to be treated that way. If the police union wants to build trust with communities, I think they have to first be willing to hear things that they don't like without defensiveness or using their power to defeat that criticism. If it did anything for me it was to point out the fact that that's exactly what we do need is something other than a Police and Fire Commission because citizens have been intimidated at just the mere suggestion that there might be something that might criticize or hold the police accountable. So, from my perspective as a chair, I apologize to Joella for her speaking her mind to be treated this way because this is not what we want. We want citizens to want to be in this floor, we want them to feel it is a good experience, a positive experience. And the last thing that we should have is for somebody to feel like they're being singled out by any member of the committee or organization."*

Lisa Kruse makes a statement:

*"I've been a citizen member on this council for nearly 8 years. I've dedicated a lot of time and energy to this group because I believe in the importance of the work done around this table. That work requires a dedication to evidence-based practices. Fact finding and researching, having collaborative, productive conversations about advancing the mission and vision of this group. Working to achieve an equitable contribution of voices around the table, both citizen and practitioner. The last several years has been devoted to diversifying the representation on this council to provide better perspective and important contributions from marginalized voices at this table. The attacks on one of our citizen members and the work of a subcommittee that was created by the CJMC has fundamentally threatened all of this work and is the opposite of what this group should be and should strive for. I strongly condemn the actions over the last several weeks that have put one of our members in fear of safety and well-being. It is important for us all to come together as a collective in condemning these actions lest we want a chilling effect on the climate of this council. If this group wants citizen members around this table, there must be a renewed effort to elevate those voices and establish their importance. Thank you."*

Joella Striebel makes a statement

*"Thank you for the opportunity to address the council. I joined the CJMC as a citizen member in the summer of 2017. I was interested in serving the community in this capacity based on a desire to deepen my understanding of the local criminal justice system from the perspective of those working within it, as well as a desire to bring the unique perspective of my own experiences and my windows into the experiences of others. As an addiction professional, an activist, and an organizer, I'd had the opportunity to develop trusting relationships with many individuals who hold various marginalized identities and have interacted with our criminal justice system. These included people who use drugs, people with significant mental health challenges, people who've experienced homelessness, people who have supported themselves with sex work, people with CPS involvement, people with various disabilities, and intersecting with all of these, people who are Black, Indigenous, or People of Color. As I understand it, these connections along with my willingness to speak up and say things that might be uncomfortable or difficult to hear led to my being invited to serve on the council.*

*Until I joined the CJMC, my own experiences as a white woman in this community with law enforcement had been neutral to positive.*

*Serving on this council was supposed to be about us working together toward a common goal. It was supposed to be about having challenging ongoing conversations, together, to make improvements to our local justice system, to strengthen relationships between stakeholders and community members like me and those whose perspectives I hoped to help bring to the table with me, and to educate the community about how our justice system works. I understood that my role was to share with the communities I interact with what I learned here, and to share with the council what I learned from those communities. So that's what I did. It became evident early on that some stakeholders were more receptive to hearing uncomfortable feedback than others.*

*I never anticipated that volunteering my time to improve our community would negatively impact my life, safety, and health, but it has. In recent weeks, I have been singled out by law enforcement leaders and publicly identified as an enemy of the police. In my opinion, the assistant chief of the La Crosse Police Department interrupted a public meeting to question my character. The local police union somehow obtained and publicly shared private Facebook photos of me and, in my opinion, questioned my integrity and suggested that I am not capable of rational thought. These photos have been shared over and over again, leaving me vulnerable to public scrutiny in a way that I could never have predicted or prepared for. Because of my participation on a subcommittee, as directed by this body, I am now the target of ongoing harassment by others in the community. A belated private apology from Chief Kudron does little to counteract the harm that has been done publicly. My family and I do not feel safe in our home. We do not feel safe in our community.*

*The police did that.*

*Two statements that I made recently, and that I proudly stand by, have been the catalyst for the most recent harassment.*

*The first, I did say, and I believe "Strong communities prove police obsolete." This was cast as hateful. A belief that our community can become strong enough to render policing as we know it today obsolete is not an expression of hate. On the contrary, it is an expression of deep and abiding love for community, and an expression of faith in all of us that we can do better and we can be better for each other. I believe in a future where neighbors look out for one another and where everyone's basic needs are met.*

*The second statement, "All cops are bound to a system of violence and oppression," was mischaracterized as a statement that all cops are themselves violent and oppressive. This characterization is inaccurate and unfair. All cops ARE bound to a SYSTEM of violence and oppression. To deny this is to deny the very history and inception of policing, and to deny the experiences of those across this country who continue to suffer disproportionately from harmful policing practices. Those who are Black, Indigenous, and People of Color, LGBTQ+, those who are poor, those who are experiencing homelessness, those who are disabled, those who use drugs, those who experience mental health challenges, those who engage in sex work, those who are victims of sexual assault and domestic violence.*

*I believe that all police are bound to a system of violence and oppression in the same way that I believe that all white people, myself absolutely included, are bound to white supremacy and that all men are bound to toxic patriarchy. These are not fringe ideas. They are well-supported by research in sociology and criminology, as well as the lived experiences of people all over the world.*

*The reactions by law enforcement to the exploration of community oversight of police in La Crosse have demonstrated clearly just how urgently additional oversight is needed and how inadequate the current system is at keeping civilians safe from police abuse of power. For that, I express my deepest thanks to the City of La Crosse Police Department.*

*It has become clear that I can either serve on this council in a way that is authentic and true to my values, or I can do everything in my power to try to keep myself and my family safe, but I cannot do both. I choose my safety. This is my last CJMC meeting as a citizen member.*

*My participation on the CJMC and its subcommittees has been unfairly painted by certain members of the police as problematic and divisive. It is my expectation and sincere wish that removing myself as a supposed obstacle will reduce police resistance to the creation of a Community Oversight Board, which is so obviously and desperately needed.*

*Thank you”.*

Tim thanks Joella for her time and dedication to the Council.

Judge Horne comments – thanks Joella for her energy and effort that she has devoted to this, and unfortunate that she has been put in this position. Feedback is never comfortable. Many issues brought to the floor. Has a lot of respect for law enforcement, and that others have another experience. People in positions of authority need to listen to those that are impacted by our actions and our statements. Politics today are one of divisiveness, hostility. It is important we listen to feedback of those of different backgrounds and experience. From Judge’s perspective, involvement in this council has been enlightening. This whole effort is to help us do a better job at the jobs we do. We depend on the trust of the community. That is something that is earned. The community has the right to expect that when they want to share their experiences, that we will listen and be thoughtful before responding. Hopes that all of us in positions of authority can respect those that appear before the committee, and recognize the good faith in sharing their experience, and take a step back to reflect before reacting. Thanks committee members for having the good community sense and commitment to the community for sharing their experience, and hopes that those in positions of authority respect that experience. Thanks Joella for her service and commitment and hopes she reconsiders, but would understand if she doesn’t. Appreciates the other citizen members for their service.

Monica Kruse expresses her dismay at the fact that one of our competent, committed citizen members has been scared off by the exact thing this committee was looking to eliminate in our community. Joella has done an exceptional job at leading the subcommittee. Extremely disappointed in the pressure that has been exerted has caused her to leave. Monica feels more emboldened to do this work. Hope that Joella reconsiders. All on committee are committed to doing the work to find ways to make our community safer and more responsive.

Lisa Kruse comments on her respect for Joella’s request to leave the council, and feels this council should not pressure her to come back. Values her as a member, and is grateful for Joella’s advancement of the goals of CJMC. Sad that she is in such fear of her wellbeing and

safety due to the actions of the folks that should be the people there to protect us and keep us safe.

Angel Lee comments (difficult to hear due to technical issues). As victim advocate and advocate of color leaving words of encouragement to Joella. Thanks her for being so vulnerable in such a public space. Hears points of empowerment and disappointment. Leaves Joella with a quote, "Vulnerability is the most accurate measure of courage."

Sutha Veerasamy comments - On the Council for a while now and has spoken up on issues of race. No matter where brings up the issue of race, they are quick to point out that La Crosse is not like Chicago, LA, New York. This incident shows us that La Crosse is no different. As a person of color, shudders to wonder what would happen to him if he had been the one to make comments, if this is what happens to a white woman? "What would they do to this brown boy?" If we are willing to acknowledge that Chicago has a problem with their police force, we have to acknowledge we do as well. It seems there is one individual in the police force that is the face of the police community, and seems to be giving his voice to each issue that comes up. By allowing this, it seems to suggest that this individual is the face of the police force and it is the view of the department. Would like to hear something from the Chief that says clearly, that this individual does not represent us. "Convince us, convince me."

Mandy Bisek comments as CJMC staff person, and another leader in the criminal justice system, noting the Council's Mission and Vision, that is not often reviewed or reflected, but seems appropriate at this time. Perhaps reviewing at further meetings.

CJMC MISSION: The Criminal Justice Management Council seeks a just, coordinated and accountable criminal justice system for La Crosse County by promoting collaboration and engagement of criminal justice stakeholders and the community.

VISION STATEMENT: All people in La Crosse County experience a healthy, safe and just life.

Tim reminds everyone to vote for Mayor on April 6<sup>th</sup>.

