

Human Resources & Examinations Division

Louisiana State Licensing Board for Contractors

The logo for the Louisiana State Licensing Board for Contractors (LSLBC) features the acronym "LSLBC" in white, bold, sans-serif capital letters. The text is centered within a dark blue rounded rectangle. To the right of this rectangle is a thin, vertical dark blue line.

General Testing Information

Please note that LSLBC does not sanction the effectiveness nor does the agency have any affiliation with any preparation courses that are being offered by outside sources for our exams. All reference materials suggested for study and review by the agency are listed on the Candidate Information Bulletin for each exam.

Introduction



Welcome. If you are applying for a license from our Board or seeking additional licenses or classifications, we are happy to assist you in every way possible.

This bulletin is intended to guide Qualifying Party candidates through the examination registration and scheduling process and to answer questions that are most commonly asked.

The first step in obtaining a license is to complete an application, which may be found on our website at: www.lslbc.louisiana.gov.

If you hold a commercial license and want to add a new classification or a new qualifier to your company, you may download the appropriate forms at: www.lslbc.louisiana.gov/forms

After your application for a license, additional classification, or additional Qualifying Party has been approved, you will be sent an “**Examination Approval Notice**” containing a username, password, and the web address needed to sign in and schedule exams or take the online Business and Law course.

Examination Scheduling

Before Taking the Exam

Shortly after you register, you will be able to view the registration confirmation through the [LSLBC Web Portal](#), which will include the location, date, and time of exam(s). Please review this information for accuracy so that you do not miss your examination. Only after you have first submitted a Qualifying Party application and have been approved by this agency will you be allowed to take an examination. There will be NO EXCEPTIONS. You may not send anyone else in your place on the day of the exam.

Making Changes

Changes to your personal contact information such as address or telephone number, etc. may be made using the link to the public portal sent to you in the initial approval letter that you will receive after you have submitted your application.

Forfeits

If you fail to appear for a scheduled examination, you will be required to pay forfeit fees as explained on the registration site and on your registration confirmation.

If you schedule an exam and then do not appear for the exam at the scheduled time, you must pay a \$120 examination fee plus a \$75 exam re-registration fee for a total of \$195 per exam missed, and wait a minimum of 30 days before you may reschedule. This fee can only be paid on the registration site beginning the day after the missed exam.

Rescheduling a Scheduled Examination

Important: You must reschedule via the LSLBC Web Portal **at least seven (5) calendar days** prior to your scheduled test date.

After that time period, the date, time, and location scheduled will be irrevocable, whether or not you have viewed the registration confirmation. Do not assume the examination is scheduled unless the confirmation has been verified. If you are NOT able to view your registration confirmation, or if the confirmed date and/or time and/or place shown on the confirmation are incorrect, contact the Examinations Division of LSLBC **within 24 hours of registration.**

Business and Law is an online course that you will take from your own computer. It is not necessary to schedule or prepare for this course.

Trade examinations consist of general knowledge questions based upon the type of work for which you will be licensed. Suggested study reference lists can be found for each examination at www.lslbc.louisiana.gov/examsclassifications. This office does not provide books to study for the trade exams. Diagnostic assessments, which offer study suggestions based on your answers to sample test questions, are also available for some examinations on the examinations/classifications web page.



Testing Centers

If you register at a Testing Center other than Baton Rouge, a convenience fee of \$75.00 per exam will be assessed, payable by credit card only on the registration website.

What to Bring to the Testing Center

Proper Identification You must have a *valid* government-issued ID that shows you in a clear photo. **Social Security Number** You must know or have your social security number with you to sign in. The proctor will *not* have your social security number available.

What NOT to Bring to the Testing Center

The following unauthorized items must be removed during the check-in process:

Cellphones
Calculators
Books, notes or other reference materials
Scanning devices

Cameras
Pens or pencils
Watches or large pieces of jewelry
Purses or other containers
Food or drinks

Hats
Sunglasses
Any other aid or electronic device without prior approval (except medically necessary devices)

Calculators, pencils and scratch paper will be provided. If you are taking an open book examination, the books you need will be furnished at the Testing Center. *You may not use your own books.*

Approved Testing Centers

Bossier Parish Community College
6220 E. Texas Street
Building D, Room 203
Bossier City, LA 71111

Delgado Community College
Office of Advising & Testing
980 Navarre Bldg. 2 Rm #302
New Orleans, LA 70119

Fletcher Technical Community College
1407 Highway 311
Shriever, LA 70395

Louisiana Delta Community College
7500 Millhaven
Road Monroe, LA 71203

LSLBC
600 North Street
Baton Rouge, LA 70802

LSU-Alexandria
Student Center, Room 204
8100 U.S. 71

Northshore Technical Community College
21454 Koop Drive
Mandeville, LA 70471

Nunez Community College
3710 Paris Road
Chalmette, LA 70043

River Parishes Community College
925 W. Edenborne Parkway
Gonzales, LA 70737

SLCC – Lafayette
1101 Bertrand Drive
Lafayette, LA 70506

SOWELA Technical Community College
3850 Senator J. Bennett Johnston Avenue
Lake Charles, LA 70615

How do I contact the Examinations Department?

