

# PHARMACY FACTS

## Program Updates from Louisiana Medicaid

*August 3, 2023*

### **Single Pharmacy Benefits Manager (PBM) for Medicaid Managed Care**

Starting October 1, 2023, Magellan Medicaid Administration Inc. will process all Medicaid managed care organization (MCO) pharmacy claims.

- Magellan hosted a Louisiana Medicaid MCO Single PBM Implementation Project All Stakeholder Meeting on July 17, 2023. The [slides](#) and [webinar](#) are posted on the [LDH Pharmacy page](#) (<https://ldh.la.gov/page/1328>).

A new Louisiana Department of Health Pharmacy website, <https://www.lamcopbmpharmacy.com>, will go live on October 1.

### **Pharmacy processing information for all six Medicaid MCOs starting October 1, 2023:**

- BIN Number: 025986
- NCPDP Version/Release #: D.0
- Processor Control #: 1214172240
- Group ID: LAMCOPBM

### **Magellan Rx Management Pharmacy Call Center**

The Call Center is available 24 hours a day, seven days a week, 365 days a year.

- Member and Pharmacy Help Desk Phone Number: 1-800-424-1664
- Pharmacy Prior Authorizations (PA) Phone Number: 1-800-424-1664
- Fax Number: 1-800-424-7402
- Electronic: Enter prescriber PA at [www.covermymeds.com](http://www.covermymeds.com)

Pharmacy providers can contact the Magellan Provider Contracting Department at [rxnetworksdept@magellanhealth.com](mailto:rxnetworksdept@magellanhealth.com) to verify the pharmacy is contracted with Magellan.

### **New policies as of October 1, 2023**

The following new pharmacy policies will be implemented October 1, 2023. LDH will post provider notices with details of each policy here:

<https://www.lamedicaid.com/provweb1/Pharmacy/pharmacyindex.htm>

- Reimburse pharmacies for counseling for vaccines with administration of the vaccine when criteria is met and billing is appropriate.

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- Change clotting factor reimbursement to an average acquisition cost per unit and a dispensing fee per unit dispensed. Clotting factor will be limited to pharmacy claims only.
- One dispensing fee for a 30-day supply of maintenance drugs for MCO claims.
- Change the maximum allowed professional dispensing fee from \$10.99 to \$11.81 for all Fee-for-Service claims and MCO local pharmacy claims.
- LDH will add diabetic supplies to the Medicaid Single Preferred Drug List to have one list of preferred/non-preferred products. As of December 1, 2023, diabetic supplies will be limited to pharmacy claims only.

### **Medicaid Provider Enrollment Portal Requirements**

The Medicaid Provider Portal enrollment initiative was implemented July 1, 2023.

All providers including pharmacies, pharmacists, prescribers and facilities that render services to Medicaid beneficiaries based on order, prescription or referral will not be paid for such items or services, as of July 1, 2023, unless the provider enrolls in the Medicaid portal and the provider's NPI is included on the claim submitted to Medicaid by the rendering provider (42 CFR 455.440).

Please note that this extends to pharmacy Point of Sale (POS) systems as well. If either the prescribing provider (or vaccinating pharmacist) and/or the pharmacy provider are **not** enrolled in the portal, then the pharmacy claim will deny beginning July 1, 2023.

Any providers who have not completed enrollment by June 30, 2023 will have their patients assigned to another primary care physician and will be terminated from the program.

The provider portal look-up tool allows providers to view the status of provider portal enrollment. The provider portal look-up tool can be found at:

<https://www.lamedicaid.com/portalenrollmentstatus/search>.

The Affordable Care Act requires that some entities/businesses enrolling or reenrolling in Louisiana Medicaid pay a fee to cover the cost of screening. Entities/businesses that are currently enrolled in Medicare or Medicaid in another state are exempt. If your application is received and you are required to pay a fee, you will receive a letter detailing the fee requirement and how to pay. The fee must be received before your application can be approved.

Providers needing assistance with application and enrollment should contact Gainwell Technologies by emailing [louisianaprovenroll@gainwelltechnologies.com](mailto:louisianaprovenroll@gainwelltechnologies.com) or calling 1-833-641-2140 for a status update on enrollment and any next steps needed to complete the process.

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### **Medicaid Unwind Reminder**

Help Medicaid members keep their coverage. [Click here](#) for materials you can share about Medicaid renewals and redeterminations.