**ADJOURN:** There being no further business, Chair Gruenke adjourned the meeting at 6:20 pm.

Disclaimer: The above minutes may be approved, amended or corrected at the next committee meeting.

Recorded by Mandy Bisek

**LA CROSSE COUNTY, WISCONSIN**  
**SCHEDULE OF REVENUES, EXPENDITURES, AND CHANGES IN**  
**FUND BALANCE - BUDGET AND ACTUAL**  
**HEALTH**

**Year Ended December 31, 2020**

	Budgeted Amounts		Actual Amounts	Variance with Final Budget
	Original	Final		
REVENUES				
Taxes:				
Property taxes	\$ 2,129,511	\$ 2,129,511	\$ 2,129,511	\$ -
Intergovernmental revenues:				
Grants and aids	1,601,844	2,923,521	2,845,754	(77,767)
Licenses and permits:				
Inspection fees and permits	589,194	589,194	576,781	(12,413)
Dog licenses	135,784	135,784	147,976	12,192
Public charges for services:				
Health services	381,660	381,660	182,065	(199,595)
Intergovernmental charges for services:				
Health services	2,890	2,890	4,158	1,268
Miscellaneous revenues:				
Donations and not-for-profit grants	281,771	171,032	155,833	(15,199)
Total revenues	5,122,654	6,333,592	6,042,078	(291,514)
EXPENDITURES				
Health and human services:				
Administration	550,838	596,654	250,842	345,812
Disease education and support	347,688	1,664,961	1,845,324	(180,363)
Health education and safety	599,741	606,580	311,171	295,409
Health prevention	1,123,715	1,123,877	487,924	635,953
Healthy living	911,570	977,438	804,091	173,347
Inspection and testing	1,008,334	1,016,650	641,796	374,854
Preparedness	310,617	310,617	233,163	77,454
Substance abuse education	332,019	294,269	207,369	86,900
Other health	75,939	123,050	70,544	52,506
Capital outlay	23,000	23,557	7,235	16,322
Total expenditures	5,283,461	6,737,653	4,859,459	1,878,194
Excess (deficiency) of revenues over (under) expenditures	(160,807)	(404,061)	1,182,619	1,586,680
OTHER FINANCING SOURCES				
Transfers in	9,680	9,680	9,680	-
Net change in fund balance*	\$ (151,127)	\$ (394,381)	1,192,299	\$ 1,586,680
FUND BALANCE, BEGINNING			1,980,195	
FUND BALANCE, ENDING			\$ 3,172,494	

\*The net change in fund balances was included in the budget as an appropriation (i.e., spenddown) of fund balance.



**LA CROSSE COUNTY, WISCONSIN  
HEALTH DEPARTMENT FINANCIAL COMPARISON  
FUND BALANCE - ACTUAL  
HEALTH**

	2015	2016	2017	2018	2019	2020 (Unaudited)
<b>REVENUES</b>						
Taxes:						
Property taxes	\$ 1,952,400	\$ 2,028,432	\$ 2,065,565	\$ 2,105,359	\$ 2,129,511	\$ 2,129,511
Intergovernmental revenues:						
Grants and aids	1,582,780	1,775,207	1,788,608	1,479,209	1,716,999	2,845,754
Licenses and permits:						
Inspection fees and permits	525,874	548,327	576,750	561,514	588,210	576,781
Dog licenses	116,782	119,321	128,977	140,679	142,444	147,976
Public charges for services:						
Health services	371,794	355,170	426,137	322,337	351,171	182,065
Intergovernmental charges for services:						
Health services	2,289	3,600	2,400	-	47	4,158
Miscellaneous revenues:						
Donations and not-for-profit grants	121,238	215,705	225,800	324,090	403,806	155,833
<b>Total revenues</b>	<b>4,673,157</b>	<b>5,045,762</b>	<b>5,214,237</b>	<b>4,933,188</b>	<b>5,332,188</b>	<b>6,042,078</b>
<b>EXPENDITURES</b>						
Administration	419,314	368,135	431,303	439,446	486,057	250,842
Disease education and support	289,339	413,999	533,726	298,905	313,229	1,845,324
Health education and safety	465,285	528,721	650,483	573,030	600,039	311,171
Health prevention	954,890	1,012,826	1,071,584	999,573	1,036,727	487,924
Healthy living	1,118,816	1,133,918	1,092,436	961,774	910,215	804,091
Inspection and testing	808,197	802,987	791,782	795,271	896,488	641,796
Preparedness	296,569	332,287	388,304	249,237	346,661	233,163
Substance abuse education	160,369	171,683	177,842	224,611	318,542	207,369
Other health	44,547	64,076	87,685	197,986	125,300	70,544
Capital outlay	85,415	100,457	2,830	14,884	21,713	7,235
<b>Total expenditures</b>	<b>4,642,741</b>	<b>4,929,089</b>	<b>5,227,975</b>	<b>4,754,717</b>	<b>5,054,971</b>	<b>4,859,459</b>
Excess (deficiency) of revenues over (under) expenditures	30,416	116,673	(13,738)	178,471	277,217	1,182,619
<b>OTHER FINANCING SOURCES (USES)</b>						
Sale of capital assets	-	-	-	18,982	-	-
Transfers in	46,625	48,490	78,782	20,518	9,680	9,680
Transfers out	-	-	-	(5,000)	-	-
Total other financing sources (uses)	46,625	48,490	78,782	34,500	9,680	9,680
<b>Net change in fund balance</b>	<b>77,041</b>	<b>165,163</b>	<b>65,044</b>	<b>212,971</b>	<b>286,897</b>	<b>1,192,299</b>
<b>FUND BALANCE, BEGINNING (as restated)</b>	<b>1,113,874</b>	<b>1,250,120</b>	<b>1,415,283</b>	<b>1,480,327</b>	<b>1,693,298</b>	<b>1,980,195</b>
<b>FUND BALANCE, ENDING</b>	<b>\$ 1,190,915</b>	<b>\$ 1,415,283</b>	<b>\$ 1,480,327</b>	<b>\$ 1,693,298</b>	<b>\$ 1,980,195</b>	<b>\$ 3,172,494</b>

\*The net change in fund balances was included in the budget as an appropriation (i.e., spenddown) of fund balance.

**Human Services 2020 Budget Summary**  
**Unaudited Year-End Results**

**SECTION SUMMARY**

	<b>2020 Amended Budget</b>	<b>Unaudited Actual Amount</b>	<b>Net Effect + (-)</b>
<b>HUMAN SERVICES OPERATIONS / CONTRACTS</b>			
Revenues	95,680	95,287	(393)
Expenditures	(124,146)	(86,000)	38,146
<b>Net</b>	<b>(28,466)</b>	<b>9,288</b>	<b>37,754</b>
<b>FAMILY AND CHILDREN'S SERVICES</b>			
Revenues	8,295,085	8,877,001	581,916
Expenditures	(8,452,516)	(7,242,589)	1,209,927
<b>Net</b>	<b>(157,431)</b>	<b>1,634,412</b>	<b>1,791,843</b>
<b>INTEGRATED SUPPORT AND RECOVERY SERVICES</b>			
Revenues	26,010,385	25,909,754	(100,631)
Expenditures	(26,060,873)	(24,281,685)	1,779,188
<b>Net</b>	<b>(50,488)</b>	<b>1,628,069</b>	<b>1,678,557</b>
<b>JUSTICE SUPPORT SERVICES</b>			
Revenues	7,644,963	7,407,337	(237,626)
Expenditures	(7,683,695)	(6,368,199)	1,315,496
<b>Net</b>	<b>(38,732)</b>	<b>1,039,138</b>	<b>1,077,870</b>
<b>MVHS</b>			
Revenues	1,903,045	1,908,365	5,320
Expenditures	(1,949,100)	(1,842,900)	106,200
<b>Net</b>	<b>(46,055)</b>	<b>65,465</b>	<b>111,520</b>
<b>ECONOMIC SUPPORT SERVICES / WREA</b>			
Revenues	7,416,663	7,791,888	375,225
Expenditures	(7,416,663)	(7,485,899)	(69,236)
<b>Net</b>	<b>-</b>	<b>305,988</b>	<b>305,988</b>
<b>ADRC / AGING</b>			
Revenues	4,092,960	3,894,357	(198,603)
Expenditures	(4,049,712)	(3,637,385)	412,328
<b>Net</b>	<b>43,248</b>	<b>256,972</b>	<b>213,725</b>
<b>TOTAL HUMAN SERVICES</b>			
Revenues	55,458,781	55,883,989	425,208
Expenditures	(55,736,705)	(50,944,656)	4,792,049
<b>NET TOTAL</b>	<b>(277,924)</b>	<b>4,939,332</b>	<b>5,217,257</b>
Fund 210	(275,117)	4,322,758	4,597,874
Fund 220	(46,055)	65,465	111,520
Fund 230	-	294,138	294,138
Fund 255	43,248	256,972	213,725
	<b>(277,924)</b>	<b>4,939,333</b>	<b>5,217,257</b>

