# OBH TECHNICAL ASSISTANCE WEB CONFERENCE FOR OBH CONTRACT PROVIDERS

February 14, 2012

#### WELCOME

#### **AGENDA**

- I. Welcome and Introduction
- II. Client Transition by Services Authorized
- III. Funding of Services
- IV. Technical Assistance Teams
- V. Questions to be Referred to Teams

#### **Presenters**

Pete Calamari, Asst. Deputy Sec

Charlene Gradney

Dr. Mike Gomila

Tricia Hensarling

Quinetta Womack

FOLLOW UP CONFERENCE
Thursday, February 23, 2012 8:30 AM and 3:00 PM
Specific Procedures for Transition of Clients to La BHP

#### GOAL OF WEB CONFERENCE

To put in place a personal contact person in the OBH central office to assist contractors in the transition of current clients to the Louisiana Behavioral Health Partnership.

Follow-up conference on Thursday, February 23<sup>rd</sup>, 8:30 AM and 3:00 PM

Will Present information from Magellan on specific procedures to be followed in the transition of consumers receiving specific services.

# **Client Transition by Population**

#### Client Transition Teams by Population

Team	Contractor Types
Team I: Behavioral Health Adults (1915i)	Community-based contractors serving adults with serious mental illness
Team 2: ACT & ICM	ACT Contractors; ICM Contractors;
Team 3: Residential Facilities	Residential housing & tx for HIV/AIDS clients; adult inpatient contractors; adolescent inpatient contractors
Team 4: AD/MH Child/Youth IOP/OP Services	CART contractors; child/youth outpatient services
Team 5: AD Adult IOP/OP	Adult substance abuse treatment outpatient contractors
Team 6: Professional Services	Psychological Testing contractors
Team 7: Crisis Services	Crisis response contractors

- •Contact information for teams provided on later slide
- •Specific team leaders will be established to help contractors identify which team will handle their contract.

# **Funding of Services**

# LOUISIANA BEHAVIORAL HEALTH PARTNERSHIP

- Each contract will be un-bundled into individual services.
- Those services that are Medicaid Reimbursable (according to the LBHP Service manual) will be billed to Magellan.
- Those persons not covered by Medicaid or additional services not identified in the service manual will be billed to the Office of Behavioral Health.

### Technical Assistance Teams

#### Contact Teams for Technical Assistance

- Behavioral Health Adults (1915i) Medicaid & Non-Medicaid
  - Team Lead: Tricia Hensarling, 225.342.1075, Tricia. Hensarling@la.gov
  - Associate Lead: Leslie Brougham Freeman, 225.342.5705, Leslie.BroughamFreeman@la.gov
- Assertive Community Treatment and Intensive Case Management Medicaid & Non-Medicaid
  - Team Lead: Ann Darling, 225.342.3564, Ann. Darling@la.gov
  - Associate Lead: Tara DeLee, 225.342.8705, Tara. Delee@la.gov
- Adult & Child/Youth Residential Medicaid & Non-Medicaid
  - Team Lead: Danita LeBlanc, 225.342.9682, <u>Danita.Leblanc@la.gov</u>
  - Associate Lead: Bill Blanchard, 225.342.7142, Bill.Blanchard@la.gov
- Addictive Disorders/Mental Health for Children/Youth (Non-CSoC) Intensive
   Outpatient (IOP) & Outpatient Medicaid & Non-Medicaid
  - Team Lead: Quinetta Womack, 225. 342.8952, Quinetta. Womack@la.gov
  - Associate Lead: Brian Knight, 225.342.6818, Brian.Knight@la.gov



- Addictive Disorders Adult Intensive Outpatient (IOP) & Outpatient – Medicaid & Non-Medicaid
  - Team Lead: Charlene Gradney, 225.342.9239, Charlene.Gradney@la.gov
  - Associate Lead: Traci Perry, 225.342.5159, <u>Traci.Perry@la.gov</u>
- Professional Services
  - Team Lead: Sue Austin, 225.342.4624, Sue.Austin@la.gov
  - Associate Lead: Robyn Howard, 225.342.0859, Robyn. Howard@la.gov
- Crisis Services
  - Team Lead: Cassandra Wilson, 225.342.3889, Cassandra.Wilson@la.gov
  - Associate Lead: Joanna Tonguis, 225-342-8641, Joanna. Tonguis@la.gov

NOTE: If uncertain about appropriate team to contact, please contact Tricia Hensarling (tricia.hensarling@la.gov) for services to the adult population and Quinetta Womack (quinetta.womack@la.gov) for services to the child/youth population. We will direct you to the appropriate team.

### Questions to be Referred to Teams

## Question/Response Process

- Submit questions to Team Lead and include the following information:
  - a) Contractor/Provider Name
  - b) Region/LGE
  - Service Type: adult IOP, adult residential, child OP etc.
  - d) Contact Person: name, email and phone
- Team Leads will respond to questions within 24/48hr.
- Question/Answers will also be available at: <a href="http://new.dhh.louisiana.gov/index.cfm/faq/category/87">http://new.dhh.louisiana.gov/index.cfm/faq/category/87</a>