Louisiana State
Licensing Board for Contractors
600 North Street
Baton Rouge, LA 70802

Phone: 225.346.6328

E-mail: stemple@lslbc.gov

Taking the Examination

Check-In

You must arrive at the Testing Center at **least 15 minutes** before your scheduled exam time with identification and information detailed in the ***“What to Bring to the Testing Center?”*** section above. Failure to arrive on time may result in a forfeiture. After you have confirmed your name and exam by signing a roster, you will be assigned a seat and issued a locker for personal items, if needed. If parking passes are required at your testing location, please ask the proctor for a parking pass.

After passing an exam, any questions regarding issuance of the license, additional classifications or qualifying parties should be directed to the Licensing Division at 225.765.2301 (Choose option 1).

Starting the Exam

Log-in instructions will be provided by the proctor and additional information will display once you are logged into the computerized test. It is important that you read the instructions carefully before you begin. You must know your social security number in order to log in.

After the Exam

At the end of the exam, the computer screen will indicate a PASS or FAIL result. No written results will be provided at the Testing Center or given over the phone. Official grade notifications are also available via the LSLBC Licensing Portal within 1-2 business days of testing.

Retakes

The fee to retake a failed exam is \$120.00. It is not necessary to wait 30 days to *schedule* a retake but there is 30-day waiting period before you can retake the same exam. All retakes are processed and scheduled through the LSLBC Licensing Portal.

Time limits and other exam-specific information can be found on the Classification Information Bulletins for the relevant classification at

www.lslbc.louisiana.gov/examsclassifications/

Additional Testing Information

Examination Accommodation

Test centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

Applicants requesting accommodations must complete the form at the end of this Candidate Information Bulletin and mail it with the completed application and documentation to the address shown.

Question Review

While testing, examinees will have the opportunity to challenge test question(s) by using the comment feature within the exam or by requesting a comment form from the proctor.

All comments will be analyzed; substantive comments are reviewed and grades are adjusted base on comments when warranted. No discussion of comments is allowed.

This is the only opportunity available to candidates to request a review of their grade based on question comments. Comments on questions will not negatively impact anyone's grade.

Emergency Office Closures

The Board will make every effort to notify you if state offices become closed due to hurricane, snow, other inclement weather, acts of God, etc., or other unexpected circumstances, such as power outages or technical failures at the testing center, etc., it is your own responsibility to determine whether state offices will be closed.

Often, local news sources will have information regarding such closures. If the State of Louisiana closes all governmental offices in the parish in which the testing center resides, you may assume that the testing center will be closed. Such situations, or computer malfunctions that cause an examinee to not be able to complete the exam, will require you to be rescheduled. In these types of cases, you will be allowed to reschedule each affected exam one time for each incident without additional charge; however, you will not be compensated by the Board or by any testing center for any inconveniences or expenses arising from such incidences.

Further Test Security Measures

All testing centers are monitored at all times by video and audio surveillance, or by proctors seated in the testing room. All questions and answers for any examination given at the testing center are confidential and may NOT be copied by any means or communicated with anyone under penalty of law. Once examination candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. The exam candidate will not receive extra time to complete the examination.

Visit our website!
www.lacontractor.org



State of Louisiana
State Licensing Board for Contractors
600 North Street, Baton Rouge, LA 70802 1.800.256.1392 Fax 225.765.2362

REQUEST FOR REASONABLE ACCOMMODATIONS

Name				Date		
Address				DOB	/ /	Phone ()
City, State		Zip		Email		

BRIEFLY DESCRIBE THE NATURE OF YOUR DISABILITY AND THE SPECIFIC ACCOMMODATION BEING REQUESTED. ACCOMMODATION MUST BE APPROPRIATE TO THE DISABILITY. ATTACH SEPARATE SHEET IF NEEDED.

DOCUMENTATION

In order to validate a disability as defined by the ADA and to qualify for testing accommodations, provide supporting documentation in accordance with the following guidelines. Review of a request for test accommodations will be deferred until the necessary documentation is submitted.

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|-----------|---|
| 1. | Official evaluation performed by licensed/certified professional detailing substantial limitation to physical or mental functioning. |
| 2. | Documentation must be submitted on official letterhead from a qualified health professional appropriate for evaluating the disability. |
| 3. | Request submitted at least 2 weeks prior to preferred exam date to allow for staff, material and/or space coordination. Accommodations cannot be added to a previously scheduled exam. |
| 4. | (Optional) Any additional information that might be useful in processing your accommodation request. |

Please allow 10 business days for your materials to be reviewed and your request processed. You will be contacted regarding the resolution of the request and how to proceed with scheduling. *Accommodation requests that compromise the security of examinations will not be granted.* Mail your completed application and documentation to:

Louisiana Licensing Board for Contractors
Department of Human Resources and Examinations
Attention: Testing Requests
600 North Street
Baton Rouge, LA 70808

Some alternative testing arrangements may be available at selected testing locations only.

I certify that the above information is true and accurate to the best of my knowledge.

Signature: _____ **Date:** _____