**Human Services Quarterly Fiscal Report  
2021 - 1st Quarter Projection**

**SECTION SUMMARY**

	<b>Current Annual Budget</b>	<b>Projected Annual Amt</b>	<b>Proj. Annual &gt; (&lt;) Budget</b>
<b>HUMAN SERVICES OPERATIONS / CONTRACTS</b>			
Revenues	56,000	56,000	-
Expenditures	(61,025)	(56,000)	5,025
<b>Net</b>	<b>(5,025)</b>	<b>-</b>	<b>5,025</b>
<b>FAMILY AND CHILDREN'S SERVICES</b>			
Revenues	8,423,260	8,411,786	(11,474)
Expenditures	(8,558,555)	(7,984,225)	574,330
<b>Net</b>	<b>(135,295)</b>	<b>427,560</b>	<b>562,855</b>
<b>INTEGRATED SUPPORT AND RECOVERY SERVICES</b>			
Revenues	24,323,567	27,622,068	3,298,501
Expenditures	(24,342,057)	(25,040,237)	(698,180)
<b>Net</b>	<b>(18,490)</b>	<b>2,581,830</b>	<b>2,600,320</b>
		*	
<b>JUSTICE SUPPORT SERVICES</b>			
Revenues	7,279,292	7,122,043	(182,249)
Expenditures	(7,309,995)	(6,466,751)	868,244
<b>Net</b>	<b>(30,703)</b>	<b>655,292</b>	<b>685,995</b>
<b>MVHS</b>			
Revenues	1,854,045	1,854,045	-
Expenditures	(1,895,263)	(1,790,560)	104,703
<b>Net</b>	<b>(41,218)</b>	<b>63,485</b>	<b>104,703</b>
<b>ECONOMIC SUPPORT SERVICES / WREA</b>			
Revenues	7,597,158	7,557,589	(39,569)
Expenditures	(7,597,158)	(7,694,316)	(97,158)
<b>Net</b>	<b>-</b>	<b>(136,727)</b>	<b>(136,727)</b>
<b>ADRC / AGING</b>			
Revenues	3,774,126	3,593,867	(180,259)
Expenditures	(3,780,582)	(3,516,842)	263,740
<b>Net</b>	<b>(6,456)</b>	<b>77,025</b>	<b>83,481</b>
<b>TOTAL HUMAN SERVICES</b>			
Revenues	53,307,448	56,217,397	2,884,949
Expenditures	(53,544,635)	(52,548,932)	1,020,703
<b>NET TOTAL</b>	<b>(237,187)</b>	<b>3,668,465</b>	<b>3,905,652</b>

\* Estimated \$2.5M CCS WIMCR settlement received earlier than normal

**Human Services Program Data**  
**Human Services Quarterly Report: Q1-2021**

**6B4**

**A. Child Protective Services (CPS)**

- I. CPS Access/Initial Assessment Unit
- II. CPS Ongoing Unit
- III. Permanency Resource Unit

**B. Justice Support Services (JSS)**

- I. Youth Justice Unit (YJ)
- II. Youth Facilities
- III. Adult JSS Services

**C. Justice Support Services (JSS) (continued...)**

- I. La Crosse Area Family Collaborative (LAFC)
- II. System of Care (SOC)

**D. Western Region for Economic Assistance (WREA)**

**E. Integrated Support and Recovery Services (ISRS)**

- I. Intake/Crisis Unit
- II. Outpatient Clinic
- III. Inpatient Mental Health

**E. Integrated Support and Recovery Services (ISRS) (continued...)**

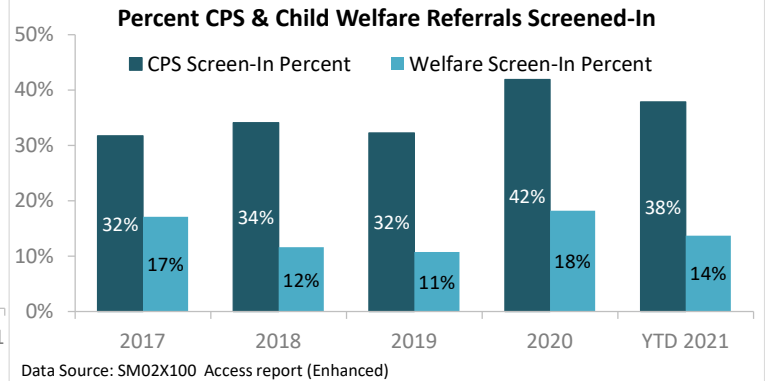
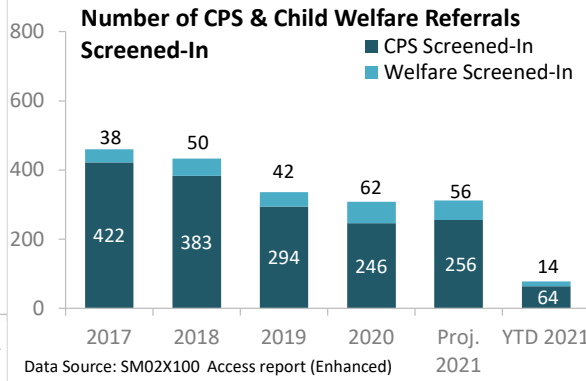
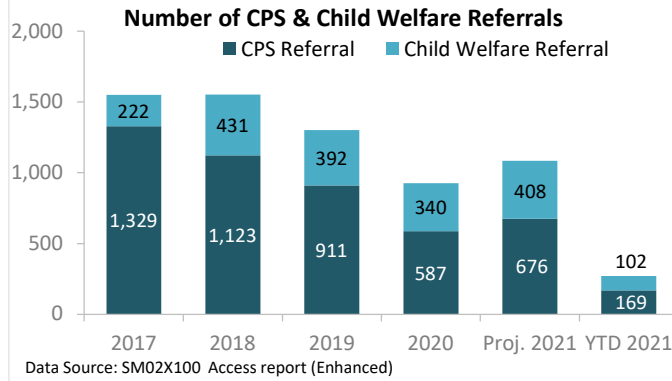
- IV. Western Region Integrated Care (WRIC): Comprehensive Community Services (CCS)
- V. Children's Long Term Support Waivers (CLTSW)
- VI. Other WRIC/ISRS Programs

**F. Aging and Disability Resource Services (ADRC)**

- I. Aging Disability Resource Center (ADRC)
- II. Adult Protective Services (APS)
- III. Aging

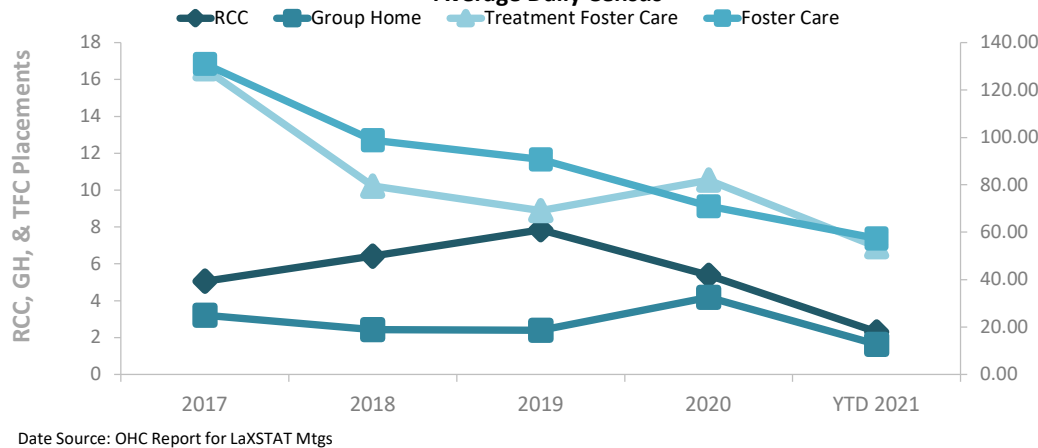
Human Services Program Data  
Family and Children's Section  
Human Services Quarterly Report

I) CPS Access/Initial Assessment Unit

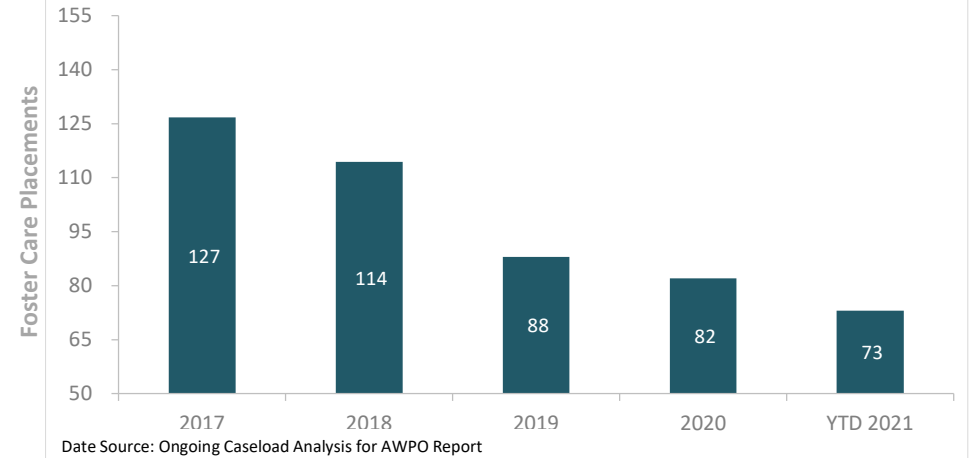


II) CPS Ongoing Unit

a. CPS Out-of-Home Care Placements:  
Average Daily Census

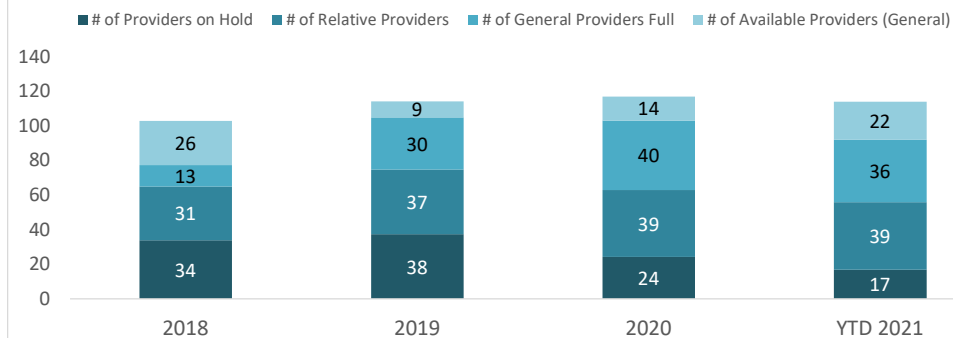


b. Average Number of Unduplicated Ongoing Cases

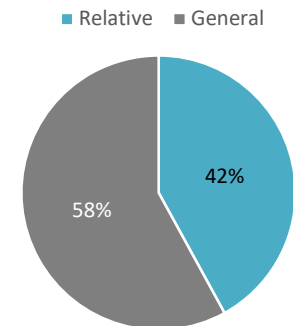


III) Permanency Resource Unit

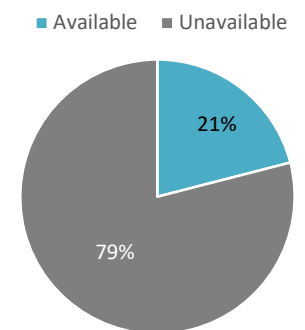
a. Avg. Number of Licensed Providers



b. Percent of Relative Providers



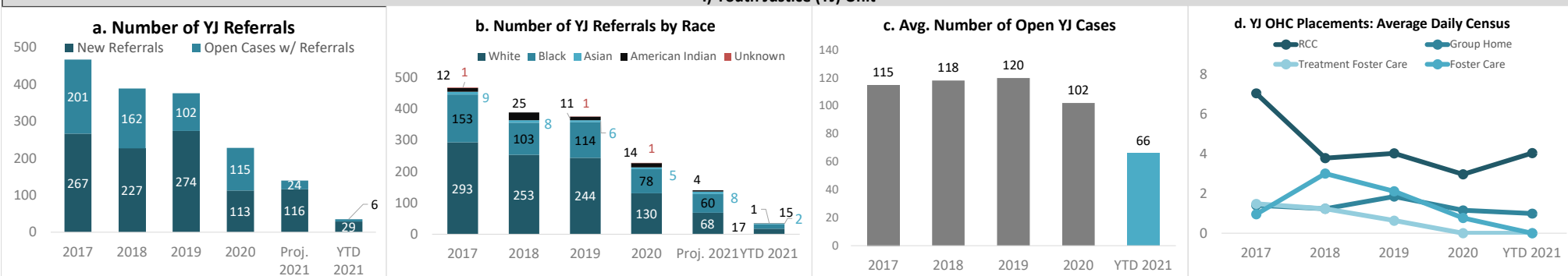
c. Percent of Available Beds



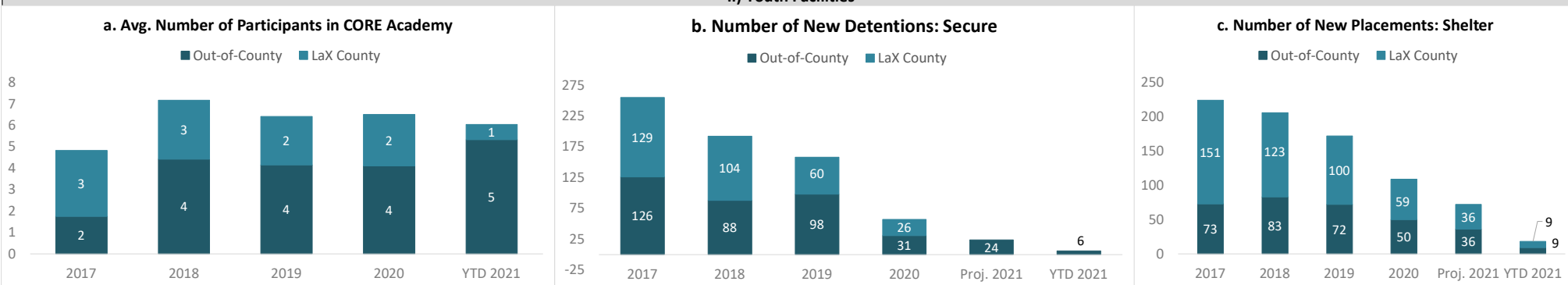


**Human Services Program Data  
Justice Support Services Section (JSS)  
Human Services Quarterly Report**

**I) Youth Justice (YJ) Unit**



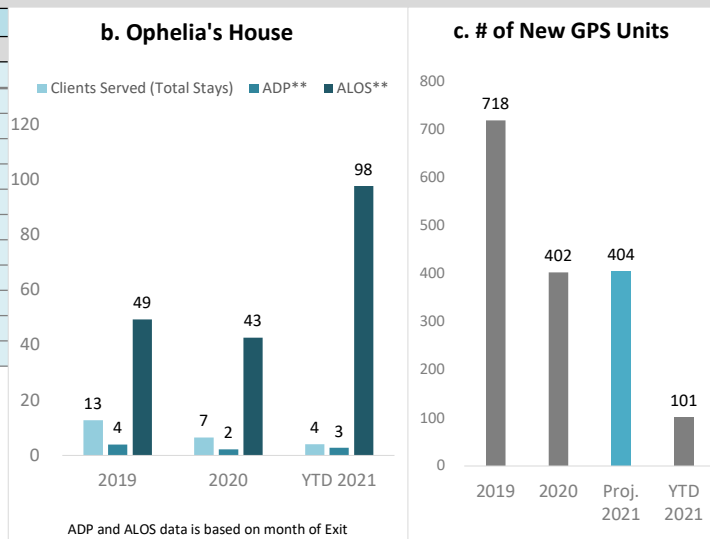
**II) Youth Facilities**



**III) Adult JSS Services**

a. Number of New Admissions by Program											
	Annual			Quarter 1		Quarter 2		Quarter 3		Quarter 4	
	2020	2021	Proj. 2021	2020	2021	2020	2021	2020	2021	2020	2021
Drug Treatment Court*	11	1	4	5	1	2	0	2	0	2	0
OWI Treatment Court*	53	16	64	18	16	7	0	10	0	18	0
OWI Prgrm: 2nd Offense*	38	11	44	12	11	8	0	12	0	6	0
Drug/Alcohol Testing**	11	2	8	9	2	1	0	0	0	1	0
Pre-Charge Diversion*	90	32	128	30	32	5	0	31	0	24	0
Post-Charge Diversion*	69	32	128	14	32	10	0	25	0	20	0
Sentenced*	75	14	56	29	14	20	0	17	0	9	0
Bond*	495	112	448	217	112	72	0	105	0	101	0
Pre-Trial Services*	3,054	744	2,976	811	744	675	0	807	0	761	0
# of IDP Assessments***	429	116	464	131	116	111	0	101	0	86	0
# of Drug Samples Cmpltd****	3,368	291	1,164	2,774	291	138	0	197	0	259	0

\*By New Admission  
 \*\*Specific to CPS, Economic Support, and Family Court  
 \*\*\*IDP=Intoxicated Driver Program  
 \*\*\*\*Changed from Tests to Samples in Q1-2020 & Reduced capacity due to Covid-19 Starting Q2-2020

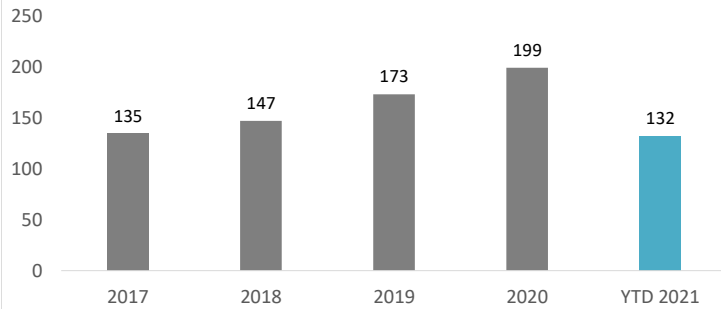


\*\*ADP=Avg. Daily Population; ALOS=Avg. Length of Stay. Both measured in days

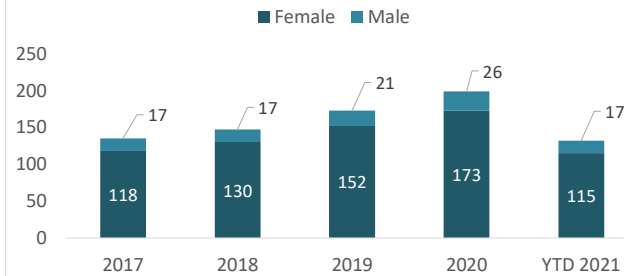
Human Services Program Data  
Justice Support Services Section (JSS)  
Human Services Quarterly Report

I) La Crosse Area Family Collaborative

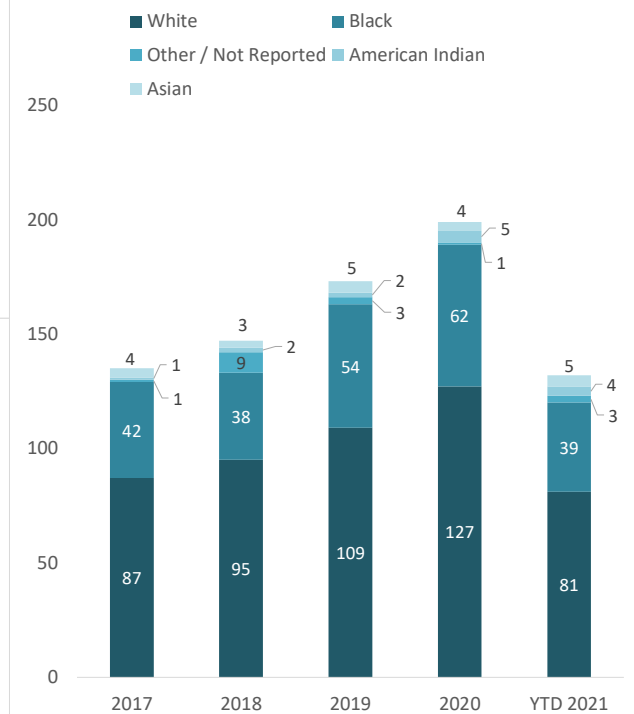
a. Number of Unduplicated Clients Served (YTD)



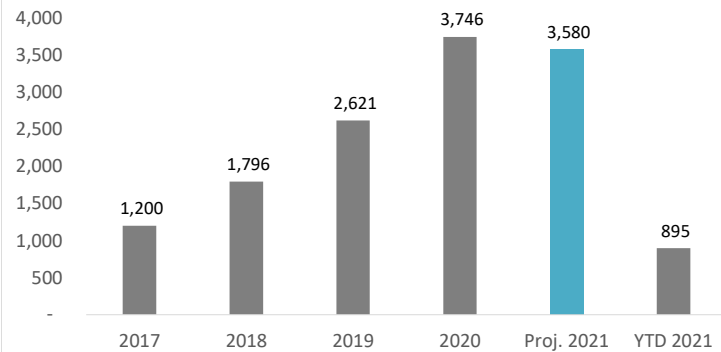
b. Number of Unduplicated Clients Served by Gender



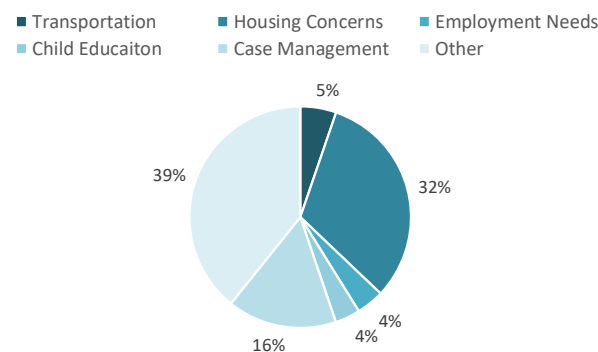
c. Number of Unduplicated Clients Served by Race



d. Number of Reasons for Contact



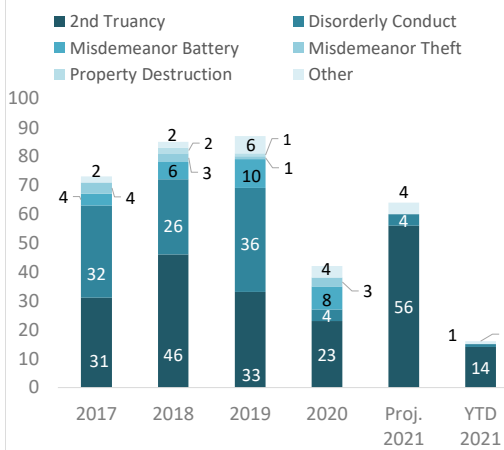
e. Reasons for Contact: Year-to-Date



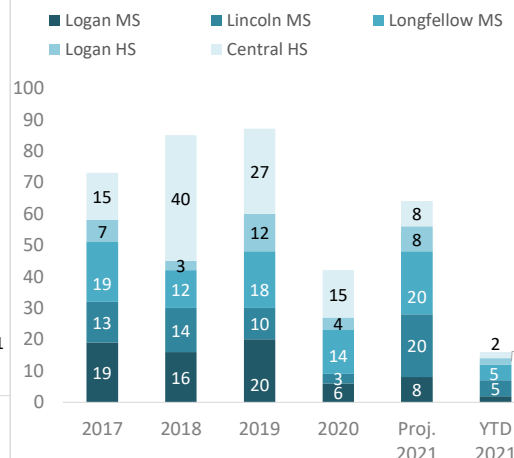
Note: Number of contacts is higher than number of clients served as clients may have multiple reasons for contacts;

II) System of Care (SOC)

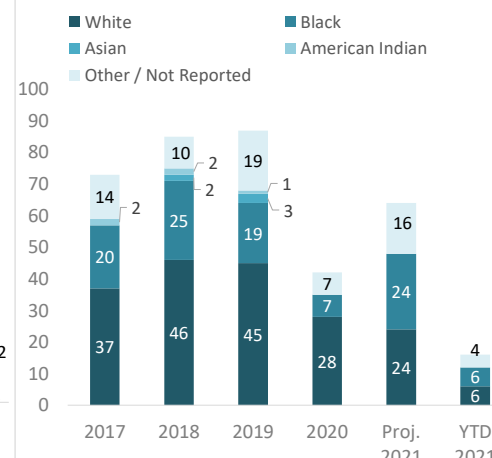
a. Focus Act (Reason for Intake)



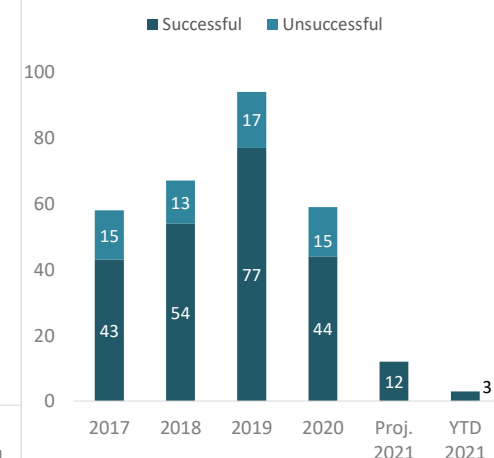
b. Intakes from Schools



c. Number of SOC Intakes by Race



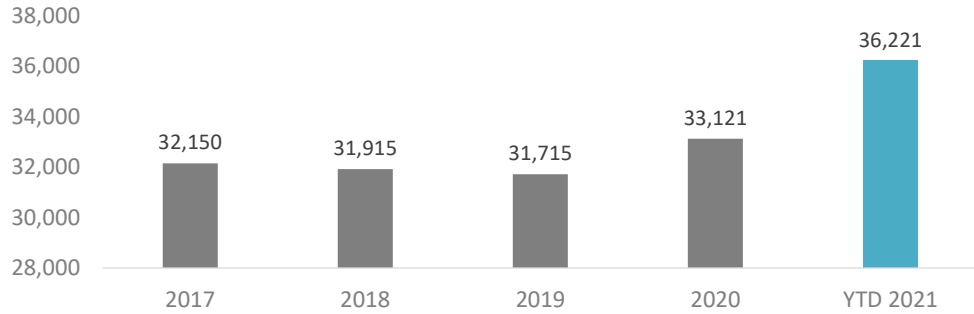
d. Number of SOC Discharges



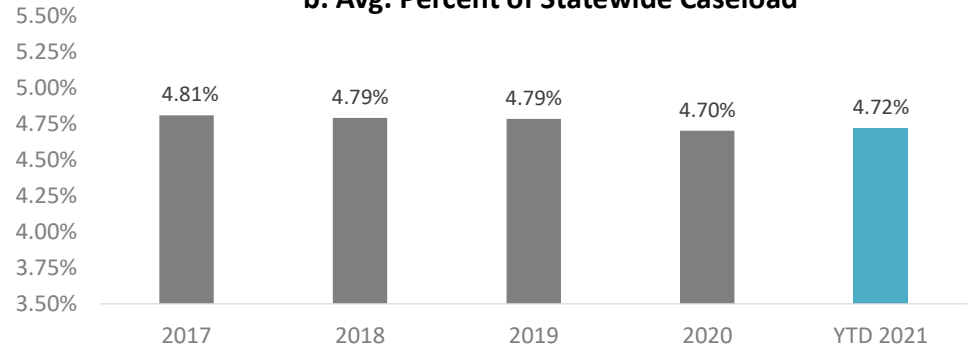
\*Note: 1st Quarter 2017 System of Care data includes intakes and discharges that occurred in 4th Quarter of 2016.

**Human Services Program Data  
Western Region for Economic Assistance (WREA)  
Human Services Quarterly Report**

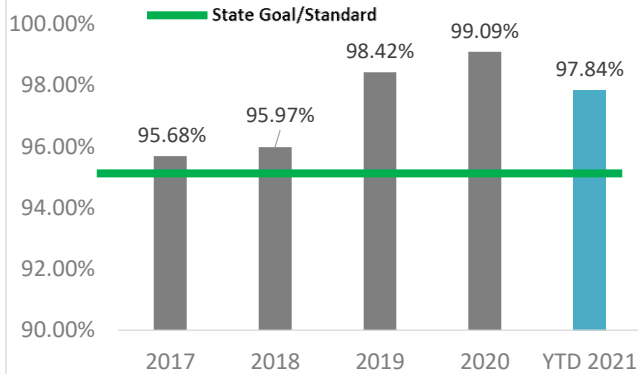
**a. Avg. WREA Caseload (w/out Senior Care)**



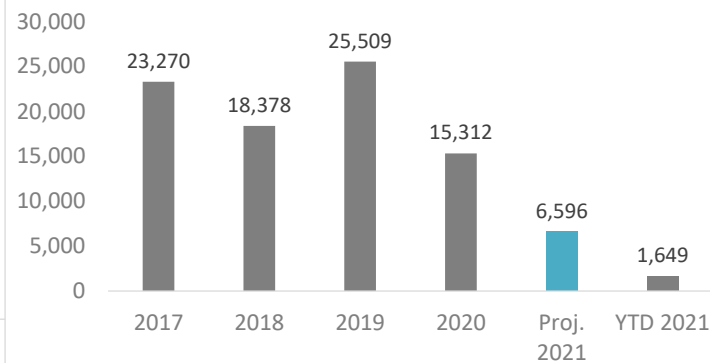
**b. Avg. Percent of Statewide Caseload**



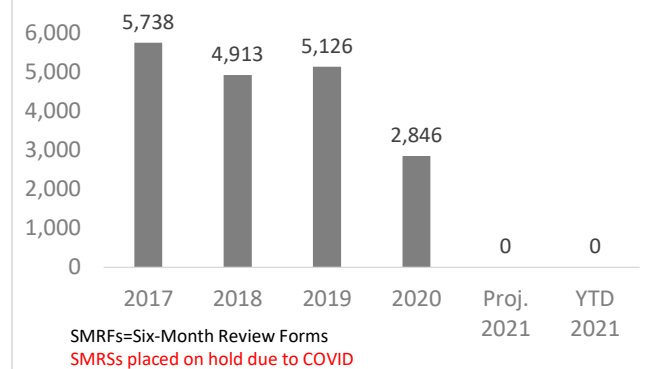
**c. Percent of Applications Processed Timely**



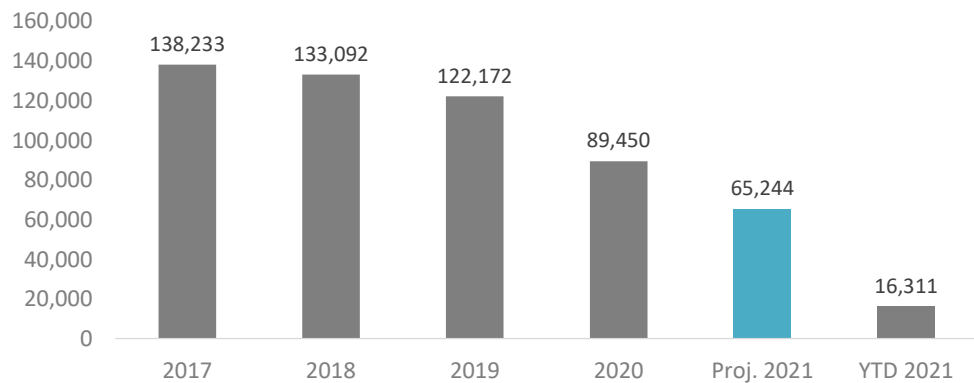
**d. Number of Renewals Processed**



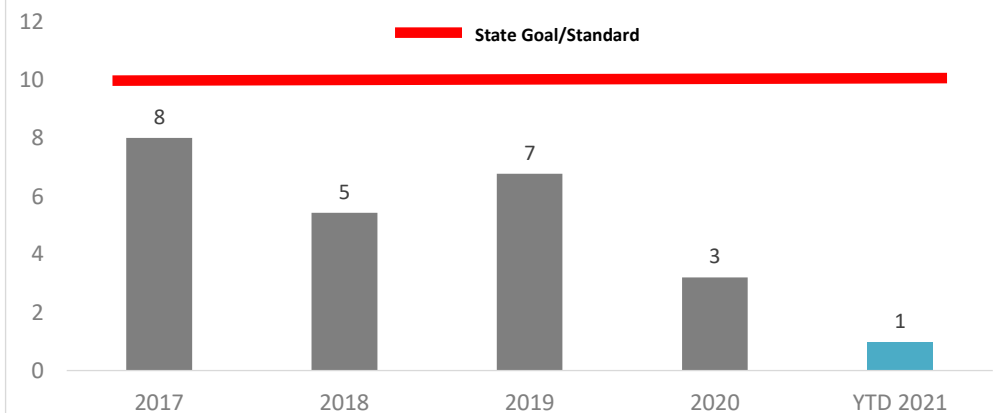
**e. Number of SMRFs Processed**



**f. Number of Calls Received**



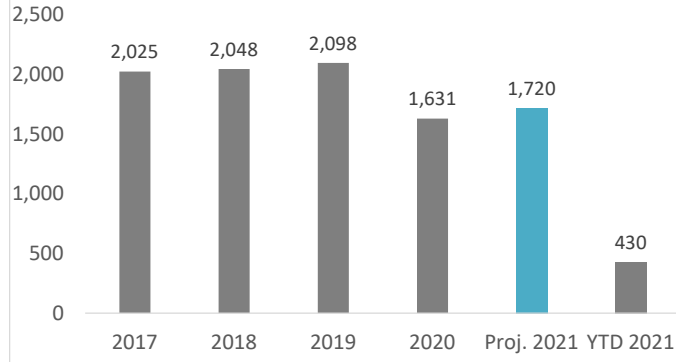
**g. Average Speed of Answer (ASA) in Minutes**



**Human Services Program Data**  
**Integrated Support and Recovery Services Section (ISRS)**  
**Human Services Quarterly Report**

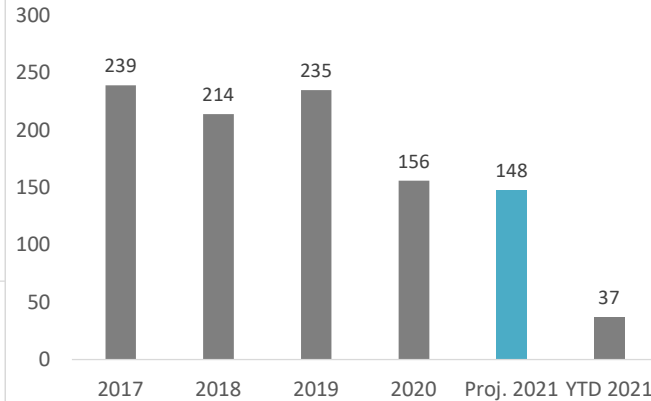
**I) Intake/Crisis Unit**

**a. Number of New Crisis Admissions**

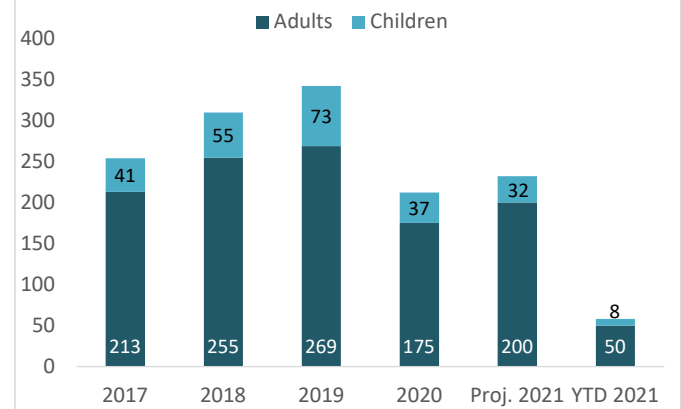


Note: Data includes a small percentage of Monroe County Residents and could include some duplicated clients

**b. Number of La Crosse County Residents Served by the Care Center**

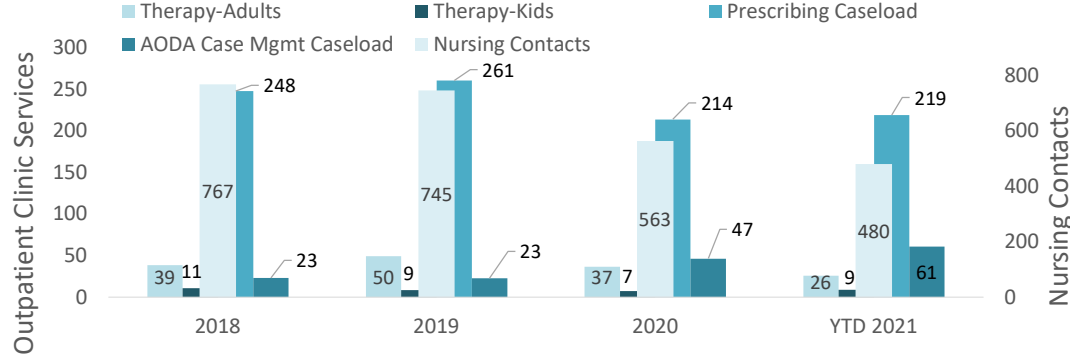


**c. Number of Emergency Detentions (Chp. 51s)**



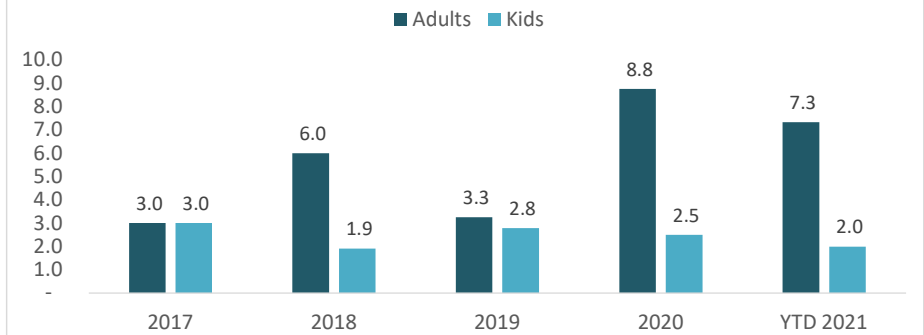
**II) Outpatient Clinic**

**d. Avg. Number of Current Clients Served by Services in the Outpatient Clinic**

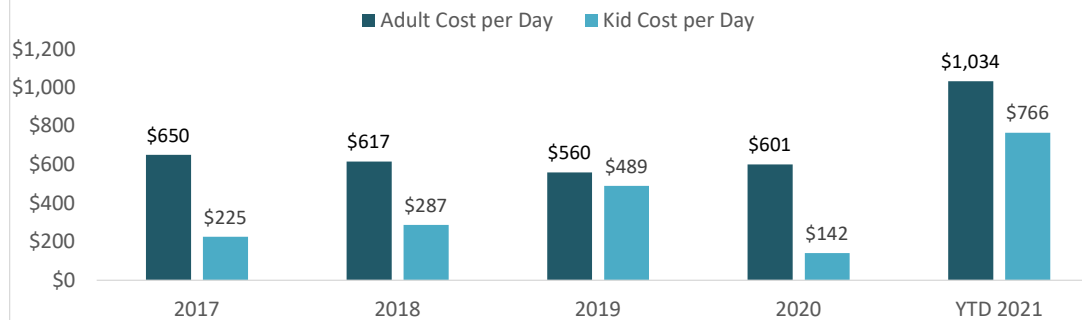


**III) Inpatient Mental Health Services**

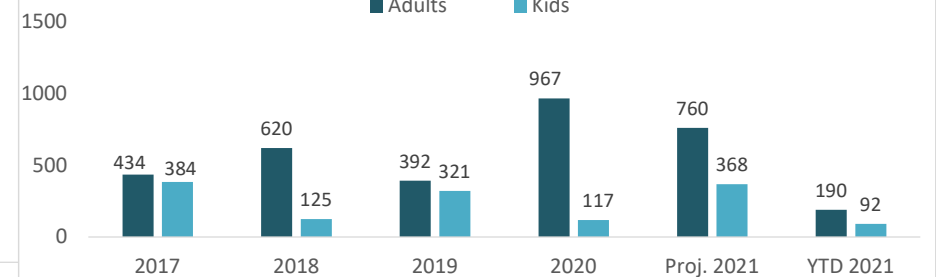
**f. Avg. Number of Clients Placed at Institutional Facilities**



**e. Avg. Institutional Care Cost per Day**



**g. Number of Days of Institutional Care Funded by La Crosse County**



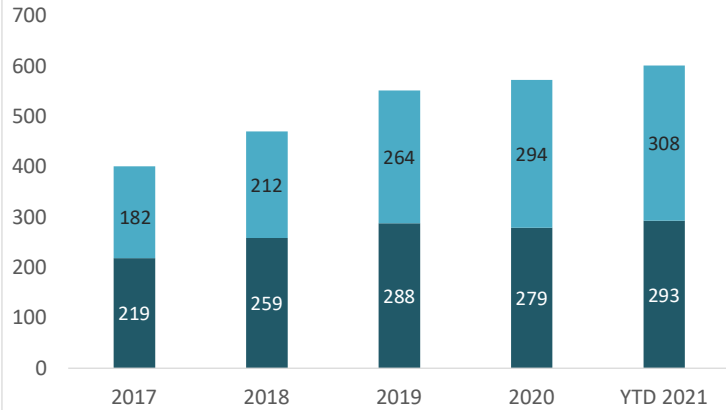
\*Avg. Institutional Care Cost per Day fluctuates base on when refunds are received, typically 1-2 quarter delay.

**Human Services Program Data**  
**Integrated Support and Recovery Services Section**  
**Human Services Quarterly Report**

**IV) Western Region Integrated Care (WRIC): Comprehensive Community Services (CCS)**

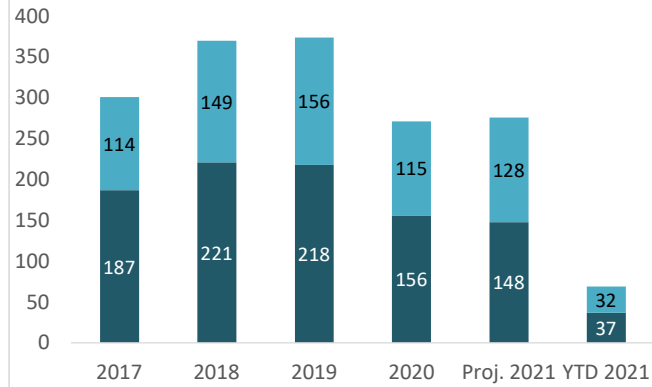
**g. Average Number of Consumers Served**

■ Adults ■ Youth



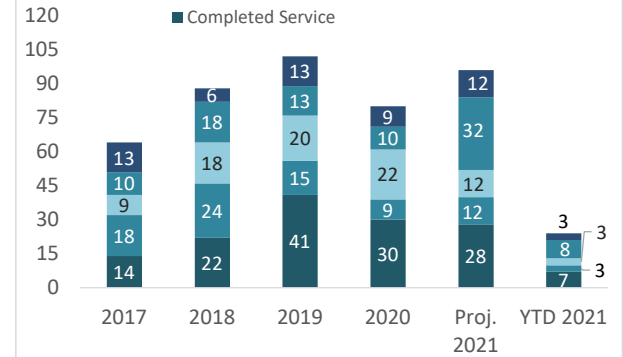
**h. Number of New Admissions versus Discharges (Adults and Youth)**

■ New Admissions ■ Discharged



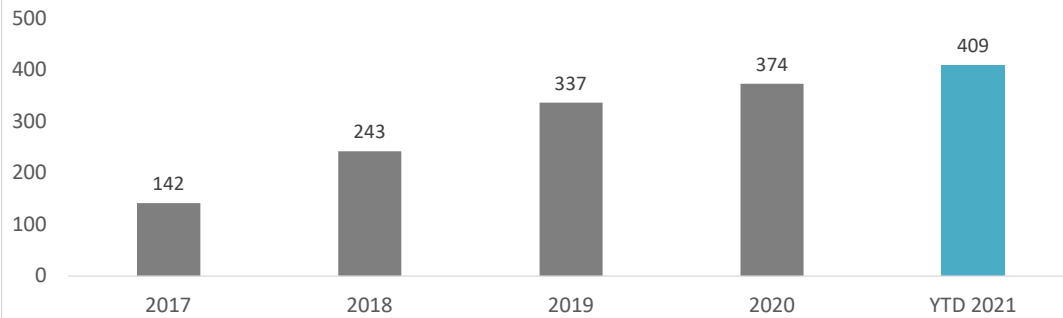
**i. Top 5 CCS Discharge Reasons**

■ Withdrew Against Staff Advice  
 ■ Successful  
 ■ Relocated  
 ■ Transfer to Other Community Resource  
 ■ Completed Service

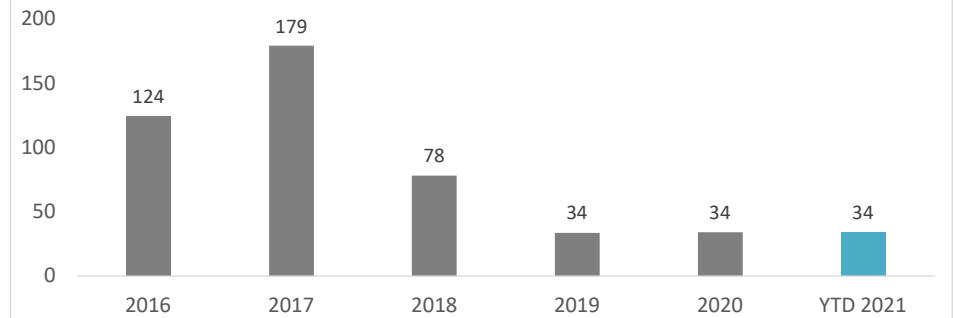


**V) Children's Long Term Support Waiver (CLTSW)**

**j. Average Number of Children Served**

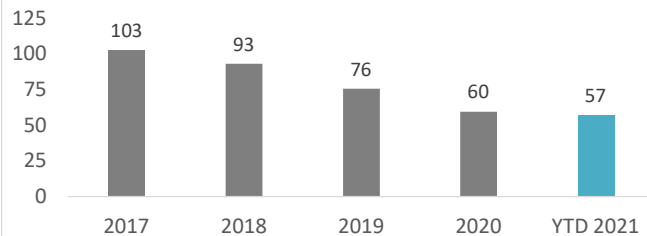


**k. Average Number of Children on Waitlist**



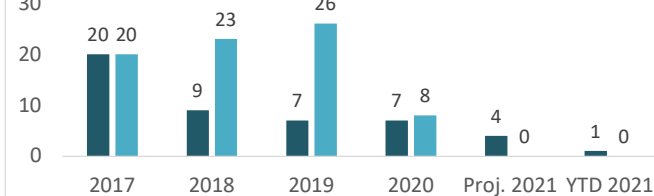
**VI) Other Integrated Support and Recovery Services Programs**

**l. Average Number of Consumers Served By the Community Support Program (CSP)**



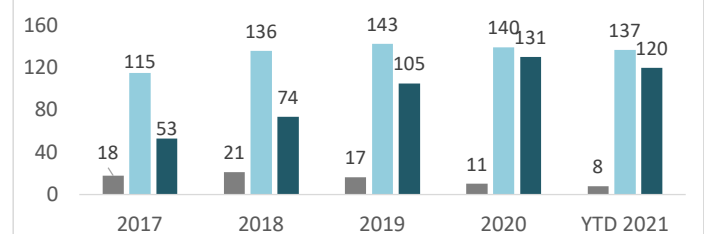
**m. Number of New Admissions versus Discharges: CSP**

■ New Admissions ■ Discharged



**n. Average Number of Clients Served**

■ TCM: MH & SA-Adults ■ Birth to Three ■ CST-Youth



Note: L & M changed from WRIC (LaX, Monroe, Jackson) to only LaX in 2020

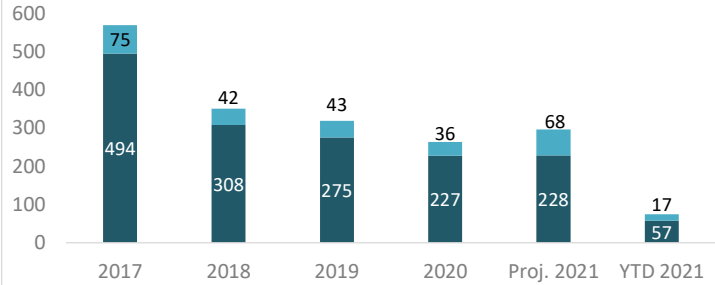
CST=Coordinated Services Team

**Human Services Program Data  
Aging and Disability Resource Center (ADRC)  
Human Services Quarterly Report**

**I) Aging and Disability Resource Center**

**a. ADRC: Number of New Enrollments**

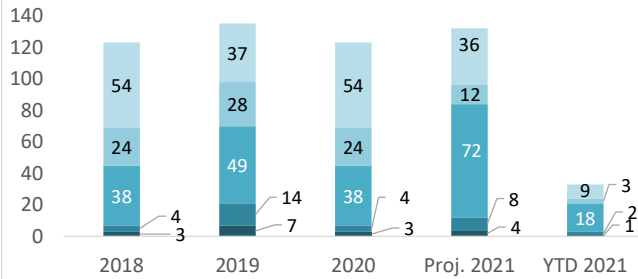
■ MCOs ■ IRIS



**II) Adult Protective Services (APS)**

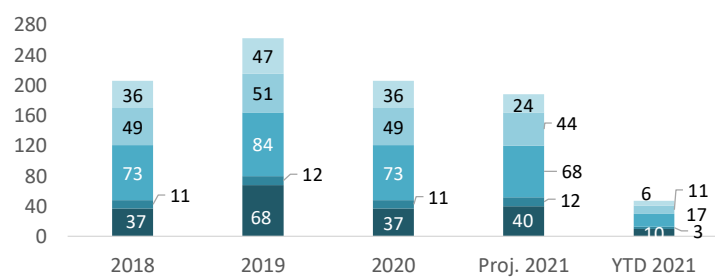
**b. Adult Protective Services (APS) Referrals <60**

■ Other < 60 years ■ Caregiver Neglect < 60 years  
■ Self-Neglect < 60 years ■ Non-Caregiver Abuse < 60 years  
■ Financial < 60 years



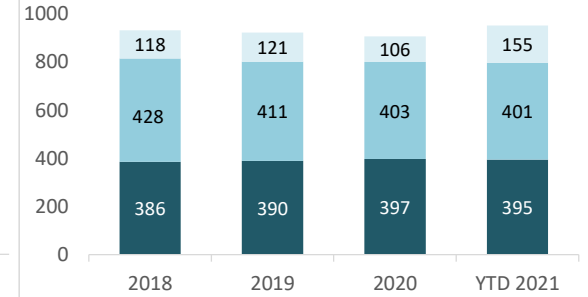
**c. Adult Protective Services (APS) Referrals 60+**

■ Financial 60+ years ■ Non-Caregiver Abuse 60+ years  
■ Self-Neglect 60+ years ■ Caregiver Neglect 60+ years  
■ Other 60+ years



**d. Average Ongoing Case Management**

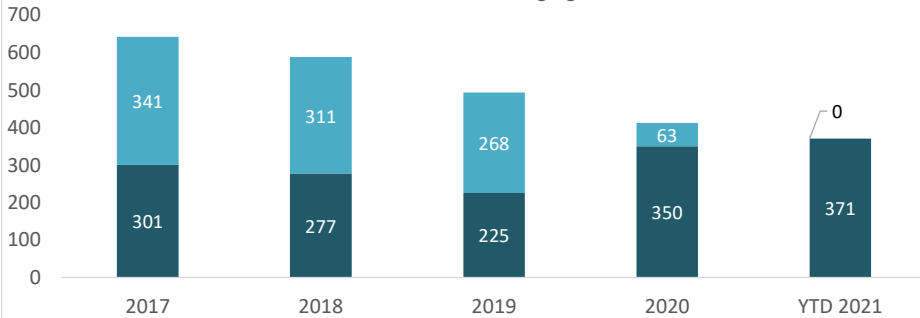
■ Mental Health Commitment  
■ Guardianship. W/ Protective Placement  
■ Guardianship (Only)



**III) Aging**

**e. Aging: Average Number of Meal Program Participants**

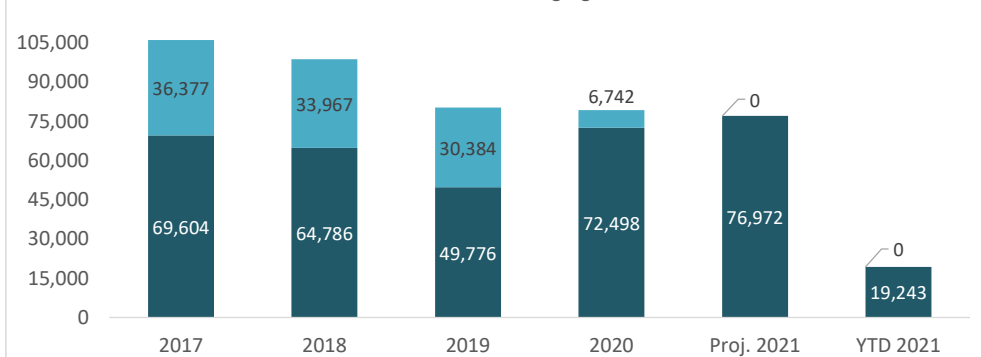
■ In-Home ■ Congregate



Note: Data includes duplicate participants as participant 1 could receive a meal all 12 months of the year

**f. Aging: Number of Meals Served**

■ In-Home ■ Congregate



AGENDA ITEM NUMBER:

**6B5**

MEETING DATE:

**5/11/21**

**EXCEPTION ANALYSIS/REPORT  
TO THE LA CROSSE COUNTY HEALTH & HUMAN SERVICES BOARD**

DEPARTMENT: Human Services Department                        X   INFORMATION/DISCUSSION

SECTION: Contract Unit

SUBJECT: Vendor Audit Policy Step #3 Notification

PREPARED BY: Chris Sander                      FILING ID: \_\_\_\_\_

REVIEWED BY: Jason Witt                      IMPLEMENTATION DATE: 1/1/2021

Background:

The Human Services Vendor Audit Policy states “As La Crosse County Human Services enters into Steps 2-4, information will be regularly forwarded to the La Crosse County Health and Human Services Board”.

Step 3 of the Vendor Audit Policy states “If the Provider’s Audit report is not received by 365 days after the Provider’s year-end, the Provider will stop receiving payment for services until the Provider provides La Crosse County Human Services with the audit report.”

Exception:

No exception to the Vendor Audit Policy.

Analysis

The following vendor is out of compliance with the policy and is having payments held until the audit is received.

Audits Needed:

**Blackberry Hill** – (provides CCS residential services). An engagement letter was received from the auditors and the audit is being finalized. Tax season has slowed this process.

Action Needed:

No action is needed by the Health and Human Services Board at this time.